



Amtrak Fact Sheet Fiscal Year 2021 State of West Virginia

Amtrak Service & Ridership

At the end of FY 2021, Amtrak operated almost three trains per day in West Virginia, as part of the following routes:

- **Long Distance**
 - Capitol Limited** (daily Chicago-Toledo-Cleveland-Pittsburgh-Washington)
 - Cardinal** (thrice weekly New York-Washington-Charlottesville-Charleston-Cincinnati-Indianapolis-Chicago)

Stations Served

During FY 2021, Amtrak served the following locations in West Virginia.

City (Code)	Ridership
Alderson (ALD)	271
Charleston (CHW)	5,155
Harpers Ferry (HFY)	4,025
Hinton (HIN)	1,533
Huntington (HUN)	2,556
Martinsburg (MRB)	5,357
Montgomery (MNG)	361
Prince (PRC)	1,293
Thurmond (THN)	364
White Sulphur Springs (WSS)	2,818
Total West Virginia Station Usage:	23,733

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in West Virginia with each service’s host railroads and customer on-time performance (OTP) in FY 2021:

Service	Host Railroad (s)	FY21 OTP
<i>Capitol Limited</i>	CSX, Norfolk Southern	28.7%
<i>Cardinal</i>	CSX, Norfolk Southern, Buckingham Branch Railroad	54.1%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2021, there were approximately 13.5 million members of Amtrak Guest Rewards (AGR), with 17,360 members listing an address in West Virginia. This is a 6.4% increase from FY 2020. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2021, Amtrak procured goods and services worth \$2.63 billion, and more than 99% of that figure was sourced from firms headquartered domestically. In West Virginia, Amtrak spent \$3,411,605, broken down in the following locations:

City	Amount (\$)
Bluefield	131,555
Sutton	3,129,492

Employment & Wages

At the end of FY 2021, Amtrak employed 17,055 people, including 27 West Virginia residents. Total FY 2021 wages were \$1.54 billion, of which West Virginia residents earned \$2,839,658.

Additional Information

Bipartisan Infrastructure Law

Enacted in November 2021, the Infrastructure Investment and Jobs Act (IIJA), or “Bipartisan Infrastructure Law,” provides \$66 billion in guaranteed funding for intercity passenger and freight rail over the next five years. That includes \$22 billion in dedicated Amtrak funding – for fleet modernization, state-of-good-repair work, and other specified project types – and another \$44 billion for FRA-administered grants. This historic federal investment will rebuild crumbling infrastructure, improve accessibility onboard and at our stations, enable overdue service expansions, and transform U.S. passenger rail service.

Amtrak Connects US

In 2021, Amtrak released the Amtrak Connects US vision for growing America’s passenger rail system and meeting the needs of both fast-growing metro areas and other underserved communities. Our vision proposed 39 new routes, 25 enhanced routes, and 160 new stops to serve 20 million new riders across the United States. Since then, the Federal Railroad Administration has launched the Corridor Identification & Development Program to establish a pipeline of intercity passenger rail projects ready for federal investment and technical assistance.

Importantly, the Amtrak Connects US vision was only a starting point. Amtrak is ready to work with States and other eligible entities to begin or expand service anywhere – regardless of whether the route was included in the vision.

