



## Amtrak in Ohio

### Fiscal Year 2025



*Amtrak is America's Railroad,<sup>®</sup> created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2025, the company's 21,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 34.5 million passengers. Amtrak's network includes 526 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Amtrak Connections offer connecting service to additional communities, typically via bus.*

### Service & Ridership

In FY 2025, Amtrak operated an average of **5 intercity trains per day** on 3 permanent routes serving Ohio, with **152,749 total passengers** boarding or alighting in the state.<sup>1</sup> Service was provided via the following routes:<sup>2</sup>

#### ▪ Long-Distance Trains

- **Cardinal** — Chicago - Indianapolis - Cincinnati - Huntington - Charleston - Charlottesville - Washington, DC - Baltimore - Philadelphia - New York (3 round trips weekly)
- **Floridian** — Chicago - South Bend - Toledo - Cleveland - Pittsburgh - Washington, DC - Richmond - Raleigh - Columbia - Savannah - Orlando - Tampa - Miami (1 round trip daily)<sup>3</sup>
- **Lake Shore Limited** — Chicago - Toledo - Cleveland - Erie - Buffalo - Rochester - Syracuse - Albany - New York / Boston (1 round trip daily)

### Amtrak Connections

Some Amtrak routes offer partner-operated **Amtrak Connections** and/or other interline connections to additional communities (including in Ohio), via either bus or other modes of transportation. Many such services are sponsored by one or more of Amtrak's State-Supported partners, or by other public entities; these connections can be vitally important in certain markets. Tickets are purchasable through Amtrak; detailed, up-to-date information on available connections can be accessed via the booking tool on Amtrak.com.

### Stations

During FY 2025, Amtrak intercity trains made scheduled stops at 7 locations in Ohio:

<sup>1</sup> Total equals sum of all boardings and alightings at in-state stations.

<sup>2</sup> Not all stops shown. Note that certain frequencies may not serve every station listed.

<sup>3</sup> Effective Nov. 10, 2024, the *Capitol Limited* (Chicago - Washington, DC) and *Silver Star* (New York - Miami) are being temporarily combined into a new route, the *Floridian* (Chicago - DC - Miami), to accommodate regional capacity constraints created by a capital project in New York. The *Floridian* offers a single-seat connection between Florida and the Midwest, but does not serve *Silver Star* station stops north of Washington.



Station (Code)	2025 Ridership (Ons + Offs)	Amtrak ADA Responsibility	Amtrak ADA Compliance	Amtrak ADA Investment <sup>4</sup>
Alliance (ALC)	4,580	Sole	Complete	\$839,094
Bryan (BYN)	5,306	Sole	FY 27	\$4,562,730
Cincinnati (CIN)	10,846	Partial	FY 28	\$3,667,330
Cleveland (CLE)	61,685	Partial	FY 27	\$6,324,412
Elyria (ELY)	13,135	Sole	FY 28	\$5,673,194
Sandusky (SKY)	10,442	Partial	FY 26	\$2,631,991
Toledo (TOL)	46,755	None	N/A	—
<b>Total:</b>	<b>152,749</b>	<b>6/7</b>	<b>In Progress</b>	<b>\$23,698,752</b>

Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of \$1.8 billion in 382 communities nationwide, including a **\$23.7 million investment in Ohio**. All Amtrak-responsible work is targeted for completion by the end of CY 2029.

Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: <https://www.greatamericanstations.com>.

### Additional Footprint

Amtrak maintains a **crew base** in Toledo.

### Host Railroads & On Time Performance

Outside the Boston-to-Washington, DC, Northeast Corridor (NEC), most Amtrak trains must travel over other “host” railroads’ tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are required to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in Ohio, along with each route’s major in-state host railroad(s) and full-route customer on-time performance (C-OTP)<sup>5</sup> in FY 2025:

<sup>4</sup> “Amtrak ADA Investment” describes Amtrak’s projected total investment in compliance work over the lifetime of ADASP.

<sup>5</sup> C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

Route	In-State Host(s)	C-OTP
<i>Cardinal</i>	CSX	51.6%
<i>Floridian</i> <sup>6</sup>	Norfolk Southern	27.4%
<i>Lake Shore Limited</i>	CSX, Norfolk Southern	71.7%

## Amtrak Guest Rewards

At the end of FY 2025, there were approximately 22.4 million members of Amtrak Guest Rewards (AGR), with 158,486 members listing an address in Ohio. For more information about AGR, please see:

<https://www.amtrak.com/guestrewards/home>.

## Procurement

Amtrak’s procurements are subject to “Buy America”-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly \$5.7 billion for goods and services in FY 2025; 99% of that amount was spent domestically, and **\$38.6 million** went to vendors in Ohio:

Community	Amount Spent
Westerville	\$9,264,493
Miamisburg	\$3,836,965
Dayton	\$3,713,718
Youngstown	\$3,679,983
Uniontown	\$2,022,701
Glenwillow	\$1,629,946
North Canton	\$1,578,001
West Chester	\$1,280,281
Cincinnati	\$1,273,908
Chesterland	\$936,429
Dublin	\$828,501
Canton	\$824,563
Cleveland	\$804,100
Amelia	\$763,590
Metamora	\$675,478
Columbus	\$648,006
Mentor	\$603,543
Perrysburg	\$601,645
Napoleon	\$474,389
Akron	\$464,861
Cleveland Heights	\$455,928
Toledo	\$413,338
Cloverdale	\$283,767

<sup>6</sup> Amtrak is temporarily combining the Capitol Limited and Silver Star trains to create the Floridian service. The C-OTP listed for the Floridian is from November 10, 2024 – September 30, 2025.

Community	Amount Spent
Kent	\$265,316
Mason	\$236,429
Middletown	\$193,814
Mayfield Heights	\$120,870
Strongsville	\$103,347
All Others <\$100k	\$684,652
<b>Total Payments</b>	<b>\$38,662,562</b>

The single largest in-state payment category was **construction services**.

### **Employment & Compensation**

At the end of FY 2025, **55** Amtrak employees lived in Ohio, and the company had paid out a total of **\$5,993,354 in base wages and salary** in-state. Nationwide, Amtrak employed more than 21,000 active workers; total base wages and salaries for the year were approximately \$2.2 billion.

