



Amtrak Fact Sheet Fiscal Year 2019 *State of Tennessee*

Amtrak Service & Ridership

Amtrak operates one National Network train through Tennessee:

- The **City of New Orleans** (daily Chicago-Champaign/Urbana-Carbondale-Memphis-Jackson-New Orleans).

During FY19 Amtrak served the following Tennessee locations:

City	Boardings & Alightings
Memphis	61,193
Newbern-Dyersberg	3,208
Total Tennessee Station Usage:	64,401

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Tennessee with each service’s host railroads and on-time performance (OTP) in FY19:

Service	Host Railroads	FY19 OTP
City of New Orleans	Canadian National	54.1%

“On-time performance” represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

Amtrak Guest Rewards

At the end of FY19, there were **42,173** members of the Amtrak Guest Rewards program in Tennessee. This is a 13% increase from FY18.

Procurement

Amtrak spent \$6,661,332 on goods and services in Tennessee in FY19, including at:

<u>City</u>	<u>Amount</u>
Knoxville	\$ 4,742,447
Mascot	\$ 1,448,489

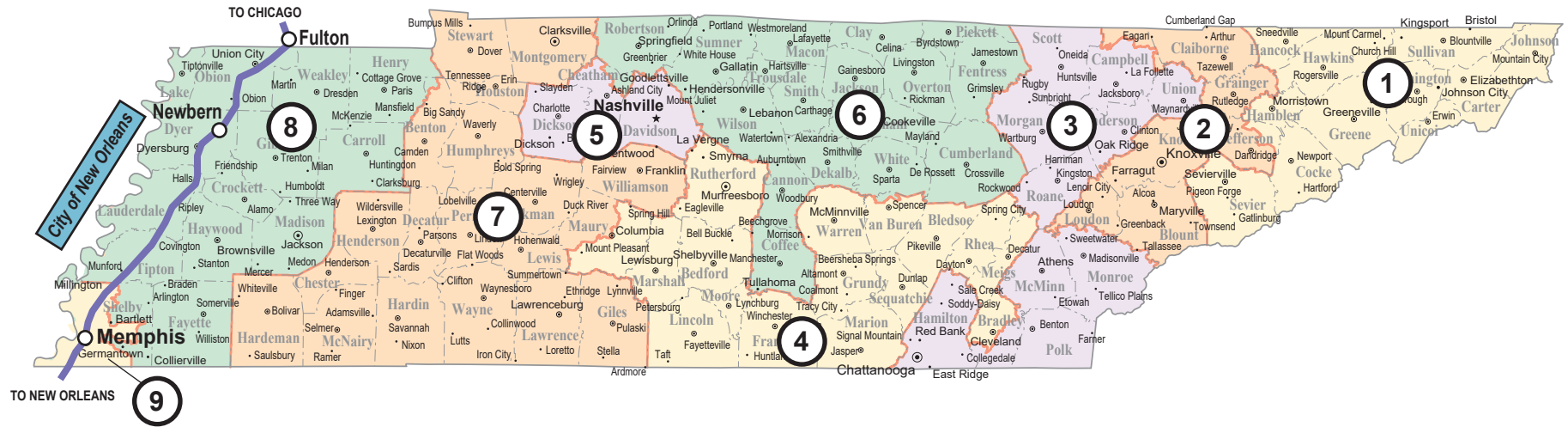
Employment

At the end of FY19, Amtrak employed 11 Tennessee residents. Total wages during FY19 of Amtrak employees living in Tennessee were \$1,270,745.

Station Improvements

Memphis: Central Station has undergone a major renovation and conversion into a boutique hotel and restaurant. Amtrak still maintains a presence in the station on the South Main Street side of the building at track level with full ticketing, baggage and waiting room.

AMTRAK ROUTES IN TENNESSEE



TRACK OWNERSHIP	
█ Amtrak	█ NS
█ UP	█ CP
█ BNSF	█ CN/IC
█ CSX	█ Other

1 Congressional District