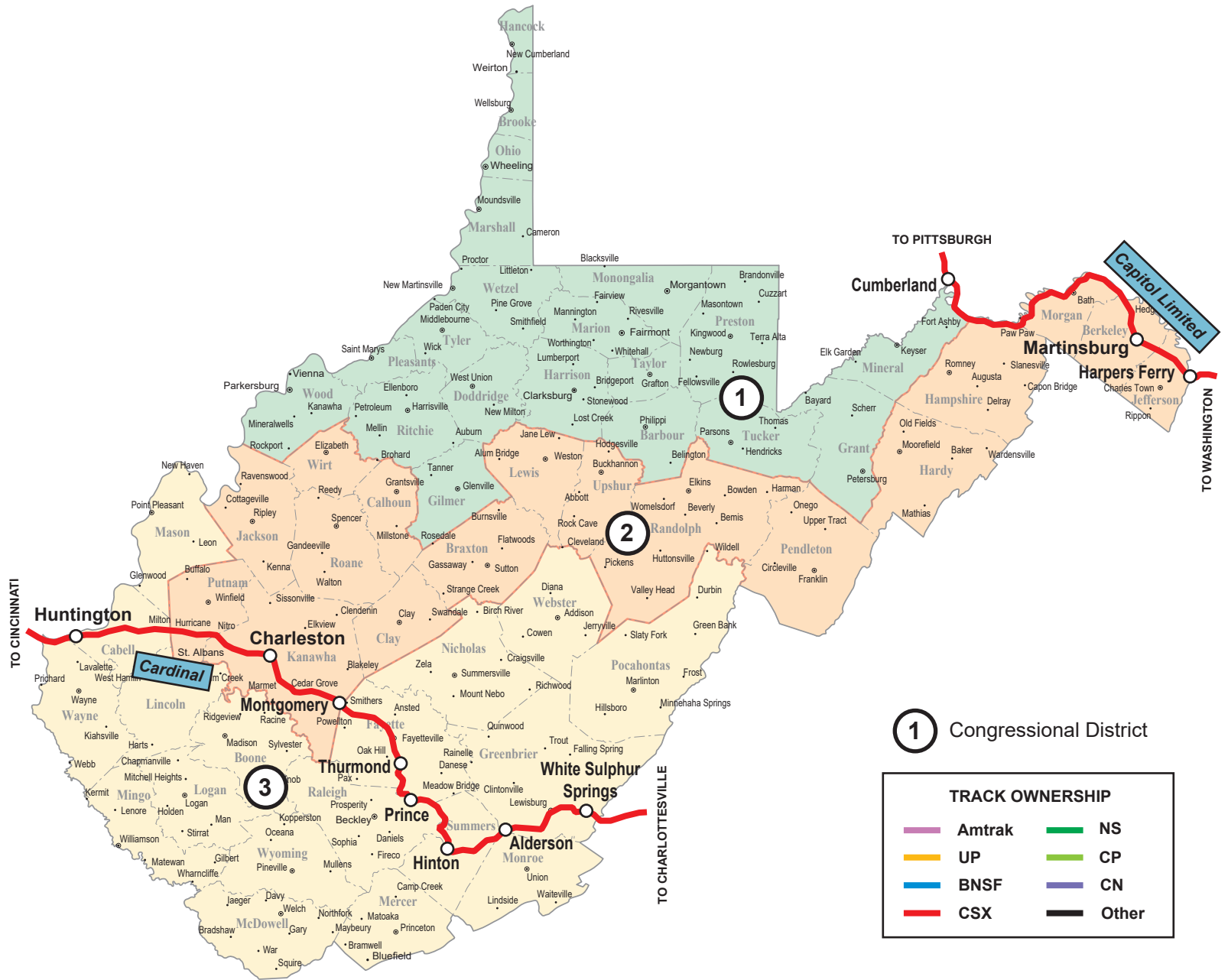
Station Improvements

Amtrak is undertaking work at and around stations as part of a nationwide effort to achieve compliance with the Americans with Disabilities Act. Amtrak has commenced construction to address station deficiencies such as path of travel from parking and the public right-of-way to stations, construct new passenger boarding platforms, doorways, waiting room seating, restrooms, lighting, and signage. Alderson, Charleston, Harper’s Ferry, Montgomery, and Thurmond station projects are under construction with completion dates in 2022 and 2023, depending on the project.

Huntington: Amtrak has FY 2024 plans to modify the station to ensure ADA compliance. This will include providing an accessible route from the public right of way to the platform, adding platform city identifier signs, and constructing an all-new platform with associated ramps, stairs, railings, and signage.

White Sulphur Springs: Amtrak plans to modify the station to ensure ADA compliance. This will include providing an accessible route from the public right of way to the platform, station, and parking area, providing ADA-compliant parking spaces with painted striping, signage, and bollards, adding platform city identifier signs and ADA-required signage for parking, and constructing an all-new platform with associated ramps, stairs, railings, and signage.

AMTRAK ROUTES IN WEST VIRGINIA



1 Congressional District

TRACK OWNERSHIP	
— Amtrak	— NS
— UP	— CP
— BNSF	— CN
— CSX	— Other