



Amtrak Fact Sheet Fiscal Year 2019 *State of Montana*

Amtrak Service & Ridership

Amtrak operates on National Network train through Montana:

- The ***Empire Builder*** (daily Chicago-St. Paul/Minneapolis-Minot-Shelby-Whitefish-Spokane-Seattle/Portland)

During FY19 Amtrak served the following Montana locations:

City	Boardings & Alightings
Browning (winter only)	1,255
Cut Bank	2,071
East Glacier (summer only)	14,677
Essex	3,408
Glasgow	4,751
Havre	10,210
Libby	5,450
Malta	4,265
Shelby	9,130
West Glacier	5,888
Whitefish	55,642
Wolf Point	4,603
Total Utah Station Usage:	121,350

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains "preference" over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Montana with each service's host railroads and on-time performance (OTP) in FY19:

Service	Host Railroads	FY19 OTP
<i>Empire Builder</i>	BNSF, Canadian Pacific, and Metra	46.1%

“On-time performance” represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

Amtrak Guest Rewards

At the end of FY19, there were **21,390** members of the Amtrak Guest Rewards program in Montana. This is a 9% increase from FY18.

Employment

At the end of FY19, Amtrak employed 41 Montana residents. Total wages during FY19 of Amtrak employees living in Montana were \$4,092,305.

Stations

- **Cut Bank:** Through the Amtrak State of Good Repair program, the roof on the Cut Bank station building was replaced in 2016. Additional ADA work to the interior of the building was completed as well.
- **East Glacier:** ADA renovations to the station building were completed in 2016. Improvements included entrance ways, waiting room, restroom, and the ticket counter. Through the Amtrak State of Good Repair program, additional improvements were made to the walkways that provided access to the platform and station.
- **Libby:** Through the Amtrak State of Good Repair program, the station roof was replaced in 2016. Additional ADA work to the interior of the building was completed as well. Previously, Amtrak designed and built a 550-foot concrete platform and handicap parking stalls, walkway ramp, wheel-chair lift enclosure, and a platform lighting system.
- **Malta:** Through the Amtrak State of Good Repair program and partnering with BNSF Railway, a new roof was installed in 2017. Previously, \$1.3 million had been spent to improve the travel experience for passengers at Malta. Work has been completed to make parking and signage more accessible. The station features an accessible platform and waiting room. Additional improvement projects will add new water cabinets, access road, parking lot and lighting.

AMTRAK ROUTES IN MONTANA

