



Amtrak Fact Sheet Fiscal Year 2023 State of Ohio

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated up to five trains per day in Ohio, as part of the following routes:

Capitol Limited (daily Chicago-Toledo-Cleveland-Pittsburgh-Washington)

Cardinal (thrice weekly New York-Washington-Charlottesville-Charleston-Cincinnati-Indianapolis-Chicago)

Lake Shore Limited (daily Chicago-Cleveland-Buffalo-Boston/New York)

Stations Served

During FY 2023, Amtrak trains served the following locations in Ohio.

City (Code)	Ridership
Alliance (ALC)	2,697
Bryan (BYN)	4,353
Cincinnati (CIN)	8,303
Cleveland (CLE)	48,784
Elyria (ELY)	8,811
Sandusky (SKY)	8,313
Toledo (TOL)	53,189
Total Ohio Station Usage:	134,450

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Ohio with each service’s host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>Capitol Limited</i>	CSX, Norfolk Southern	70%

<i>Cardinal</i>	CSX, Norfolk Southern, B uckingham Branch Railroad	58%
<i>Lake Shore Limited</i>	CSX, Norfolk Southern, Metro-North	69%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 126,097 members listing an address in Ohio. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Ohio, Amtrak spent \$48,364,754 broken down in the following locations:

City	Amount (\$)
Akron	706,923
Amelia	773,920
Batavia	118,918
Bucyrus	145,594
Canton	300,841
Cincinnati	1,267,772
Cleveland	494,834
Cleveland Heights	306,429
Cloverdale	497,735
Columbus	687,940
Dayton	5,712,752
Dublin	135,595
Glenwillow	1,462,264
Hudson	800,145
Kent	310,182
Lakewood	128,000
Mason	144,682
Mentor	668,987
Metamora	933,192
Miamisburg	3,723,206
Middletown	4,627,412
Napoleon	679,206
North Canton	2,051,052
Perrysburg	124,698
Solon	1,515,834

Toledo	464,918
Uniontown	1,149,857
West Chester	175,238
Westerville	6,755,634
Youngstown	11,093,909

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including 63 Ohio residents. Total FY 2023 wages were \$2.21 billion, of which Ohio residents earned \$6,487,707.

Additional Information

Service Expansion and Improvements

Amtrak is working with the Ohio Rail Development Commission (ORDC) to support their participation in the Federal Railroad Administration (FRA) Corridor Identification and Development Program (CIDP). Amtrak has provided ORDC with preliminary data on ridership, revenue, and high-level route development construction costs. Establishment of such services is a component of Amtrak’s vision to provide relevant, commercially viable, reliable services connecting major business and population centers and rural communities.

Daily *Cardinal* Service: Amtrak received a CIDP grant for daily frequencies on its *Cardinal* service between New York and Chicago, which stops in Cincinnati, and Portsmouth, OH.

Cleveland-Columbus-Dayton-Cincinnati (3C&D) Corridor: The ORDC has received a CIDP grant for planning a corridor that would provide new service connecting Cleveland, Columbus, Dayton, and Cincinnati, OH.

Cleveland-Toledo-Detroit Corridor: The ORDC also received a CIDP grant for new service that would connect Cleveland, OH, to Detroit, MI, through Toledo, OH.

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Alliance: Amtrak completed ADA upgrades to the station building and parking in FY 2011 and improvements to the platform in FY 2020.

Bryan: Amtrak is in the construction phase for a modern, ADA-compliant, restroom-equipped, replacement station, on the site of the existing undersized facility built in the 1970s. Amtrak also will construct a

new ADA-compliant passenger boarding platform, with new lighting, signage, railings, and appropriate egress and access to parking and the public right-of-way. Construction will be completed in FY 2025.

Cincinnati: Amtrak is currently in the design phase for a new platform with lighting and signage in addition to interior upgrades to the ticket counter and waiting room to ensure ADA compliance. Construction will commence in FY 2025 and be completed in FY 2027.

