



Amtrak in Texas Fiscal Year 2025



Amtrak is America's Railroad,[®] created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2025, the company's 21,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 34.5 million passengers. Amtrak's network includes 526 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Amtrak Connections offer connecting service to additional communities, typically via bus.

Service & Ridership

In FY 2025, Amtrak operated an average of **5 intercity trains per day** on 3 permanent routes serving Texas, with **454,189 total passengers** boarding or alighting in the state.¹ Service was provided via the following routes:²

- **State-Supported Trains**

- **Heartland Flyer** — Ft. Worth - Gainesville - Oklahoma City (1 round trip daily)

- **Long-Distance Trains**

- **Sunset Limited** — New Orleans - Houston - San Antonio - El Paso - Tucson - Maricopa (Phoenix) - Los Angeles (3 round trips weekly)³
 - **Texas Eagle** — San Antonio - Austin - Ft. Worth - Dallas - Little Rock - St. Louis - Chicago (1 round trip daily, with thrice-weekly through-service from / to Los Angeles; cars detach from / attach to separate Sunset Limited trains)

As a **State-Supported route**, the *Heartland Flyer* was operated in FY25 in partnership with the **North Central Texas Council of Governments (NCTCOG)/Texas Department of Transportation (TxDOT)** and Oklahoma Department of Transportation (ODOT). Outside the Boston-to-Washington Northeast Corridor (NEC), Section 209 of the Passenger Rail Investment and Improvement Act (PRIIA) requires that short- and middle-distance Amtrak routes (i.e., those less than 750 miles in length) be State-Supported; in other words, sponsoring partners fund the majority of those routes' costs and make decisions about schedule, frequency, and other aspects of service.

In FY 2025, sponsoring partners funded a total of \$5.7 million in operating payments for the *Heartland Flyer*, helping support a total ridership on that route⁴ of 80,767.

¹ Total equals sum of all boardings and alightings at in-state stations.

² Not all stops shown. Note that certain frequencies may not serve every station listed.

³ *Sunset Limited* service is currently suspended east of New Orleans.

⁴ Unlike state- / station-specific ridership, total *route* ridership equals sum of all boardings and alightings divided by two.



Amtrak Connections

Some Amtrak routes offer partner-operated **Amtrak Connections** and/or other interline connections to additional communities (including in Texas), via either bus or other modes of transportation. Many such services are sponsored by one or more of Amtrak's State-Supported partners, or by other public entities; these connections can be vitally important in certain markets. Tickets are purchasable through Amtrak; detailed, up-to-date information on available connections can be accessed via the booking tool on Amtrak.com.

Stations

During FY 2025, Amtrak intercity trains made scheduled stops at 19 locations in Texas:

Station (Code)	2025 Ridership (Ons + Offs)	Amtrak ADA Responsibility	Amtrak ADA Compliance	Amtrak ADA Investment ⁵
Alpine (ALP)	4,207	Sole	Complete	\$1,505,521
Austin (AUS)	47,030	Sole	FY 26	\$3,611,475
Beaumont (BMT)	3,225	Partial	Complete	\$47,184
Cleburne (CBR)	4,192	Partial	FY 28	\$2,329,834
Dallas (DAL)	61,939	None	N/A	—
Del Rio (DRT)	2,148	Partial	Complete	\$3,724,947
El Paso (ELP)	14,676	Partial	FY 29	\$1,322,671
Ft. Worth (FTW)	136,888	Partial	Complete	\$303,294
Gainesville (GLE)	7,032	Partial	FY 28	\$2,159,286
Houston (HOS)	22,921	Sole	FY 28	\$3,813,068
Longview (LVW)	27,858	Partial	Complete	\$5,354,093
Marshall (MHL)	14,482	Sole	FY 26	\$5,231,489
McGregor (MCG)	4,370	Sole	Complete	\$4,349,745
Mineola (MIN)	7,422	Partial	FY 26	\$3,386,891
San Antonio (SAS)	63,676	None	N/A	—
San Marcos (SMC)	10,404	None	N/A	—
Sanderson (SND)	277	Sole	Complete	\$2,957,043
Taylor (TAY)	6,210	Sole	FY 27	\$1,845,171
Temple (TPL)	15,232	Partial	Complete	\$4,985,310
Total:	454,189	16/19	In Progress	\$46,927,020

Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure

⁵ "Amtrak ADA Investment" describes Amtrak's projected total investment in compliance work over the lifetime of ADASP.

Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of \$1.8 billion in 382 communities nationwide, including a **\$46.9 million investment in Texas**. All Amtrak-responsible work is targeted for completion by the end of CY 2029.

Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: <https://www.greatamericanstations.com>.

Additional Footprint

Amtrak trains are supported by **turnaround maintenance locations** in Ft. Worth and San Antonio (both Amtrak-staffed), which service locomotives and passenger cars.

Additionally, Amtrak maintains **crew bases** in El Paso, Ft. Worth, and San Antonio. The company also maintains a **commissary** in Ft. Worth.

Host Railroads & On Time Performance

Outside the NEC, most Amtrak trains must travel over other “host” railroads’ tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are required to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in Texas, along with each route’s major in-state host railroad(s) and full-route customer on-time performance (C-OTP)⁶ in FY 2025:

Route	In-State Host(s)	C-OTP
<i>State-Supported</i>		
<i>Heartland Flyer</i>	BNSF	51.8%
<i>Long-Distance</i>		
<i>Sunset Limited</i>	Union Pacific	61.3%
<i>Texas Eagle</i>	BNSF, Trinity Railway Express, Union Pacific	46.7%

Amtrak Guest Rewards

At the end of FY 2025, there were approximately 22.4 million members of Amtrak Guest Rewards (AGR), with 425,611 members listing an address in Texas. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

⁶ C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

Procurement

Amtrak's procurements are subject to "Buy America"-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly \$5.7 billion for goods and services in FY 2025; 99% of that amount was spent domestically, and **\$95.5 million** went to vendors in Texas:

Community	Amount Spent
Dallas	\$32,151,360
Plano	\$17,779,076
Austin	\$15,862,189
Fort Worth	\$7,741,958
Grapevine	\$6,187,781
Plainview	\$2,604,872
Houston	\$2,141,917
Southlake	\$1,805,865
Deer Park	\$1,641,681
Hurst	\$1,571,604
Irving	\$924,845
Lewisville	\$688,081
Allen	\$641,755
Rockwall	\$509,029
Willis	\$440,854
Georgetown	\$381,728
Laredo	\$364,494
Katy	\$247,206
Culver City	\$231,200
Sugar Land	\$187,843
Frisco	\$166,500
San Antonio	\$162,152
Bacliff	\$146,394
Lubbock	\$139,339
Killeen	\$130,784
Rosenberg	\$115,400
All Others <\$100k	\$568,817
Total Payments	\$95,534,721

The single largest in-state payment category was **information technology services**.

Employment & Compensation

At the end of FY 2025, **197 Amtrak employees** lived in Texas, and the company had paid out a total of **\$23,154,610 in base wages and salary** in-state. Nationwide, Amtrak employed more than 21,000 active workers; total base wages and salaries for the year were approximately \$2.2 billion.

