



Amtrak in Utah Fiscal Year 2024



Amtrak is America's Railroad,[®] created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2024, the company's 22,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 32.8 million passengers. Amtrak's network includes 524 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Thruway routes offer connecting service to additional communities, typically via bus.

Service & Ridership

In FY 2024, Amtrak operated an average of **2 intercity trains per day** on 1 permanent route serving Utah, with **46,885 total passengers** boarding or alighting in the state.¹ Service was provided via these routes:²

- **Long-Distance Trains**

- **California Zephyr** — Emeryville (San Francisco Bay area) - Salt Lake City - Provo - Helper - Green River - Denver - Omaha - Chicago (1 round trip daily)

Stations

During FY 2024, Amtrak intercity trains made scheduled stops at 4 locations in Utah:

Station (Code)	Ridership (Ons + Offs)	Amtrak ADA Responsibility	Amtrak ADA Compliance	Amtrak ADA Investment ³
Green River (GRI)	2,720	Sole	Complete	\$2,723,819
Helper (HER)	2,502	Sole	Complete	\$4,642,347
Provo (PRO)	7,358	None	N/A	\$53,897
Salt Lake City (SLC)	34,305	None	N/A	—
Total:	46,885	2/4	Complete	\$7,420,062

Importantly, Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of \$1.8 billion in 385 communities nationwide, including a **\$7.4 million investment in Utah**. All Amtrak-responsible work is targeted for completion by the end of FY 2029.

¹ Total equals sum of all boardings and alightings at in-state stations.

² Not all stops shown. Note that certain frequencies may not serve every station listed.

³ "Amtrak ADA Investment" describes Amtrak's projected total investment in compliance work over the lifetime of ADASP.



Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: <https://www.greatamericanstations.com>.

Additional Footprint

Amtrak maintains a **crew base** in Salt Lake City.

Host Railroads & On Time Performance

Outside the Boston-to-Washington, DC, Northeast Corridor (NEC), most Amtrak trains must travel over other “host” railroads’ tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are supposed to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in Utah, along with each route’s major in-state host railroad(s) and full-route customer on-time performance (C-OTP)⁴ in FY 2024:

Route	In-State Host(s)	C-OTP
<i>California Zephyr</i>	Union Pacific	48.5%

Procurement

Amtrak’s procurements are subject to “Buy America”-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly \$4.5 billion for goods and services in FY 2024; 99% of that amount was spent domestically, and **\$14.7 million** went to vendors in Utah:

Community	Amount
Salt Lake City	\$11,738,831
Sandy	\$1,664,616
Park City	\$659,053
South Jordan	\$221,701
Orem	\$158,909
Lehi	\$125,000
Saint George	\$76,825
Provo	\$15,000
All Others < \$15K	\$13,662
Total UT Payments:	\$14,673,597

⁴ C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop, but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

The single largest in-state payment category was **telecommunications services and equipment**.

Employment & Compensation

At the end of FY 2024, **45 Amtrak employees** worked in Utah, and the company had paid out a total of **\$4,270,434 in base wages and salary** in-state. Nationwide, Amtrak employed more than 22,000 active workers; total base wages and salaries for the year exceeded \$2.1 billion.

Current Amtrak Routes in Utah

