



## Amtrak Fact Sheet Fiscal Year 2020 State of Texas

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### Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated almost five trains per day in Texas, as part of the following routes<sup>1</sup>:

- **Long Distance**

**Sunset Limited** (thrice weekly Los Angeles-Maricopa-El Paso-San Antonio-Houston-New Orleans-Orlando) [Currently suspended east of New Orleans]

**Texas Eagle** (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the **Sunset Limited** to Los Angeles)

- **State Supported**

**Heartland Flyer** (daily Oklahoma City-Fort Worth)

### Stations Served

During FY 2020, Amtrak served the following locations in Texas.

City (Code)	Ridership
Alpine (ALP)	3,010
Austin (AUS)	18,073
Beaumont (BMT)	1,885
Cleburne (CBR)	2,397
Dallas Union Station (DAL)	27,272
Del Rio (DRT)	883
El Paso (ELP)	8,896
Fort Worth (FTW)	64,785
Gainesville (GLE)	3,943
Houston (HOS)	11,616
Longview (LVW)	18,882
Marshall (MHL)	4,305
McGregor (MCG)	2,890
Mineola (MIN)	3,646
San Antonio (SAS)	29,235
San Marcos (SMC)	4,415
Sanderson (SND)	151
Taylor (TAY)	2,988
Temple (TPL)	8,931
<b>Total Texas Station Usage:</b>	<b>218,203</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each

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<sup>1</sup> Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Texas with each service’s host railroads and customer on-time performance (OTP) in FY 2020:

Service	Host Railroad(s)	FY20 OTP
<i>Sunset Limited</i>	BNSF, Union Pacific	29.5%
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	42.3%
<i>Heartland Flyer</i>	BNSF	68.1%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

### Amtrak Guest Rewards

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 212,759 members listing an address in Texas. This is a 12.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### Procurement

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In Texas, Amtrak spent \$35,660,602, including the following communities where Amtrak sourced \$100,000 or more in goods and services:

City	Amount (\$)
Alvarado	230,877
Arlington	148,709
Austin	2,962,170
Bacliff	446,541
Chicago	149,892
Cleburne	710,028
College Station	3,036,712
Dallas	12,616,139
Dayton	135,224
Denton	342,828
Fort Worth	1,522,784
Georgetown	240,951
Grand Prairie	1,039,690

City	Amount (\$)
Grapevine	210,791
Haltom City	307,713
Houston	2,140,574
Plano	5,658,463
Rosenberg	130,451
San Antonio	180,358
Southlake	1,910,555
Sugar Land	174,397
Troy	336,917
Willis	298,026

### **Employment & Wages**

At the end of FY 2020, Amtrak employed 17,504 people, including 153 Texas residents. Total FY 2020 wages were \$1.67 billion, of which Texas residents earned \$16,228,269.

### **Section 209 Service**

In the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432), Congress required, by October 2013, an equitable arrangement of cost sharing between Amtrak and state or public agency partners that provide funding for short-distance, intercity train services. Agreements were reached with all parties by the deadline, and the services continued to run without interruption.

### **Additional Information**

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

# AMTRAK ROUTES IN TEXAS

1 Congressional District

