



# Amtrak Fact Sheet Fiscal Year 2018 *State of Montana*

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## Amtrak Service & Ridership

Amtrak operates on National Network train through Montana:

- The **Empire Builder** (daily Chicago-St. Paul/Minneapolis-Minot-Shelby-Whitefish-Spokane-Seattle/Portland)

During FY18 Amtrak served the following Montana locations:

<b>City</b>	<b>Boardings &amp; Alightings</b>
<a href="#">Browning (winter only)</a>	1,334
<a href="#">Cut Bank</a>	2,396
<a href="#">East Glacier (summer only)</a>	14,414
<a href="#">Essex</a>	3,286
<a href="#">Glasgow</a>	5,434
<a href="#">Havre</a>	11,102
<a href="#">Libby</a>	4,958
<a href="#">Malta</a>	3,570
<a href="#">Shelby</a>	10,387
<a href="#">West Glacier</a>	4,891
<a href="#">Whitefish</a>	55,473
<a href="#">Wolf Point</a>	4,447
<b>Total Montana Station Usage:</b>	<b>121,692</b>

## Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Montana with each service’s host railroads and on-time performance (OTP) in FY18:

<b>Service</b>	<b>Host Railroads</b>	<b>FY18 OTP</b>
<b>Empire Builder</b>	BNSF, Canadian Pacific, and Metra	<b>46.1%</b>

“On-time performance” represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

## Amtrak Guest Rewards

At the end of FY18, there were **19,626** members of the Amtrak Guest Rewards program in Montana. This is a 10.2% increase from FY17.

## Stations

- **Browning:** In 2012, Amtrak built a 110-foot concrete platform and a walkway ramp, platform lighting system, wheel-chair lift enclosure, and handicap parking stalls. The drainage system at the station was also improved. In 2014, Amtrak installed a new, enclosed, heated shelter. The old depot structure was removed by BNSF Railway. In 2017, station signage was added.
- **Cut Bank:** Through the Amtrak State of Good Repair program, the roof on the Cut Bank station building was replaced in 2016. Additional ADA work to the interior of the building was completed as well.
- **East Glacier:** ADA renovations to the station building were completed in 2016. Improvements included entrance ways, waiting room, restroom, and the ticket counter. Through the Amtrak State of Good Repair program, additional improvements were made to the walkways that provided access to the platform and station.
- **Libby:** Through the Amtrak State of Good Repair program, the station roof was replaced in 2016. Additional ADA work to the interior of the building was completed as well. Previously, Amtrak designed and built a 550-foot concrete platform and handicap parking stalls, walkway ramp, wheel-chair lift enclosure, and a platform lighting system.
- **Malta:** Through the Amtrak State of Good Repair program and partnering with BNSF Railway, a new roof was installed in 2017. Previously, \$1.3 million had been spent to improve the travel experience for passengers at Malta. Work has been completed to make parking and signage more accessible. The station features an accessible platform and waiting room. Additional improvement projects will add new water cabinets, access road, parking lot and lighting.