



# Amtrak Fact Sheet Fiscal Year 2022 State of Oklahoma

## Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated two trains per day in Oklahoma, as part of the following routes:

- **State Supported**  
*Heartland Flyer* (daily Oklahoma City-Fort Worth)

## Stations Served

During FY 2022, Amtrak trains served the following locations in Oklahoma.

City (Code)	Ridership
Ardmore (ADM)	4,871
Norman (NOR)	10,622
Oklahoma City (OKC)	42,793
Pauls Valley (PVL)	2,285
Purcell (PUR)	1,337
<b>Total Oklahoma Station Usage:</b>	<b>61,908</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

## Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Oklahoma with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>Heartland Flyer</i>	BNSF	62%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

## Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 43,445 members listing an address in Oklahoma. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

## Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Oklahoma, Amtrak spent \$323,938, broken down in the following locations:

City	Amount (\$)
Oklahoma City	238,875

## Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including four Oklahoma residents. Total FY 2022 wages were \$1.92 billion, of which Oklahoma residents earned \$341,255.

## Additional Information

### About the *Heartland Flyer*

The daily *Heartland Flyer* is funded in part by the Oklahoma Department of Transportation. Kansas, Oklahoma, and Texas DOTs have submitted an Expression of Interest and Corridor ID planning to the FRA to position the *Heartland Flyer* for an expansion to Newton, Kansas exercising IJA funding opportunities.

### Station Improvements

**Ardmore:** Amtrak is currently in the design stages of repairing the station's existing platform to ensure ADA compliance. This project is projected to be completed in FY 2024.

**Pauls Valley:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

**Purcell:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

### New Connecting Service

Beginning in April 2016, Amtrak initiated Thruway motorcoach service, connecting Newton, Kansas, and Oklahoma City, with a stop in Wichita, the largest city in Kansas. Wichita is now back on the Amtrak map for the first time since 1979. The thruway service provides a direct connection between Amtrak's *Southwest Chief* and the *Heartland Flyer*.

# AMTRAK ROUTES IN OKLAHOMA

