

# Amtrak Fact Sheet Fiscal Year 2022 State of Ohio

## **Amtrak Service & Ridership**

At the end of FY 2022, Amtrak operated almost five trains per day in Ohio, as part of the following routes:

Capitol Limited (daily Chicago-Toledo-Cleveland-Pittsburgh-Washington)

*Cardinal* (thrice weekly New York-Washington-Charlottesville-Charleston-Cincinnati-Indianapolis-Chicago)

Lake Shore Limited (daily Chicago-Cleveland-Buffalo-Boston/New York)

#### **Stations Served**

During FY 2022, Amtrak trains served the following locations in Ohio.

| City (Code)               | Ridership |
|---------------------------|-----------|
| Alliance (ALC)            | 3,132     |
| Bryan (BYN)               | 4,262     |
| Cincinnati (CIN)          | 8,374     |
| Cleveland (CLE)           | 48,887    |
| Elyria (ELY)              | 6,697     |
| Sandusky (SKY)            | 8,400     |
| Toledo (TOL)              | 45,212    |
| Total Ohio Station Usage: | 124,964   |

Amtrak maintains the Great American Stations website (<a href="https://www.greatamericanstations.com/">https://www.greatamericanstations.com/</a>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

## **Host Railroads & On Time Performance**

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains "preference" over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Ohio with each service's host railroads and customer on-time performance (OTP) in FY 2022:

| Service            | Host Railroad (s)                                 |     |
|--------------------|---|-----|
| Capitol Limited    | CSX, Norfolk Southern                             | 32% |
| Cardinal           | CSX, Norfolk Southern, Buckingham Branch Railroad | 48% |
| Lake Shore Limited | CSX, Norfolk Southern, Metro-North                | 59% |

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

#### **Amtrak Guest Rewards**

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 113,668 members listing an address in Ohio. For more information about AGR, please see: <a href="https://www.amtrak.com/guestrewards/home">https://www.amtrak.com/guestrewards/home</a>

### **Procurement**

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Ohio, Amtrak spent \$31,053,979, broken down in the following locations:

| City              | Amount (\$)      |
|-------------------|------------------|
| Akron             | 219,303          |
| Amelia            | 529,401          |
| Bucyrus           | 220,791          |
| Canton            | 149,082          |
| Cincinnati        | 1,290,339        |
| Cleveland         | 466,719          |
| Cleveland Heights | 252,006          |
| Columbus          | 643,840          |
| Dayton            | 4,252,798        |
| Glenwillow        | 813,724          |
| Holland           | 167,312          |
| Hudson            | 1,647,513        |
| Kent              | 171,203          |
| Lakewood          | 150,000          |
| Mentor            | 576,765          |
| Metamora          | 724,643          |
| Miamisburg        | 848 <i>,</i> 158 |
| Middletown        | 4,640,925        |
| Napoleon          | 463,451          |
| North Canton      | 738,898          |
| Solon             | 438,177          |
| Toledo            | 324,108          |
| Uniontown         | 1,884,474        |
| West Chester      | 368,879          |
| Westerville       | 4,261,769        |
| Youngstown        | 4,365,038        |

## **Employment & Wages**

At the end of FY 2022, Amtrak employed 18,689 people, including 56 Ohio residents. Total FY 2022 wages were \$1.92 billion, of which Ohio residents earned \$6,358,948.

## **Additional Information**

## **Expansion Planning**

In Ohio, the Amtrak Connects US vision suggests new or expanded service on six routes with hubs at Cleveland, Cincinnati, and Toledo. Amtrak is working with the Ohio Rail Development Corporation (ORDC) to determine which corridors should advance as part of the Federal Railroad Administration (FRA) Corridor Development Program. Amtrak has provided ORDC with preliminary data on ridership, revenue, and high-level route development construction costs. Establishment of such services is a component of Amtrak's vision to provide relevant, commercially viable, reliable services connecting major business and population centers and rural communities. Amtrak would seek to assist with grant applications, project development and implementation, and be the service provider.

## **Station Improvements**

**Bryan**: Amtrak has completed final design plans for an ADA-compliant, restroom-equipped, replacement station, on the site of an antiquated facility from the 1970s. Amtrak also will construct a new ADA-compliant passenger boarding platform, with new lighting, signage, railings, and appropriate egress and access to parking and the public right-of-way.

**Cincinnati**: Amtrak moved from a temporary passenger waiting facility back into the historic Cincinnati Union Terminal (now the Cincinnati Museum Center) after an extensive, locally financed rehabilitation of building systems and exteriors. The iconic 1933 Art Deco gem is characterized by a dramatic half-dome and an interior mosaic wrapping around the main hall depicting Cincinnati's growth and transportation.

**Cleveland**: The Cleveland Lakefront Alliance has commenced a civic leader led process to reimagine the city's Lake Erie shoreline. Components could include a public park capping the Norfolk Southern main line. Amtrak is participating as part of the advisory committee. A new, expanded Amtrak station could be part of the plan.

**Elyria**: Amtrak is in the design phase for a new ADA compliant passenger boarding platform at the new Lorain County Transportation Center. Amtrak will construct these improvements including necessary vertical access to the above grade location. Lorain County has already completed restoration of the historic New York Central passenger station downtown, which Amtrak's improvements will tie into. The Lorain County Transportation and Community Center serves local transit and intercity buses.

**Oxford**: Amtrak is assisting the City of Oxford, home of 19,000 student Miami University of Ohio, with design review on plans the community is developing for a new stop along the New York-Washington-Cincinnati-Chicago Cardinal route. Butler County Regional Transit Authority is developing an intermodal transit facility of which Amtrak will be a part.

## **AMTRAK ROUTES IN OHIO**

