



## Amtrak Fact Sheet Fiscal Year 2021 State of North Dakota

### Amtrak Service & Ridership

At the end of FY 2021, Amtrak operated two trains per day in North Dakota, as part of the following routes:

- **Long Distance**  
*Empire Builder* (daily Chicago-St. Paul-Seattle/Portland)

### Stations Served

During FY 2021, Amtrak served the following locations in North Dakota.

City (Code)	Ridership
Devils Lake (DVL)	2,287
Fargo (FAR)	10,510
Grand Forks (GFK)	5,618
Minot (MOT)	11,591
Rugby (RUG)	1,676
Stanley (STN)	1,739
Williston (WTN)	11,529
<b>Total North Dakota Station Usage:</b>	<b>44,950</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in North Dakota with each service’s host railroads and customer on-time performance (OTP) in FY 2021:

Service	Host Railroad (s)	FY21 OTP
<i>Empire Builder</i>	BNSF, Canadian Pacific, Metra	59.3%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

**Amtrak Guest Rewards**

At the end of FY 2021, there were approximately 13.5 million members of Amtrak Guest Rewards (AGR), with 20,529 members listing an address in North Dakota. This is a 3.7% increase from FY 2020. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

**Procurement**

In FY 2021, Amtrak procured goods and services worth \$2.63 billion, and more than 99% of that figure was sourced from firms headquartered domestically. In North Dakota, Amtrak spent \$17,334,288, broken down in the following locations:

City	Amount (\$)
Fargo	16,147,993
Minot	1,048,313

**Employment & Wages**

At the end of FY 2021, Amtrak employed 17,055 people, including five North Dakota residents. Total FY 2021 wages were \$1.54 billion, of which North Dakota residents earned \$499,560.

**Additional Information**

**Bipartisan Infrastructure Law**

Enacted in November 2021, the Infrastructure Investment and Jobs Act (IIJA), or “Bipartisan Infrastructure Law,” provides \$66 billion in guaranteed funding for intercity passenger and freight rail over the next five years. That includes \$22 billion in dedicated Amtrak funding – for fleet modernization, state-of-good-repair work, and other specified project types – and another \$44 billion for FRA-administered grants. This historic federal investment will rebuild crumbling infrastructure, improve accessibility onboard and at our stations, enable overdue service expansions, and transform U.S. passenger rail service.

**Amtrak Connects US**

In 2021, Amtrak released the Amtrak Connects US vision for growing America’s passenger rail system and meeting the needs of both fast-growing metro areas and other underserved communities. Our vision proposed 39 new routes, 25 enhanced routes, and 160 new stops to serve 20 million new riders across the United States. Since then, the Federal Railroad Administration has launched the Corridor Identification & Development Program to establish a pipeline of intercity passenger rail projects ready for federal investment and technical assistance.

Importantly, the Amtrak Connects US vision was only a starting point. Amtrak is ready to work with States and other eligible entities to begin or expand service anywhere – regardless of whether the route was included in the vision.

**Station Improvements**

Amtrak is undertaking work at and around stations as part of a nationwide effort to achieve compliance with the Americans with Disabilities Act. Amtrak has completed design plans and begun to issue for bid construction projects to improve path of travel between the public right-of-way and stations, build new train platforms, upgraded restrooms, doorways, lighting, and signage at various stations in North Dakota.

**Devils Lake:** Amtrak plans to modify the station's platform to ensure ADA compliance. The plan also includes providing an accessible route from the public right of way to the platform, adding platform city identifier signs, and constructing an all-new platform with associated ramps, stairs, railings, and signage.

**Fargo:** Amtrak plans to modify the station's platform to ensure ADA compliance. The plan also includes providing an accessible route from the public right of way to the platform, adding platform city identifier signs, and constructing an all-new platform with associated ramps, stairs, railings, and signage.

