



## Amtrak Fact Sheet Fiscal Year 2021 State of South Carolina

### Amtrak Service & Ridership

At the end of FY 2021, Amtrak operated eight trains per day in South Carolina, as part of the following routes:

- **Long Distance**

**Crescent** (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

**Palmetto** (daily New York-Washington-Richmond-Charleston-Savannah)

**Silver Meteor** (daily New York-Washington-Richmond-Charleston-Savannah-Jacksonville-Miami)

**Silver Star** (daily New York-Washington-Richmond-Columbia-Savannah-Jacksonville-Tampa-Miami)

### Stations Served

During FY 2021, Amtrak served the following locations in South Carolina.

| City (Code)                                | Ridership     |
|--|---------------|
| Camden (CAM)                               | 1,600         |
| Charleston (CHS)                           | 31,831        |
| Clemson (CSN)                              | 1,679         |
| Columbia (CLB)                             | 13,148        |
| Denmark (DNK)                              | 1,702         |
| Dillon (DIL)                               | 3,071         |
| Florence (FLO)                             | 20,475        |
| Greenville (GRV)                           | 4,555         |
| Kingstree (KTR)                            | 5,520         |
| Spartanburg (SPB)                          | 1,802         |
| Yemassee (YEM)                             | 5,085         |
| <b>Total South Carolina Station Usage:</b> | <b>90,468</b> |

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in South Carolina with each service’s host railroads and customer on-time performance (OTP) in FY 2021:

| Service              | Host Railroad (s)   | FY21 OTP |
|----------------------|---|----------|
| <i>Crescent</i>      | Norfolk Southern  | 54.6%    |
| <i>Palmetto</i>      | CSX   | 60.7%    |
| <i>Silver Meteor</i> | CSX, Florida Central Rail Corridor, Florida DOT                   | 55.0%    |
| <i>Silver Star</i>   | CSX, Norfolk Southern, Florida Central Rail Corridor, Florida DOT | 44.6%    |

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

### Amtrak Guest Rewards

At the end of FY 2021, there were approximately 13.5 million members of Amtrak Guest Rewards (AGR), with 77,145 members listing an address in South Carolina. This is a 6.1% increase from FY 2020. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### Procurement

In FY 2021, Amtrak procured goods and services worth \$2.63 billion, and more than 99% of that figure was sourced from firms headquartered domestically. In South Carolina, Amtrak spent \$14,567,205, broken down in the following locations:

| City          | Amount (\$) |
|---------------|-------------|
| Batesburg     | 140,207     |
| Beaufort      | 234,755     |
| Camden        | 295,955     |
| Columbia      | 294,901     |
| Conway        | 233,611     |
| Darlington    | 3,316,289   |
| Duncan        | 9,009,153   |
| Piedmont      | 253,560     |
| West Columbia | 489,315     |

### Employment & Wages

At the end of FY 2021, Amtrak employed 17,055 people, including 53 South Carolina residents. Total FY 2021 wages were \$1.54 billion, of which South Carolina residents earned \$5,384,516.

### Additional Information

#### Bipartisan Infrastructure Law

Enacted in November 2021, the Infrastructure Investment and Jobs Act (IIJA), or "Bipartisan Infrastructure Law," provides \$66 billion in guaranteed funding for intercity passenger and freight rail over the next five years. That includes \$22 billion in dedicated Amtrak funding – for fleet modernization, state-of-good-repair work, and other specified project types – and another \$44 billion for FRA-administered grants. This historic federal investment will rebuild crumbling infrastructure, improve accessibility onboard and at our stations, enable overdue service expansions, and transform U.S. passenger rail service.

## **Amtrak Connects US**

In 2021, Amtrak released the Amtrak Connects US vision for growing America's passenger rail system and meeting the needs of both fast-growing metro areas and other underserved communities. Our vision proposed 39 new routes, 25 enhanced routes, and 160 new stops to serve 20 million new riders across the United States. Since then, the Federal Railroad Administration has launched the Corridor Identification & Development Program to establish a pipeline of intercity passenger rail projects ready for federal investment and technical assistance.

Importantly, the Amtrak Connects US vision was only a starting point. Amtrak is ready to work with States and other eligible entities to begin or expand service anywhere – regardless of whether the route was included in the vision.

## **Station Improvements**

**Charleston:** In September 2019, the Charleston Area Rapid Transit Authority (CARTA) dedicated the new intermodal facility. It is located next to the site of the former Atlantic Coast Line station (1956) used by Amtrak until the transition to the new facility. The intermodal center houses Amtrak, intercity and local bus service, and taxis.

**Camden:** Amtrak invested \$2.48 million for ADA and state-of-good repair improvements in 2015 to restore the former Seaboard Air Line station, which was built in 1937. The Amtrak work included the station and canopy roofs, doors, windows, sidewalks, signage, waiting room, rest rooms, new exterior lighting, and resurfacing the parking lot. At the same time, the City resurfaced and street-scaped the driveway and installed new lighting leading to the parking lot. The station was rededicated in 2016.

In FY 2023 a new ADA-compliant platform with associated ramps, stairs, railings, and signage will be constructed at the station. This is Phase 2 of the same project that updated the station in 2015.

