

Amtrak Fact Sheet Fiscal Year 2019 **State of Nebraska**

Amtrak Service & Ridership

Amtrak operates one National Network train through Nebraska:

• The *California Zephyr* (daily Chicago-Omaha-Lincoln-Denver-Salt Lake City-Reno-San Francisco Bay Area).

During FY19 Amtrak served the following Nebraska locations:

<u>City</u>	<u>Boardings & Alightings</u>
Hastings	4,757
<u>Holdrege</u>	1,779
<u>Lincoln</u>	14,884
<u>McCook</u>	3,345
<u>Omaha</u>	24,909
Total Nebraska Station Usage:	49,674

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains "preference" over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Nebraska with each service's host railroads and on-time performance (OTP) in FY19:

Service	Host Railroads	FY19 OTP
California Zephyr	BNSF and Union Pacific	33.3%

"On-time performance" represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

Amtrak Guest Rewards

At the end of FY19, there were **17,350** members of the Amtrak Guest Rewards program in Nebraska. This is a 12% increase from FY18.

Procurement

Amtrak spent \$4,230,713 on goods and services in Alabama in FY19, including at:

<u>City</u>	<u>Amount</u>		
Elkhorn	\$	2,985,556	
Omaha	\$	1,077,495	

Employment

At the end of FY19, Amtrak employed 23 Nebraska residents. Total wages during FY19 of Amtrak employees living in Nebraska were \$2,193,250.

Stations

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

At Omaha, construction continues on accessibility improvements: Add an accessible route from the public right of way to the parking; station, ramps and stairs; modify station entrances, and restrooms, and construct a new platform with canopy, railings, lighting and signage. Ticketing desk modifications, and driveway reconfiguration will allow Burlington Trailways and affiliate motor coach carriers to relocate to the Amtrak station, turning the facility into a multi-modal center with interline connections and convenience for travelers. Construction will complete in 2020.

Amtrak completed a new boarding platform with ramps, lighting, stairs and city identifier signs, upgraded the restrooms, modified doorways and parking spaces to achieve compliance at the McCook station.

AMTRAK ROUTES IN NEBRASKA

