

# Amtrak Fact Sheet Fiscal Year 2018 State of Nebraska

## **Amtrak Service & Ridership**

Amtrak operates one National Network train through Nebraska:

• The *California Zephyr* (daily Chicago-Omaha-Lincoln-Denver-Salt Lake City-Reno-San Francisco Bay Area).

During FY18 Amtrak served the following Nebraska locations:

<u>City</u>	<u>Boardings &amp; Alightings</u>	
Hastings	5,304	
<u>Holdrege</u>	2,225	
<u>Lincoln</u>	15,196	
<u>McCook</u>	3,278	
<u>Omaha</u>	27,524	
Total Nebraska Station Usage:	53,527	

### **Host Railroads & On Time Performance**

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains "preference" over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Nebraska with each service's host railroads and on-time performance (OTP) in FY18:

Service	Host Railroads	FY18 OTP
California Zephyr	BNSF and Union Pacific	48.8%

"On-time performance" represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

#### **Amtrak Guest Rewards**

At the end of FY18, there were **15,486** members of the Amtrak Guest Rewards program in Nebraska. This is a 13.9% increase from FY17.

#### Stations

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

At Omaha and Holdrege, Amtrak is performing design activities to address the non-ADA compliant components, an accessible route from the public right of way to the parking; station, ramps and stairs; modifying station entrances, and restrooms; in Omaha ticketing desk modifications, and in Holdrege new platforms and city identifier signs and ADA required signage for stations and parking. Construction is anticipated in FY19.

Amtrak completed a new boarding platform with ramps, lighting, stairs and city identifier signs, upgraded the restrooms, modified doorways and parking spaces to achieve compliance at the McCook station.

# **AMTRAK ROUTES IN NEBRASKA**