**Clemson:** In summer 2019, SCDOT completed a new ADA compliant, 400-foot platform replacing the former platform in conjunction with the railroad highway overpass project for College Avenue.

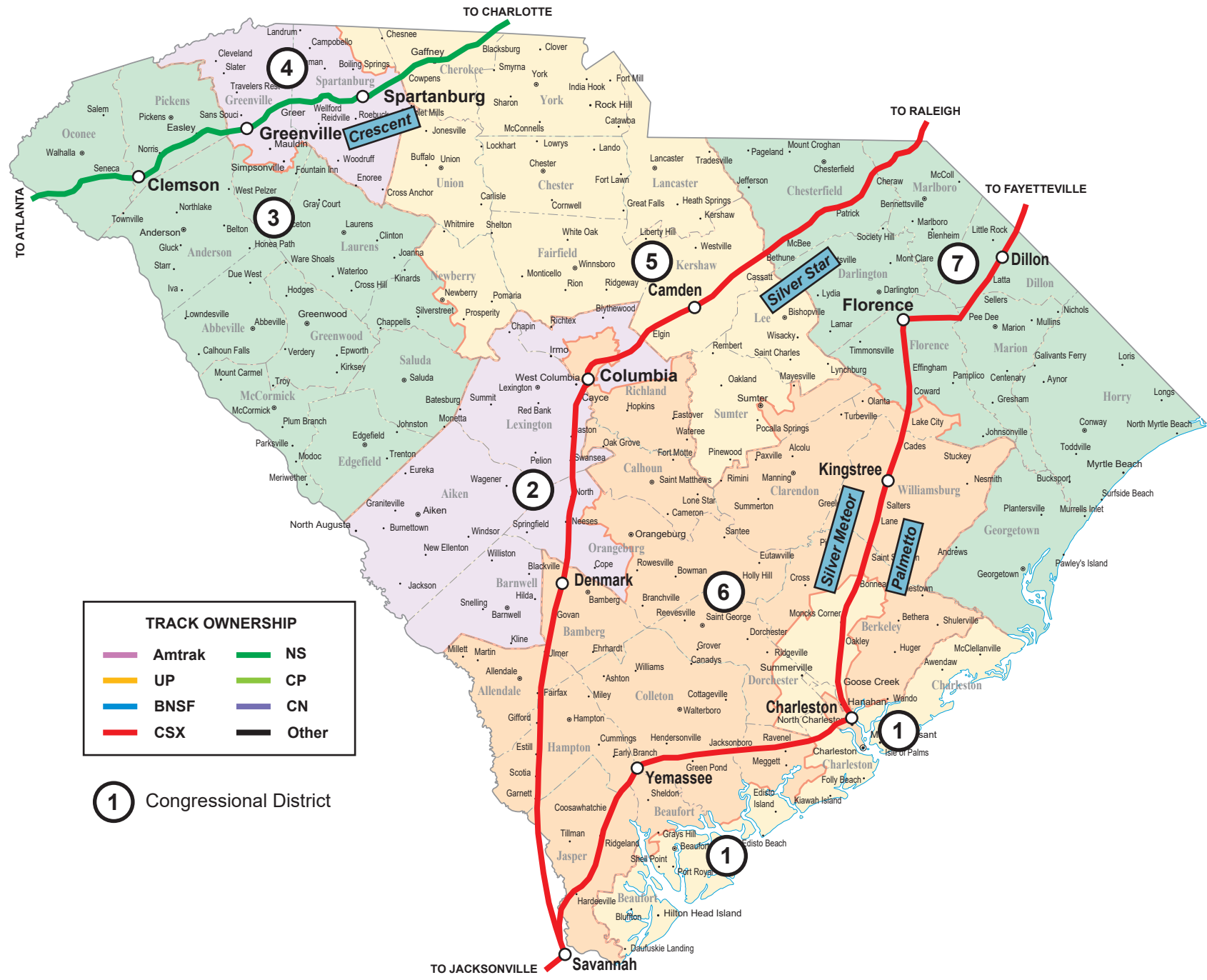
**Greenville:** Designs are underway for a new ADA compliant, 800-foot platform and paths of travel.

**Denmark:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

**Florence:** In 2018, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the signage in the station to be ADA compliant. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2025. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

**Greenville:** Designs are underway for a new ADA compliant, 800-foot platform and paths of travel.

# AMTRAK ROUTES IN SOUTH CAROLINA



| TRACK OWNERSHIP                           |        |
|---|--------|
| <span style="color: purple;">—</span>     | Amtrak |
| <span style="color: orange;">—</span>     | UP     |
| <span style="color: blue;">—</span>       | BNSF   |
| <span style="color: red;">—</span>        | CSX    |
| <span style="color: green;">—</span>      | NS     |
| <span style="color: lightgreen;">—</span> | CP     |
| <span style="color: purple;">—</span>     | CN     |
| <span style="color: black;">—</span>      | Other  |

**1** Congressional District

TO JACKSONVILLE Savannah

TO ATLANTA

TO CHARLOTTE

TO RALEIGH

TO FAYETTEVILLE