



Amtrak Fact Sheet Fiscal Year 2020 Commonwealth of Virginia

Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated 18 trains per day in Virginia, as part of the following routes¹:

- **Long Distance**

Auto Train (daily Lorton-Sanford)

Cardinal (thrice weekly New York-Washington-Charlottesville-Charleston-Cincinnati-Indianapolis-Chicago)

Crescent (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

Palmetto (daily New York-Washington-Richmond-Charleston-Savannah)

Silver Meteor (daily New York-Washington-Richmond-Charleston-Savannah-Jacksonville-Miami)

Silver Star (daily New York-Washington-Richmond-Columbia-Savannah-Jacksonville-Tampa-Miami)

- **State Supported**

Carolinian (daily New York-Washington-Richmond-Selma/Smithfield-Raleigh-Charlotte)

Northeast Regional (daily Richmond-Washington-BWI-Baltimore-Wilmington-Philadelphia-Trenton-Newark-New York-New Haven-New London-Providence-Boston)

Stations Served

During FY 2020, Amtrak served the following locations in Virginia.

City (Code)	Ridership
Alexandria (ALX)	112,231
Ashland (ASD)	15,585
Burke Centre (BCV)	5,688
Charlottesville (CVS)	74,885
Clifton Forge (CLF)	1,156
Culpeper (CLP)	9,119
Danville (DAN)	4,869
Fredericksburg (FBG)	40,873
Lorton (LOR)	163,468
Lynchburg (LYH)	31,361
Manassas (MSS)	15,528
Newport News (NPN)	52,175
Norfolk (NFK)	53,853
Petersburg (PTB)	22,020
Quantico (QAN)	11,057
Richmond [Main Street] (RVM)	30,125
Richmond [Staples Mill Road] (RVR)	201,624
Roanoke (RNK)	35,396
Staunton (STA)	3,565

¹ Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

City (Code)	Ridership
Williamsburg (WBG)	28,872
Woodbridge (WDB)	7,453
Total Virginia Station Usage:	920,903

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Virginia with each service’s host railroads and customer on-time performance (OTP) in FY 2020:

Service	Host Railroad(s)	FY20 OTP
<i>Auto Train</i>	CSX, Florida Central Rail Corridor	61.1%
<i>Cardinal</i>	CSX, Norfolk Southern, Buckingham Branch Railroad	65.8%
<i>Crescent</i>	Norfolk Southern	46.2%
<i>Palmetto</i>	CSX	70.6%
<i>Silver Meteor</i>	CSX, Florida Central Rail Corridor, Florida DOT	60.7%
<i>Silver Star</i>	CSX, Norfolk Southern, Florida Central Rail Corridor, Florida DOT	52.0%
<i>Carolinian</i>	CSX, Norfolk Southern	77.8%
<i>Northeast Regional</i> (Richmond / Newport News / Norfolk)	Amtrak, CSX, Metro-North, Norfolk Southern	83.0%
<i>Northeast Regional</i> (Roanoke)	Amtrak, Metro-North, Norfolk Southern	79.2%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 482,509 members listing an address in Virginia. This is a 9.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In Virginia, Amtrak spent \$126,130,248, including the following communities where Amtrak sourced \$100,000 or more in goods and services:

City	Amount (\$)
Alexandria	617,289
Arlington	26,563,446
Ashburn	210,154
Burke	130,833
Centreville	1,086,556
Chantilly	4,025,976
Chesapeake	7,657,872
Dillwyn	127,810
Fairfax	4,877,368
Falls Church	2,023,600
Herndon	7,864,215
Leesburg	172,327
Manassas	1,375,621
McLean	13,267,058
Norfolk	2,981,905
North Chesterfield	886,845
Oakton	22,800,680
Reston	13,225,340
Richmond	2,814,181
Rockville	2,713,861
Springfield	2,645,548
Suffolk	169,033
Tysons	5,086,963
Vienna	212,237
Virginia Beach	1,796,556
Williamsburg	104,200

Employment & Wages

At the end of FY 2020, Amtrak employed 17,504 people, including 757 Virginia residents. Total FY 2020 wages were \$1.67 billion, of which Virginia residents earned \$90,759,133.

Section 209 Service

In the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432), Congress required, by October 2013, an equitable arrangement of cost sharing between Amtrak and state or public agency partners that provide funding for short-distance, intercity train services. Agreements were reached with all parties by the deadline, and the services continued to run without interruption.

Additional Information

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

AMTRAK ROUTES IN VIRGINIA

① Congressional District

TRACK OWNERSHIP

— Amtrak	— NS
— UP	— CP
— BNSF	— CN
— CSX	— Other

