



Amtrak Fact Sheet Fiscal Year 2023 State of New Mexico

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated up to three trains per day in New Mexico, as part of the following routes:

- **Long Distance**

Southwest Chief (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)

Sunset Limited (thrice weekly Los Angeles-Maricopa-El Paso-San Antonio-Houston-New Orleans-Orlando) [Currently suspended east of New Orleans]

Texas Eagle (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the **Sunset Limited** to Los Angeles)

Stations Served

During FY 2023, Amtrak trains served the following locations in New Mexico.

City (Code)	Ridership
Albuquerque (ABQ)	51,328
Deming (DEM)	1,266
Gallup (GLP)	11,246
Lamy (LMY)	8,327
Las Vegas (LSV)	3,659
Lordsburg (LDB)	688
Raton (RAT)	7,622
Total New Mexico Station Usage:	84,136

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in New Mexico with each service’s host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>Southwest Chief</i>	BNSF, New Mexico DOT	34%
<i>Sunset Limited</i>	BNSF, Union Pacific	44%
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	60%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 43,418 members listing an address in New Mexico. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In New Mexico, Amtrak spent \$621,311 broken down in the following locations:

City	Amount (\$)
Santa Fe	589,920

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including 55 New Mexico residents. Total FY 2023 wages were \$2.21 billion, of which New Mexico residents earned \$5,725,400.

Additional Information

The main routes that run through the state of New Mexico are the *Southwest Chief* and *Sunset Limited*. In addition, an extensive network of Thruway Motorcoach services links communities, which have no direct rail access, to the Amtrak system.

Service Expansion and Improvements

Daily *Sunset Limited*: Amtrak has received a federal Corridor Identification and Development Program (CIDP) award for daily *Sunset Limited* service between Los Angeles and New Orleans.

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility)

into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Albuquerque: In FY 2024, Amtrak completed ADA upgrades to the ticket counter.

Deming and Lordsburg: Amtrak has plans to begin construction on station platforms to ensure ADA compliance. These projects will include new platforms with associated ramps, stairs, railings, and signage for the stations. These projects are expected to be completed in FY 2027.

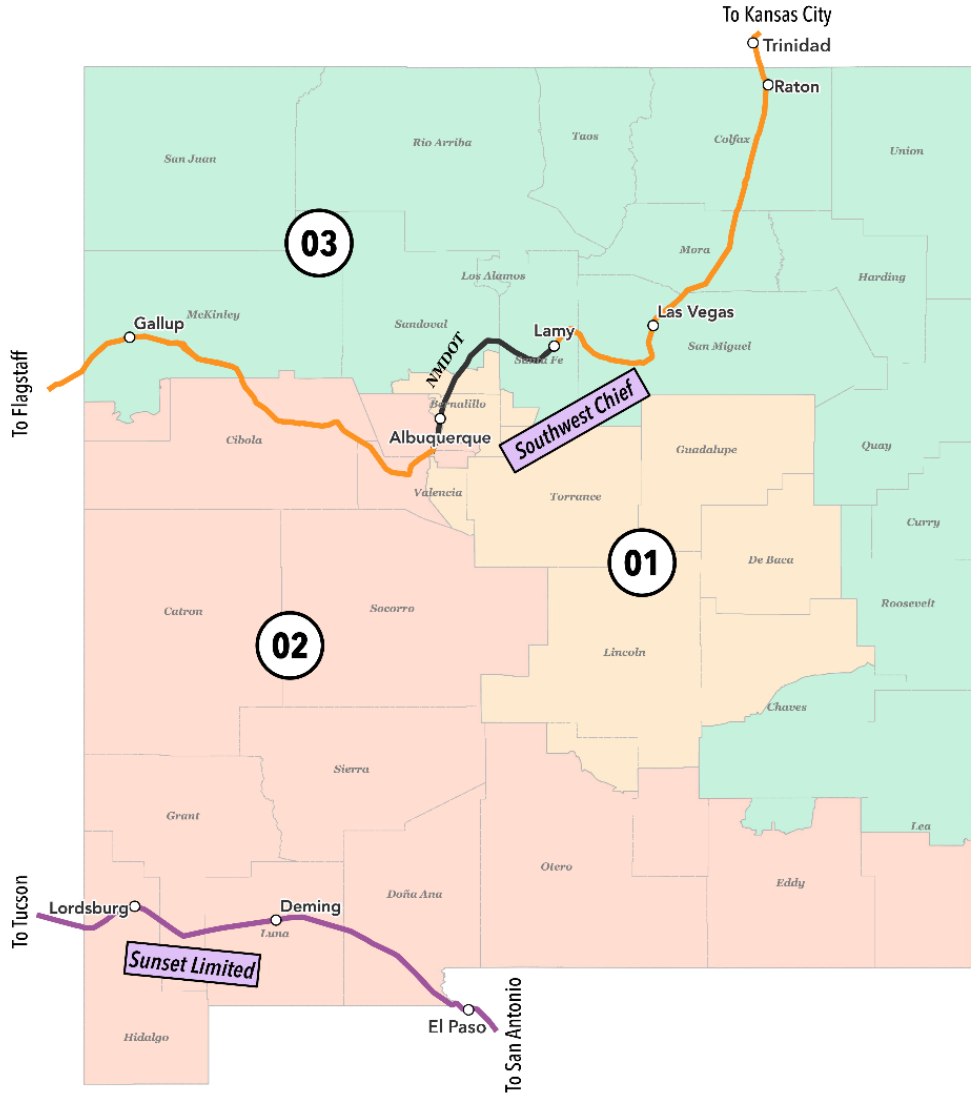
Gallup: Amtrak has a design project to address platform non-compliance. Construction is projected to start in FY 2025 and be completed in FY 2026.

Lamy: Amtrak completed a project to address parking and platform signage in FY 2017. Amtrak is negotiating with the landlord on a lease prior to starting a design project to address station building and platform non-compliance.

Las Vegas: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is expected to be completed in FY 2025.

Raton: Each summer, the Philmont Boy Scout Ranch hosts over 22,000 scouts and others, with about 20% arriving via Amtrak. This is about half the usage of the Raton station. Amtrak is currently in the design stages to provide a new platform, accessible walkways to the public right-of-way, and new- lighting and signage for the platform and walkways. Construction will commence in FY 2024 and be completed in FY 2026.

AMTRAK ROUTES IN NEW MEXICO



Track Ownership	
█ Amtrak	█ CSX
█ BNSF	█ NS
█ CN	█ UP
█ CPKC	█ Other

01 Congressional District

Route Name