



# Amtrak Fact Sheet, Fiscal Year 2011

## State of Louisiana

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### Amtrak Service & Ridership

Amtrak operates three long-distance trains through Louisiana:

- The *Crescent* (daily New Orleans-Atlanta-New York)
- The *City of New Orleans* (daily Chicago-Memphis-New Orleans)
- The *Sunset Limited* (tri-weekly Orlando-New Orleans-Los Angeles)\*

\* Sunset Limited *service suspended east of New Orleans.*

During FY11 Amtrak served the following Louisiana locations:

<u>City</u>	<u>Boardings + Alightings</u>
<a href="#">Hammond</a>	15,249
<a href="#">Lafayette</a>	6,295
<a href="#">Lake Charles</a>	3,127
<a href="#">New Iberia</a>	1,667
<a href="#">New Orleans</a>	210,465
<a href="#">Schriever</a>	1,383
<a href="#">Slidell</a>	7,316
<b>Total Louisiana Station Usage:</b>	<b>245,502</b>

(up 5.1% from FY10)

### Procurement/Contracts

Amtrak placed orders valued at \$3,183,562 for goods and services in Louisiana in FY11. Most of this was in Houma, \$2,842,124.

### Employment

At the end of FY11, Amtrak employed 227 Louisiana residents. Total wages of Amtrak employees living in Louisiana were \$13,448,669 during FY11.

## Major Facilities

Amtrak operates the New Orleans maintenance facility, which services and performs light overhauls for Viewliner, and Heritage cars for the *Crescent*. This facility also performs running/turn around maintenance on all of the long-distance equipment and locomotives serving New Orleans from the following trains: *City of New Orleans*, *Crescent* and *Sunset Limited*.

## Station Improvements

- **New Orleans:** Union Passenger Terminal has been undergoing a multi-year restoration that includes the mural wrapping around the waiting room upper walls, installation of ADA-compliant doors at all of the public entrances, reinstalling the original tile ceiling, and restoring the public restrooms to meet ADA standards. In FY12, the Amtrak ticket counter and other related support areas are expected to undergo a major restoration. Construction has begun on the new Loyola streetcar line that will connect the Canal Street line to the terminal. This project is expected to be complete in summer 2012.
- **Hammond:** In FY11, the former Illinois Central station received an all new ADA-compliant, 550-foot platform. This is an Amtrak stimulus funded project.