



Amtrak Fact Sheet Fiscal Year 2023 State of Nevada

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated two trains per day in Nevada, as part of the following routes:

- **Long Distance**
California Zephyr (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)

Stations Served

During FY 2023, Amtrak trains served the following locations in Nevada.

City (Code)	Ridership
Elko (ELK)	6,172
Reno (RNO)	72,408
Winnemucca (WNN)	4,216
Total Nevada Station Usage:	82,796

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Nevada with each service’s host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	33%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of Amtrak Guest Rewards (AGR), with 55,616 members listing an address in Nevada. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Nevada, Amtrak spent \$2,864,733 broken down in the following locations:

City	Amount (\$)
Elko	207,645
Reno	2,591,333

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including 38 Nevada residents. Total FY 2023 wages were \$2.21 billion, of which Nevada residents earned \$3,669,653.

Additional Information

The main route that runs through the state of Nevada is the *California Zephyr*. In addition, an extensive network of Thruway Motorcoach services links communities, which have no direct rail access, to the Amtrak system.

Station Improvements

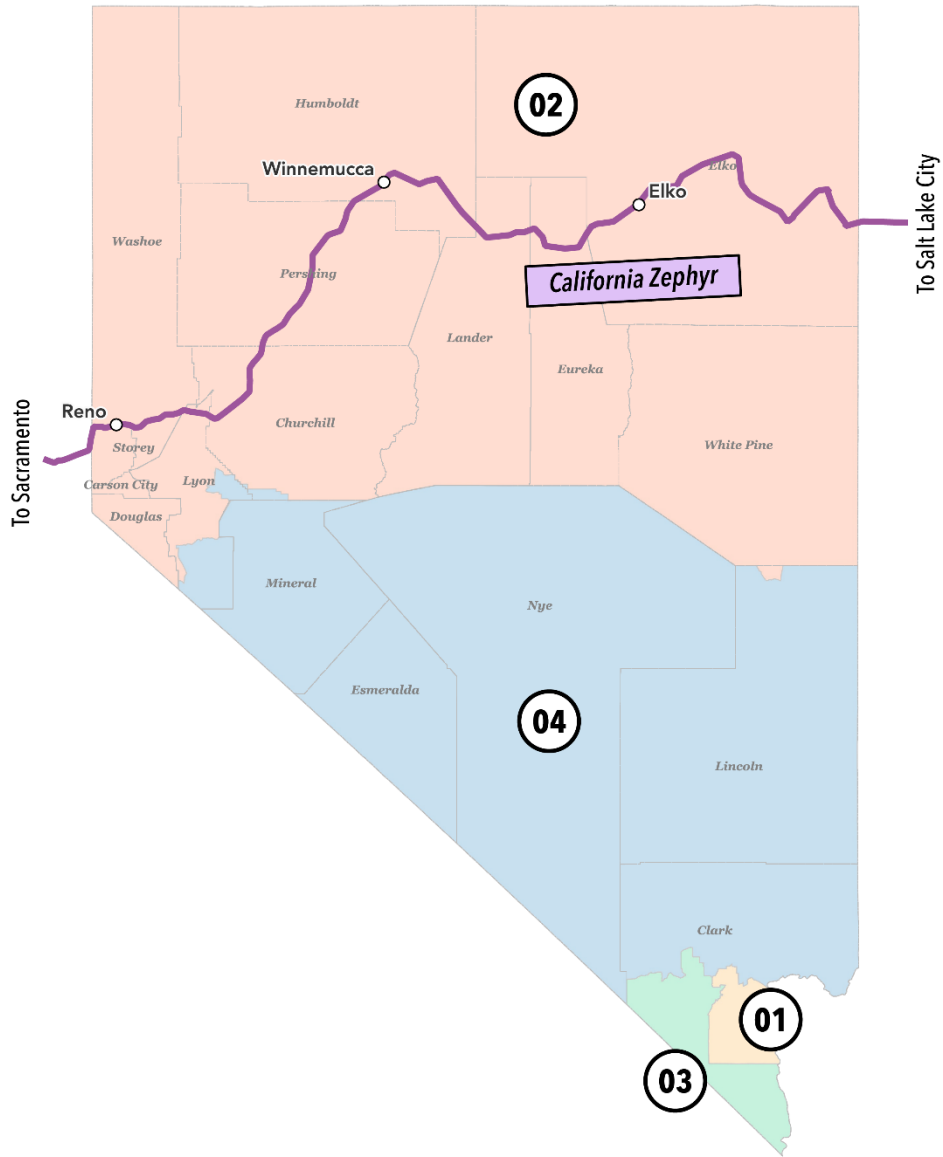
The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Elko: The Nevada Department of Transportation (NVDOT) has received a discretionary grant to improve rail operations in the state, and this will allow a single side platform boarding solution for Elko. Amtrak is currently working on the design for the single side platforms and ramps, as well as parking that is ADA compliant for the station. Amtrak plans to invest \$10 million into the project. The project has a tentative plan to begin construction in FY 2025. Currently, Amtrak has partnered with GET to have ADA-accessible vans in place at the station to help people of all abilities move to and from the platform, as well as the parking lots for the station.

NVDOT received approximately \$28 million to design and construct improvements on the Union Pacific Railroad Overland Route at the Elko Yard to enhance the safety, capacity, and efficiency of the rail network. The project will include improvements to the Amtrak passenger station, rail crossover construction, and track extension.

Winnemucca: In FY 2011, Amtrak completed a project to address ADA non-compliance for the platform, station building and parking area.

AMTRAK ROUTES IN NEVADA



Track Ownership	
█ Amtrak	█ CSX
█ BNSF	█ NS
█ CN	█ UP
█ CPKC	█ Other

① Congressional District

▭ Route Name