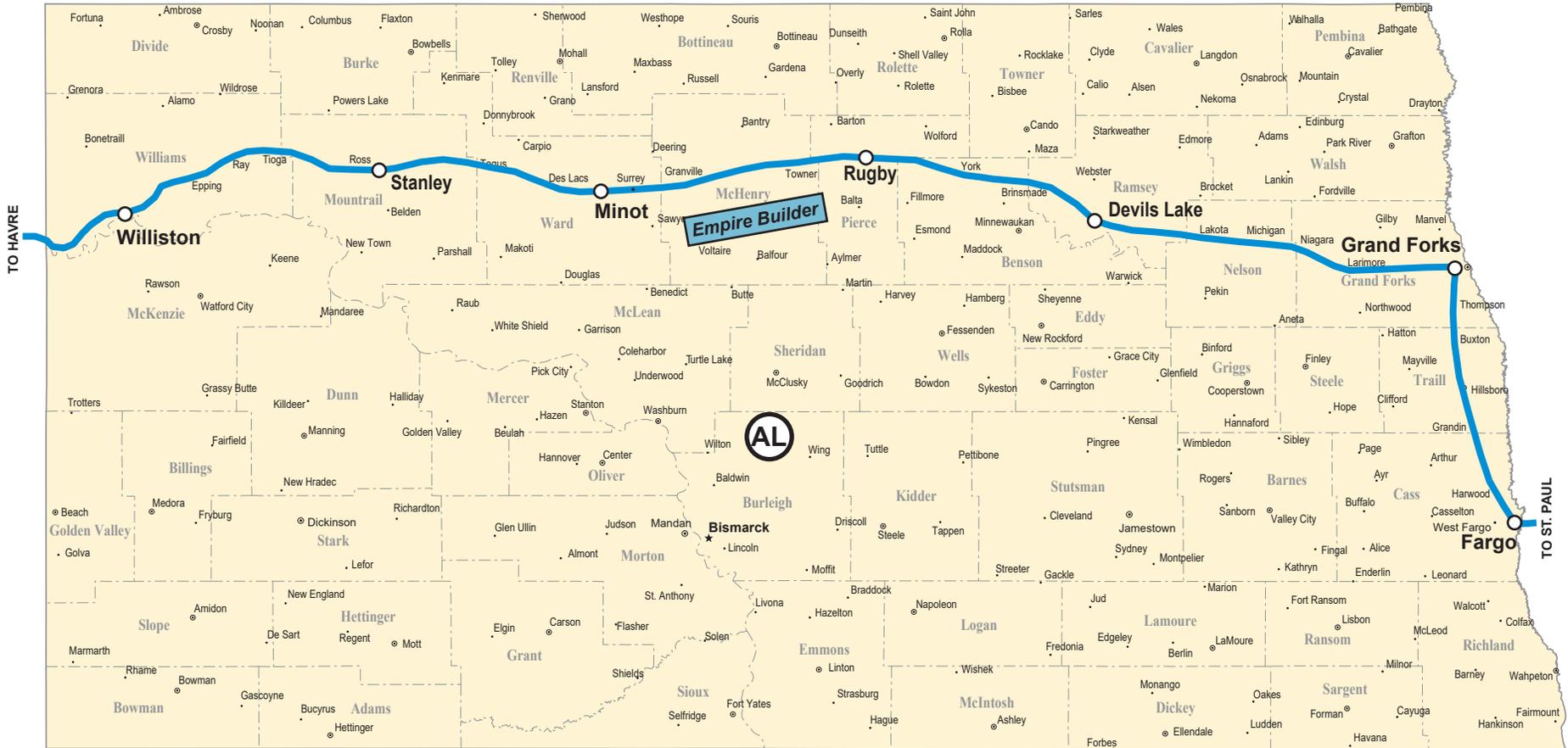
**Grand Forks:** Amtrak has completed construction on a multi-year project to bring the busy passenger station into compliance with the Americans with Disabilities Act (ADA). The project included new parking spaces, an accessible path from parking to the station, renovated men's and women's restrooms, a new passenger boarding platform with ramps, stairs, railing and signage. Grand Forks serves as the station for North Dakota State University and the University of North Dakota.

**Stanley:** Amtrak has FY 2022 plans to modify the station's platform to ensure ADA compliance. The plan also includes providing an accessible route from the public right of way to the platform, constructing a new platform with associated ramps, stairs, railings, and adding platform city identifier signs.

### **State Rail Planning**

North Dakota has commenced development of the next long-range transportation plan. Development of the 2045 plan, Transportation Connection, is guided by the Director's Advisory Council (DAC) of the North Dakota Department of Transportation. The DAC provides strategic guidance on key issues, needs, futures, strategies, and actions. DAC members represent a cross-section of public and private partners with direct interest in planning for the future of transportation across North Dakota. Amtrak has been asked to serve on the DAC and will contribute the corporation's ideas for how passenger rail can fulfill the State's goal for a dynamic vision for mobility in North Dakota.

# AMTRAK ROUTES IN NORTH DAKOTA



TRACK OWNERSHIP	
<span style="color: purple;">—</span> Amtrak	<span style="color: green;">—</span> NS
<span style="color: orange;">—</span> UP	<span style="color: lightgreen;">—</span> CP
<span style="color: blue;">—</span> BNSF	<span style="color: purple;">—</span> CN
<span style="color: red;">—</span> CSX	<span style="color: black;">—</span> Other

**1** Congressional District