



Amtrak Fact Sheet Fiscal Year 2018 *State of Utah*

Amtrak Service & Ridership

Amtrak operates one National Network train through Utah:

- The **California Zephyr** (daily Chicago-Omaha-Denver-Salt Lake City-Reno-Emeryville/Oakland-San Francisco Bay area).

During FY18 Amtrak served the following Utah locations:

City	Boardings & Alightings
Green River	2,605
Helper	2,261
Provo	5,120
Salt Lake City	45,194
Total Utah Station Usage:	55,180

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Utah with each service’s host railroads and on-time performance (OTP) in FY18:

Service	Host Railroads	FY18 OTP
California Zephyr	BNSF and Union Pacific	48.8%

“On-time performance” represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

Amtrak Guest Rewards

At the end of FY18, there were **16,558** members of the Amtrak Guest Rewards program in Utah. This is a 15.6% increase from FY17.