



Amtrak Fact Sheet Fiscal Year 2023 State of North Dakota

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated two trains per day in North Dakota, as part of the following routes:

- **Long Distance**
Empire Builder (daily Chicago-St. Paul-Seattle/Portland)

Stations Served

During FY 2023, Amtrak trains served the following locations in North Dakota.

City (Code)	Ridership
Devils Lake (DVL)	3,092
Fargo (FAR)	17,545
Grand Forks (GFK)	9,863
Minot (MOT)	19,962
Rugby (RUG)	2,718
Stanley (STN)	2,440
Williston (WTN)	17,213
Total North Dakota Station Usage:	72,833

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in North Dakota with each service’s host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>Empire Builder</i>	BNSF, Canadian Pacific Kansas City, Metra	51%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a

train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 28,677 members listing an address in North Dakota. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In North Dakota, Amtrak spent \$34,200,414 broken down in the following locations:

City	Amount (\$)
Fargo	31,076,109
Minot	2,985,922

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including eight North Dakota residents. Total FY 2023 wages were \$2.21 billion, of which North Dakota residents earned \$668,562.

Additional Information

Service Expansion and Improvements

North Coast Hiawatha Service: The Big Sky Passenger Rail Authority received a federal Corridor Identification and Development Program grant for the *North Coast Hiawatha* service, which would connect Chicago and Seattle or Portland, OR, with stops in Fargo, Bismarck, and Dickson, ND. The Federal Railroad Administration recommended that this route be further studied in its "Amtrak Daily Long-Distance Service Study."

State Rail Planning: North Dakota released *Transportation Connection*, its long-range transportation plan. It was guided by the Director's Advisory Council (DAC) of the North Dakota Department of Transportation. The DAC provides strategic guidance on key issues, needs, futures, strategies, and actions. DAC members represented a cross-section of public and private partners with direct interest in planning for the future of transportation across North Dakota. Amtrak served and contributed to the corporation's vision for passenger rail.

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Devils Lake: A combined ADA station modification and State of Good Repair project is underway. The project is projected to be done in August 2024.

Fargo: Amtrak is currently modifying the station and platform to be ADA compliant. The project is set to be completed in FY 2024.

Grand Forks: In FY 2021, Amtrak completed a project to address parking, platform and station building non-compliance with ADA.

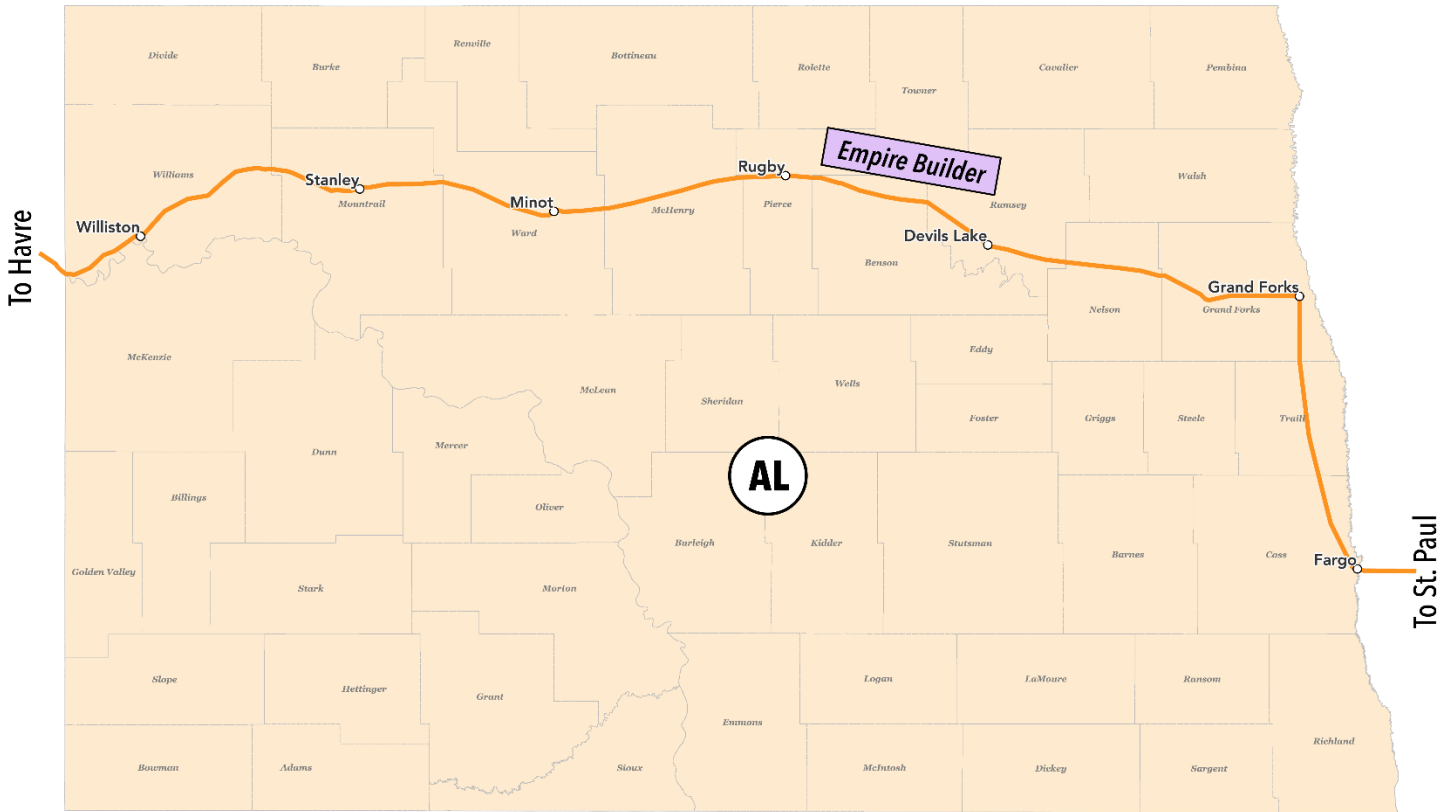
Minot: Amtrak is currently in the preliminary design stages to provide a new platform, accessible walkways to the public right-of-way, and new lighting and signage for the platform and walkways. Construction will commence in FY 2026 and be completed in FY 2028.

Rugby: Amtrak is currently modifying the platform in accordance with ADA compliance. The project is set to be completed in FY 2024.

Stanley: Amtrak is in the construction phase to modify the station's platform to ensure ADA compliance. The plan also includes providing an accessible route from the public right of way to the platform, constructing a new platform with associated ramps, stairs, railings, and adding platform city identifier signs. Construction will be completed in FY 2024.

Williston: Amtrak is currently modifying the platform to be ADA compliant. The project is set to be completed in FY 2025.

AMTRAK ROUTES IN NORTH DAKOTA



Track Ownership			
—	Amtrak	—	CSX
—	BNSF	—	NS
—	CN	—	UP
—	CPKC	—	Other

01 Congressional District

Route Name