



## Amtrak in Rhode Island

### Fiscal Year 2024



*Amtrak is America's Railroad,<sup>®</sup> created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2024, the company's 22,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 32.8 million passengers. Amtrak's network includes 524 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Thruway routes offer connecting service to additional communities, typically via bus.*

### Service & Ridership

In FY 2024, Amtrak operated an average of **around 40 intercity trains per day** on 2 permanent routes serving Rhode Island, with **1,104,183 total passengers** boarding or alighting in the state.<sup>1</sup> Service was provided via the following routes:<sup>2</sup>

#### ■ Northeast Corridor Trains

- **Acela** — Boston (BOS & BBY) - Westwood (Route 128) - Providence - New Haven - New York - Philadelphia - Baltimore - Washington, DC (11 round trips daily)<sup>3</sup>
- **Northeast Regional** — Boston (BOS & BBY) - Westwood (Rte. 128) - Providence - Kingston - Westerly - New Haven - New York - Philadelphia - Baltimore - Washington, DC (22 round trips daily)<sup>4</sup>

### Stations

During FY 2024, Amtrak intercity trains made scheduled stops at 3 locations in Rhode Island:

Station (Code)	Ridership (Ons + Offs)	Amtrak ADA Responsibility	Amtrak ADA Compliance	Amtrak ADA Investment <sup>5</sup>
Kingston (KIN)	210,344	Partial	FY 27	\$6,122,780
Providence (PVD)	834,237	Partial	FY 26	\$1,247,221
Westerly (WLY)	59,602	Partial	Complete	\$10,462,153
<b>Total:</b>	<b>1,104,183</b>	<b>3/3</b>	<b>In Progress</b>	<b>\$17,832,155</b>

Importantly, Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before

<sup>1</sup> Total equals sum of all boardings and alightings at in-state stations.

<sup>2</sup> Not all stops shown. Note that certain frequencies may not serve every station listed.

<sup>3</sup> Not all trips serve full route.

<sup>4</sup> Not all trips serve full route. Additionally, 2 round trips originate / terminate in Springfield, Massachusetts, rather than Boston, but follow the standard Northeast Regional route south of New Haven, Connecticut; 8 round trips originate / terminate at various endpoints in Virginia (3 in Norfolk, 2 in Newport News, 2 in Roanoke, and 1 in Richmond), but follow the standard Northeast Regional route north of Washington, DC. Travel by these trains outside of the Northeast Corridor spine is State-Supported service sponsored by, respectively, the Massachusetts and Connecticut Departments of Transportation (MassDOT / CTDOT) and by the Virginia Passenger Rail Authority (VPRA).

<sup>5</sup> "Amtrak ADA Investment" describes Amtrak's projected total investment in compliance work over the lifetime of ADASP.



the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of \$1.8 billion in 385 communities nationwide, including a **\$17.8 million investment in Rhode Island**. All Amtrak-responsible work is targeted for completion by the end of FY 2029.

Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: <https://www.greatamericanstations.com>.

### **Additional Footprint**

The Boston-to-Washington **Northeast Corridor** (NEC), currently America’s only electrified high-speed rail corridor, passes through Rhode Island; Amtrak owns, maintains, and/or operates most of the NEC, including track in the state, and provides access to other railroads at a fair cost. (For instance, Amtrak-owned track in Rhode Island is used by Massachusetts Bay Transportation Authority (MBTA) commuter trains.)

To support critical NEC infrastructure, Amtrak maintains a **maintenance-of-way base** in Providence.

### **Host Railroads & On Time Performance**

Outside the NEC, most Amtrak trains must travel over other “host” railroads’ tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are supposed to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in Rhode Island, along with each route’s major in-state host railroad(s) and full-route customer on-time performance (C-OTP)<sup>6</sup> in FY 2024:

Route	In-State Host(s)	C-OTP
<i>Acela</i>	Amtrak	77.8%
<i>Northeast Regional</i>	Amtrak	80.4%

### **Procurement**

Amtrak’s procurements are subject to “Buy America”-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly \$4.5 billion for goods and services in FY 2024; 99% of that amount was spent domestically, and **\$2.2 million** went to vendors in Rhode Island:

<sup>6</sup> C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop, but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

Community	Amount
Woonsocket	\$942,679
Providence	\$320,799
East Providence	\$164,615
Cumberland	\$159,440
Warwick	\$158,746
North Providence	\$144,632
Smithfield	\$111,746
Pawtucket	\$59,682
Lincoln	\$58,044
Coventry	\$44,575
Cranston	\$17,434
All Others < \$10K	\$22,593
<b>Total RI Payments:</b>	<b>\$2,204,984</b>

The single largest in-state payment category was **human resources services**.

### **Employment & Compensation**

At the end of FY 2024, **263 Amtrak employees** worked in Rhode Island, and the company had paid out a total of **\$23,793,052 in base wages and salary** in-state. Nationwide, Amtrak employed more than 22,000 active workers; total base wages and salaries for the year exceeded \$2.1 billion.

## Current Amtrak Routes in Rhode Island

(“Northeast Corridor” routes include both Acela and Northeast Regional.)

