Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated two trains per day in Oklahoma, as part of the following route:

- **State Supported**
  Heartland Flyer (daily Oklahoma City-Fort Worth)

Stations Served

During FY 2023, Amtrak trains served the following locations in Oklahoma.

City (Code)	Ridership
Ardmore (ADM)	5,831
Norman (NOR)	12,422
Oklahoma City (OKC)	53,529
Pauls Valley (PVL)	2,903
Purcell (PUR)	1,436
Total Oklahoma Station Usage:	**76,121**

Amtrak maintains the Great American Stations website (https://www.greatamericanstations.com/), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains "preference" over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Oklahoma with each service's host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
Heartland Flyer	BNSF	64%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 49,238 members listing an address in Oklahoma. For more information about AGR, please see: https://www.amtrak.com/guestrewards/home.

Procurement

In FY 2023, Amtrak procured goods and services worth $3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Oklahoma, Amtrak spent $491,245 broken down in the following locations:

City	Amount ($)
Oklahoma City	373,154

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including four Oklahoma residents. Total FY 2023 wages were $2.21 billion, of which Oklahoma residents earned $474,616.

Additional Information

Service Expansion and Improvements

The daily *Heartland Flyer* is funded in part by the Oklahoma Department of Transportation (DOT). The Kansas DOT, in partnership with the Oklahoma and Texas DOTs, has received a federal Corridor Identification and Development Program grant to fund planning for the *Heartland Flyer* extension to Newton, KS.

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Ardmore: Amtrak is currently in the construction stage for a new platform with associated ramps, lighting, and signage to ensure ADA compliance. This project is expected to be completed in FY 2025.

Norman: Amtrak is currently in the design stage to provide a new platform, accessible walkways to the public right-of-way, and new lighting and signage for the platform and walkways. Construction will commence in FY 2025 and be completed in FY 2026.

Pauls Valley: Amtrak is currently in the construction phase to modify the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is expected to be completed in FY 2025.

Purcell: Amtrak is currently in construction to modify the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2025.

AMTRAK ROUTES IN OKLAHOMA

Track Ownership
- Amtrak
- BNSF
- CN
- CPKC
- CSX
- NS
- UP
- Other

01 Congressional District

Route Name

Heartland Flyer

To Fort Worth