



Amtrak in New Mexico

Fiscal Year 2025



Amtrak is America's Railroad,® created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2025, the company's 21,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 34.5 million passengers. Amtrak's network includes 526 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Amtrak Connections offer connecting service to additional communities, typically via bus.

Service & Ridership

In FY 2025, Amtrak operated an average of **5 intercity trains per day** on 2 permanent routes serving New Mexico,¹ with **95,424 total passengers** boarding or alighting in the state.² Service was provided via:³

▪ Long-Distance Trains

- **Southwest Chief** — Los Angeles - Flagstaff - Gallup - Albuquerque - Lamy (Santa Fe) - Raton - Topeka - Lawrence - Kansas City - Chicago (*1 round trip daily*)
- **Sunset Limited** — Los Angeles - Maricopa (Phoenix) - Tucson - Deming - El Paso - San Antonio - Houston - New Orleans⁴ (*3 round trips weekly*)
- **Texas Eagle** — San Antonio - Austin - Ft. Worth - Dallas - Little Rock - St. Louis - Chicago (*1 round trip daily, with thrice-weekly through-service from / to Los Angeles; cars detach from / attach to separate Sunset Limited trains*)

Stations

During FY 2025, Amtrak intercity trains made scheduled stops at 7 locations in New Mexico:

Station (Code)	2025 Ridership (Ons + Offs)	Amtrak ADA Responsibility	Amtrak ADA Compliance	Amtrak ADA Investment ⁵
Albuquerque (ABQ)	58,919	Partial	Complete	\$103,485
Deming (DEM)	1,523	Sole	FY 26	\$3,845,661
Gallup (GLP)	13,568	Partial	FY 27	\$3,759,481
Lamy (LMY)	7,169	Partial	FY 27	\$2,069,452
Las Vegas (LSV)	4,165	Partial	FY 28	\$3,705,099
Lordsburg (LDB)	909	Sole	FY 26	\$1,755,606
Raton (RAT)	9,171	Partial	FY 26	\$23,200,299
Total:	95,424	7/7	In Progress	\$38,439,083

¹ "Trains per day" total does not count *Texas Eagle* through-cars separately from the *Sunset Limited* trains of which they are part.

² Total equals sum of all boardings and alightings at in-state stations.

³ Not all stops shown. Note that certain frequencies may not serve every station listed.

⁴ *Sunset Limited* service is currently suspended east of New Orleans.

⁵ "Amtrak ADA Investment" describes Amtrak's projected total investment in compliance work over the lifetime of ADASP.

Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of \$1.8 billion in 382 communities nationwide, including a **\$38.4 million investment in New Mexico**. All Amtrak-responsible work is targeted for completion by the end of CY 2029.

Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: <https://www.greatamericanstations.com>.

Additional Footprint

Amtrak maintains a **crew base** in Albuquerque.

Host Railroads & On Time Performance

Outside the Boston-to-Washington, DC, Northeast Corridor (NEC), most Amtrak trains must travel over other “host” railroads’ tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are required to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in New Mexico, along with each route’s major in-state host railroad(s) and full-route customer on-time performance (C-OTP)⁶ in FY 2025:

Route	In-State Host(s)	C-OTP
<i>Southwest Chief</i>	BNSF, NM Rail Runner	33.4%
<i>Sunset Limited</i>	Union Pacific	61.3%
<i>Texas Eagle</i>	Union Pacific	46.7%

Amtrak Guest Rewards

At the end of FY 2025, there were approximately 22.4 million members of Amtrak Guest Rewards (AGR), with 53,252 members listing an address in New Mexico. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

⁶ C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

Procurement

Amtrak's procurements are subject to "Buy America"-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly \$5.7 billion for goods and services in FY 2025; 99% of that amount was spent domestically, and **\$1 million** went to vendors in New Mexico:

Community	Amount Spent
Santa Fe	\$878,658
Albuquerque	\$132,696
All Others <\$5k	\$3,390
Total Payments	\$1,014,743

The single largest in-state payment category was **hotels and lodging and meeting facilities**.

Employment & Compensation

At the end of FY 2025, **50 Amtrak employees** lived in New Mexico, and the company had paid out a total of **\$5,439,717 in base wages and salary** in-state. Nationwide, the company employed more than 21,000 active workers; total base wages and salaries for the year were approximately \$2.2 billion.

Miscellaneous

Each summer, Scouting America's Philmont Scout Ranch hosts more than 20,000 scouts and others, with about 20% arriving via Amtrak. These attendees account for roughly half the usage of the Raton station.

Current Amtrak Routes in New Mexico

(Texas Eagle through-cars operate as element of Sunset Limited trains.)

