



Amtrak Fact Sheet Fiscal Year 2020 State of Rhode Island

Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated over 26 trains per day in Rhode Island, as part of the following routes¹:

- **Northeast Corridor**

Acela (daily Washington-Baltimore-Wilmington-Philadelphia-Newark-New York-New Haven-Providence-Boston)

Northeast Regional (daily Richmond-Washington-BWI-Baltimore-Wilmington-Philadelphia-Trenton-Newark-New York-New Haven-New London-Providence-Boston)

Stations Served

During FY 2020, Amtrak served the following locations in Rhode Island.

City (Code)	Ridership
Kingston (KIN)	81,369
Providence (PVD)	389,627
Westerly (WLY)	19,113
Total Rhode Island Station Usage:	490,109

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Rhode Island with each service’s host railroads and customer on-time performance (OTP) in FY 2020:

Service	Host Railroad(s)	FY20 OTP
<i>Acela</i>	Amtrak, Metro-North	87.4%
<i>Northeast Regional</i> (spine)	Amtrak, Metro-North	90.0%

¹ Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 63,224 members listing an address in Rhode Island. This is a 11.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In Rhode Island, Amtrak spent \$2,836,264, including the following communities where Amtrak sourced \$100,000 or more in goods and services:

City	Amount (\$)
Cranston	223,006
Exeter	1,004,389
Pawtucket	217,088
Providence	512,886
Smithfield	228,624
Woonsocket	368,590

Employment & Wages

At the end of FY 2020, Amtrak employed 17,504 people, including 302 Rhode Island residents. Total FY 2020 wages were \$1.67 billion, of which Rhode Island residents earned \$28,469,682.

Section 212 Service

Congress authorized the Northeast Corridor (NEC) Commission in the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432) and charged it with developing a formula to allocate NEC capital and operating costs based on usage, making recommendations to Congress, and facilitating collaborative planning. The Commission is made up of 18 members, including representatives from each of the eight NEC states, the District of Columbia, Amtrak, and the U.S. Department of Transportation. The Commission was chartered in 2010 to focus on near-term strategies to stabilize the NEC and establish a foundation for future growth through unified regional action. Given the importance of Amtrak's NEC to the many communities it serves, and the fact that it crosses so many state and local borders in the region, the NEC Commission seeks to simplify coordination among these stakeholders to ensure the development and implementation of an effective modernization program.

Additional Information

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

AMTRAK ROUTES IN RHODE ISLAND