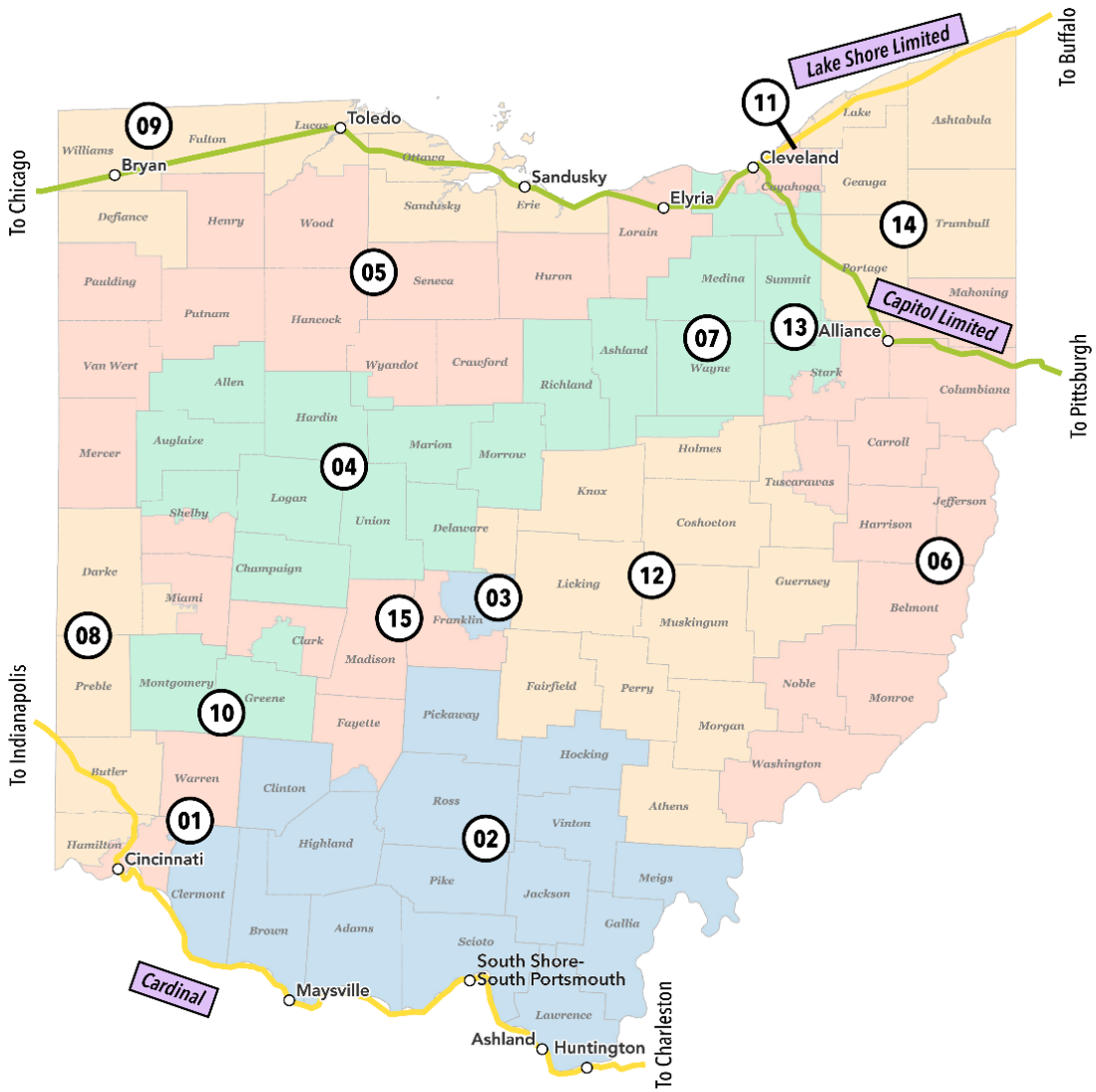
Cleveland: The Cleveland Lakefront Alliance has commenced a public engagement process to reimagine the city's Lake Erie shoreline. Components could include a public park capping the Norfolk Southern main line. Amtrak is participating as part of the advisory committee. A new, expanded Amtrak station could be part of the plan, in anticipation of service expansion coincident with the CIDP. Amtrak is currently in the design stage for a new platform with lighting and signage at the current location to ensure ADA compliance. Construction will commence in FY 2025 and be completed in FY 2027.

Elyria: Amtrak has completed design of a new ADA compliant passenger boarding platform at the newly renovated Lorain County Transportation Center, housed in the historic downtown New York Central passenger station. Amtrak will construct these improvements including necessary vertical access to the above grade location. These improvements will complement Lorain County's recent renovation of the historic station. The Lorain County Transportation and Community Center serves local transit and intercity buses.

Oxford: Amtrak is assisting the City of Oxford, home to 19,000 students at Miami University of Ohio, with design review on community-led plans for a new station and stop along the *Cardinal* route (New York-Washington-Cincinnati-Chicago). The Butler County Regional Transit Authority is developing an intermodal transit facility of which Amtrak will be a part.

Sandusky: Amtrak ADA Stations Program project design underway. It is projected that construction will begin in FY 2025.

AMTRAK ROUTES IN OHIO



Track Ownership			
■	Amtrak	■	CSX
■	BNSF	■	NS
■	CPKC	■	UP
■	Other		

- 01 Congressional District
- Route Name