



Amtrak Fact Sheet Fiscal Year 2023 State of Rhode Island

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated over 36 trains per day in Rhode Island, as part of the following routes:

- **Northeast Corridor**
Acela (daily Washington-Baltimore-Wilmington-Philadelphia-Newark-New York-New Haven-Providence-Boston)
Northeast Regional (daily Richmond-Washington-BWI-Baltimore-Wilmington-Philadelphia-Trenton-Newark-New York-New Haven-New London-Providence-Boston)

Stations Served

During FY 2023, Amtrak trains served the following locations in Rhode Island.

City (Code)	Ridership
Kingston (KIN)	179,644
Providence (PVD)	709,232
Westerly (WLY)	50,453
Total Rhode Island Station Usage:	939,329

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Rhode Island with each service’s host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>Acela</i>	Amtrak, Metro-North	81%
<i>Northeast Regional</i> (main line)	Amtrak, Metro-North	82%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 100,696 members listing an address in Rhode Island. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Rhode Island, Amtrak spent \$2,143,428 broken down in the following locations:

City	Amount (\$)
Pawtucket	139,521
Providence	872,558
Smithfield	209,864
Woonsocket	520,800

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including 346 Rhode Island residents. Total FY 2023 wages were \$2.21 billion, of which Rhode Island residents earned \$36,066,309.

Additional Information

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible. In FY 2023, Amtrak's ADA Stations Program spent over \$1.5 million in the state.

Kingston Station Capacity Expansion: In 2017, Amtrak and the Rhode Island Department of Transportation (RIDOT) completed work on a \$41 million improvement project at Kingston, consisting of two new high-level platforms, creating a safer, more efficient, and more accessible boarding process for all passengers. The project also featured construction of a third track through Kingston to enable higher-speed *Acela* trains to operate around *Northeast Regional* trains stopped at the station. The track improvements help reduce congestion and minimize delays at a critical choke point in western Rhode Island, improving reliability, allowing for expanded service and increasing the efficiency of the busy Northeast Corridor (NEC).

The project was funded jointly by a \$26.5 million High-Speed Intercity Passenger Rail Program (HSIPR) grant through RIDOT; the remainder was provided by Amtrak, who managed design and construction.

Providence: In summer 2019, U.S. Senator Jack Reed of Rhode Island, joined by officials from RIDOT and Amtrak, announced a \$25 million funding package to begin a major renovation of the Providence station. It includes a \$12.5 million grant to RIDOT from the Federal Railroad Administration (FRA) under its State of Good Repair Program designed to help repair and rehabilitate railroad infrastructure around the country. The federal investment was matched by \$7.25 million from Amtrak and \$5.25 million from RIDOT. This new round of investment builds upon federal funding Senator Reed had previously secured: \$5.2 million for enhancements and \$3 million for planning, design, and environmental reviews. This work will build on RIDOT's 2015 upgrade to the station's south entrance which improved circulation of vehicles buses and taxis. Amtrak is coordinating with RIDOT's project work to complete ADA improvements to stairs and the Gaspee Street entrance area.

Westerly Station: Amtrak, in conjunction with RIDOT, announced in July 2022, the completion of American Disabilities Act (ADA) improvements at Westerly station. This includes two new elevators, featuring new elevator enclosures at platform level constructed in the style of the historic station, an accessible pathway to and from the public right-of-way, two accessible parking spaces, and a new sloped walkway for accessing the platform, modified handrails and guardrails, and new ADA compliant signs throughout the station environment.

Commuter Rail Service

RIDOT has had a long partnership with the Massachusetts Bay Transportation Authority (MBTA) for commuter rail service connecting Providence with Boston, expanding service to Warwick and Wickford Junction.

Seastreak Ferry

Amtrak has a seasonal partnership with Seastreak, the operator of RIDOT's seasonal Providence-Newport Ferry, for hassle-free booking and passage for Amtrak passengers directly to Newport, RI. Upon arrival to Providence station, customers can enjoy convenient shuttle connections funded by RIDOT to and from the Providence Ferry Terminal. There are several daily roundtrips available between Independence Day and Columbus Day.

AMTRAK ROUTES IN RHODE ISLAND

