



Amtrak Fact Sheet Fiscal Year 2020 State of Ohio

Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated almost five trains per day in Ohio, as part of the following routes¹:

- **Long Distance**

Capitol Limited (daily Chicago-Toledo-Cleveland-Pittsburgh-Washington)

Cardinal (thrice weekly New York-Washington-Charlottesville-Charleston-Cincinnati- Indianapolis-Chicago)

Lake Shore Limited (daily Chicago-Cleveland-Buffalo-Boston/New York)

Stations Served

During FY 2020, Amtrak served the following locations in Ohio.

City (Code)	Ridership
Alliance (ALC)	2,529
Bryan (BYN)	3,252
Cincinnati (CIN)	5,451
Cleveland (CLE)	32,704
Elyria (ELY)	5,098
Sandusky (SKY)	5,360
Toledo (TOL)	31,735
Total Ohio Station Usage:	86,129

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Ohio with each service’s host railroads and customer on-time performance (OTP) in FY 2020:

Service	Host Railroad(s)	FY20 OTP
<i>Capitol Limited</i>	CSX, Norfolk Southern	45.2%

¹ Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

Service	Host Railroad(s)	FY20 OTP
<i>Cardinal</i>	CSX, Norfolk Southern, Buckingham Branch Railroad	65.8%
<i>Lake Shore Limited</i>	CSX, Norfolk Southern, Metro-North	60.5%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 87,050 members listing an address in Ohio. This is a 10.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In Ohio, Amtrak spent \$35,253,994, including the following communities where Amtrak sourced \$100,000 or more in goods and services:

City	Amount (\$)
Akron	395,382
Amelia	730,075
Ashtabula	1,164,845
Bucyrus	234,436
Canton	138,421
Cincinnati	3,297,461
Cleveland	1,928,203
Cleveland Heights	171,942
Columbus	336,550
Dayton	4,381,584
Dublin	120,277
Findlay	1,554,269
Hudson	420,403
Mason	132,384
Mentor	521,308
Metamora	112,423
Miamisburg	5,693,902
Middletown	2,351,266
Moraine	565,124
Napoleon	529,790
North Canton	2,094,022
Northfield	5,902,605
Solon	584,931
Toledo	246,496
Uniontown	384,417
West Chester	287,040
Youngstown	356,409

Employment & Wages

At the end of FY 2020, Amtrak employed 17,504 people, including 54 Ohio residents. Total FY 2020 wages were \$1.67 billion, of which Ohio residents earned \$5,207,156.

Additional Information

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

AMRAK ROUTES IN OHIO

