



Amtrak Fact Sheet Fiscal Year 2020 State of New Jersey

Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated over 46 trains per day in New Jersey, as part of the following routes¹:

- **Long Distance**
 - Cardinal** (thrice weekly New York-Washington-Charlottesville-Charleston-Cincinnati-Indianapolis-Chicago)
 - Crescent** (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)
 - Palmetto** (daily New York-Washington-Richmond-Charleston-Savannah)
 - Silver Meteor** (daily New York-Washington-Richmond-Charleston-Savannah-Jacksonville-Miami)
 - Silver Star** (daily New York-Washington-Richmond-Columbia-Savannah-Jacksonville-Tampa-Miami)
- **State Supported**
 - Carolinian** (daily New York-Washington-Richmond-Selma/Smithfield-Raleigh-Charlotte)
 - Pennsylvanian** (daily New York-Trenton-Philadelphia-Harrisburg-Pittsburgh)
 - Vermont** (daily Washington-Philadelphia-New York-New Haven-Berlin-Springfield-Essex Junction-St. Albans)
- **Northeast Corridor**
 - Acela** (daily Washington-Baltimore-Wilmington-Philadelphia-Newark-New York-New Haven-Providence-Boston)
 - Northeast Regional** (daily Richmond-Washington-BWI-Baltimore-Wilmington-Philadelphia-Trenton-Newark-New York-New Haven-New London-Providence-Boston)

Stations Served

During FY 2020, Amtrak served the following locations in New Jersey.

City (Code)	Ridership
Metropark [Iselin] (MET)	183,054
New Brunswick (NBK)	2,193
Newark Liberty International Airport (EWR)	74,403
Newark Penn Station (NWK)	367,861
Princeton Junction (PJC)	15,118
Trenton (TRE)	211,156
Total New Jersey Station Usage:	853,785

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each

¹ Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in New Jersey with each service’s host railroads and customer on-time performance (OTP) in FY 2020:

Service	Host Railroad(s)	FY20 OTP
<i>Cardinal</i>	CSX, Norfolk Southern, Buckingham Branch Railroad	65.8%
<i>Crescent</i>	Norfolk Southern	46.2%
<i>Palmetto</i>	CSX	70.6%
<i>Silver Meteor</i>	CSX, Florida Central Rail Corridor, Florida DOT	60.7%
<i>Silver Star</i>	CSX, Norfolk Southern, Florida Central Rail Corridor, Florida DOT	52.0%
<i>Carolinian</i>	CSX, Norfolk Southern	77.8%
<i>Pennsylvanian</i>	Norfolk Southern, Amtrak	80.8%
<i>Vermont</i>	Massachusetts DOT, Metro-North, New England Central	84.6%
<i>Acela</i>	Amtrak, Metro-North	87.4%
<i>Northeast Regional (spine)</i>	Amtrak, Metro-North	90.0%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 418,297 members listing an address in New Jersey. This is a 8.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In New Jersey, Amtrak spent \$90,581,309, including the following communities where Amtrak sourced \$100,000 or more in goods and services:

City	Amount (\$)
Basking Ridge	950,798
Bellmawr	2,918,836
Bridgeport	2,859,209
Cherry Hill	351,018
Cinnaminson	7,394,439

City	Amount (\$)
Clifton	771,951
Cranford	1,219,730
East Windsor	943,558
Edison	6,733,689
Englewood	354,826
Florence	415,202
Florham Park	648,163
Folsom	1,275,068
Freehold	146,824
Hackensack	1,651,768
Hammonton	422,978
Hightstown	153,691
Iselin	874,700
Jersey City	570,245
Kearny	360,832
Kenilworth	1,068,416
Lambertville	1,996,616
Maplewood	491,728
Medford	134,100
Moorestown	1,477,513
Morristown	172,271
Mount Laurel	1,094,126
Newark	10,619,359
Old Bridge	115,202
Parsippany	13,470,829
Paterson	10,866,088
Pedricktown	334,050
Pennsauken	494,132
Perth Amboy	242,054
Piscataway	2,830,886
Princeton	174,141
Rahway	3,639,800
Red Bank	437,507
Ridgewood	113,093
Roseland	190,821
Runnemede	1,058,757
Saddle Brook	527,462
Secaucus	241,462
Sicklerville	895,380
Springfield	158,521
Swedesboro	556,492
Trenton	129,951
Vineland	1,246,978
Voorhees	867,057
Weehawken	524,504
Whippany	201,927

Employment & Wages

At the end of FY 2020, Amtrak employed 17,504 people, including 1,541 New Jersey residents. Total FY 2020 wages were \$1.67 billion, of which New Jersey residents earned \$158,447,491.

Section 209 Service

In the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432), Congress required, by October 2013, an equitable arrangement of cost sharing between Amtrak and state or public agency partners that provide funding for short-distance, intercity train services. Agreements were reached with all parties by the deadline, and the services continued to run without interruption.

Section 212 Service

Congress authorized the Northeast Corridor (NEC) Commission in the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432) and charged it with developing a formula to allocate NEC capital and operating costs based on usage, making recommendations to Congress, and facilitating collaborative planning. The Commission is made up of 18 members, including representatives from each of the eight NEC states, the District of Columbia, Amtrak, and the U.S. Department of Transportation. The Commission was chartered in 2010 to focus on near-term strategies to stabilize the NEC and establish a foundation for future growth through unified regional action. Given the importance of Amtrak's NEC to the many communities it serves, and the fact that it crosses so many state and local borders in the region, the NEC Commission seeks to simplify coordination among these stakeholders to ensure the development and implementation of an effective modernization program.

Additional Information

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

AMTRAK ROUTES IN NEW JERSEY

