



Amtrak Fact Sheet Fiscal Year 2023 State of Missouri

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated 16 trains per day in Missouri, as part of the following routes:

- **Long Distance**
Texas Eagle (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the *Sunset Limited* to Los Angeles)
Southwest Chief (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)
- **State Supported**
Lincoln Service (four roundtrips daily Chicago-Springfield-St. Louis)
Missouri River Runner (two roundtrips daily St. Louis-Jefferson City-Kansas City)

Stations Served

During FY 2023, Amtrak trains served the following locations in Missouri.

City (Code)	Ridership
Arcadia (ACD)	1,228
Hermann (HEM)	21,008
Independence (IDP)	5,635
Jefferson City (JEF)	32,693
Kansas City (KCY)	127,044
Kirkwood (KWD)	43,128
La Plata (LAP)	8,559
Lee's Summit (LEE)	21,966
Poplar Bluff (PBF)	3,746
Sedalia (SED)	7,922
St. Louis (STL)	321,780
Warrensburg (WAR)	8,389
Washington (WAH)	12,295
Total Missouri Station Usage:	615,393

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over

freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Missouri with each service’s host railroads and OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	60%
<i>Lincoln Service</i>	Canadian National, Union Pacific	63%
<i>Missouri River Runner</i>	Union Pacific	74%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 196,325 members listing an address in Missouri. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Missouri, Amtrak spent \$56,062,840 broken down in the following locations:

City	Amount (\$)
Bridgeton	3,135,594
Carrollton	399,296
Chesterfield	101,323
Crystal City	379,155
Fenton	127,829
Grain Valley	2,925,974
Independence	959,053
Kansas City	6,222,008
North Kansas City	5,672,855
Riverside	439,982
Springfield	276,236
St Joseph	4,352,502
St Louis	30,278,161
West Plains	155,646

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including 94 Missouri residents. Total FY 2023 wages were \$2.21 billion, of which Missouri residents earned \$9,119,800.

Additional Information

Amtrak Midwest Services

Amtrak operates the twice-daily *Missouri River Runner* between St. Louis and Kansas City under contract with the State of Missouri. These trains are part of the four-state *Amtrak Midwest* network of services, including routes operated under contract for Illinois, Michigan, and Wisconsin with hubs at St. Louis and Chicago.

Service Expansion and Improvements

Amtrak initiated, in cooperation with the Missouri and Illinois DOTs, new through service between Chicago and Kansas City via St. Louis. The new service combines trains on the *Lincoln Service* and *Missouri River Runner* for a one-seat ride for customers traveling between Illinois and Missouri destinations.

Carrollton: Amtrak is working with local officials to develop design plans for a new station stop in this west-central Missouri community, along the *Southwest Chief* route.

DeSoto: Amtrak is working with local officials to develop design plans for a new station stop in this southeastern Missouri community, along the *Texas Eagle* route.

Hannibal Extension of Existing Chicago-Quincy Corridor: The Missouri Department of Transportation (MoDOT) received a federal Corridor Identification and Development Program (CIDP) grant that would connect Hannibal, MO, to Chicago by extending an existing state-supported route while also increasing frequency (the *Illinois Zephyr/Carl Sandburg* between Chicago and Quincy, IL).

Kansas City to St Joseph, MO: MoDOT received a CIDP grant to connect St. Joseph and Kansas City, MO. This would include a connection with the existing state-supported *Missouri River Runner* route to St. Louis, MO.

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Arcadia: Amtrak will advance a design project to address ADA non-compliance in the station building and parking area. Construction is expected to be completed in FY 2027.

Independence: In FY 2017, Amtrak completed a project to address platform and parking non-compliance. The work included installing a connection to the public right-of-way, ramps, and sidewalks.

Jefferson City: Construction was completed in FY 2023 on Amtrak-responsible property at Jefferson City station, bringing the platform, pathways, signage, and lighting into compliance with the ADA.

Kansas City: Amtrak is currently in the design stage for new vertical transportation elements at the station. These will connect the platform and the station building and include elevators, escalators, and stairs in addition to bathroom and parking upgrades. The project will be completed in FY 2027.

Kirkwood: Amtrak is performing design activities to address the non-ADA-compliant passenger boarding platform, including retaining the architectural historical elements and achieving safe, compliant boarding for all customers on the busy Union Pacific Railroad double track main line. Additional components will include new station identifier signs. Amtrak is coordinating with the City of Kirkwood on its rehabilitation of its historic station building and platform canopies.

La Plata: Amtrak has completed construction on a multi-year project to bring the busy passenger station into compliance with the ADA. The project included an interior restored to its 1950s mid-century modern aesthetic, new parking spaces with striping, signage and wheel stops, an accessible path from parking to the station, renovated restrooms, and a new passenger boarding platform with ramps, stairs, railing and signage. LaPlata serves as the station for Kirksville, home of Truman State University.

Lees Summit, Sedalia, and Washington: Amtrak has plans to modify each station to ensure ADA compliance. This will include providing an accessible route from the public right of way to the platform and station, constructing a new platform with associated ramps, stairs, railings, and signage, modifying station entrances to meet ADA requirements, ensuring that the waiting area is ADA compliant, and providing platform city identifier signs and ADA-required signage for the station as well as the parking area. All three projects are currently in design and construction and will be completed in FY 2026.

Poplar Bluff: In FY 2024, Amtrak will start a design project to address ADA non-compliance on the platform and parking area. Construction is projected to start in FY 2026 and be completed in FY 2027.

Warrensburg: Construction was completed in FY 2023 on Amtrak-responsible property at Warrensburg station, bringing the platform, pathways, signage, and lighting into compliance with the ADA.

Amtrak and the Katy Trail

The *Missouri River Runner* trains have long been the last mile or first mile of adventurers accessing the nationally popular Katy Trail State Park. The train route parallels much of the 240-mile bicycle and recreation trail between Clinton and Machens. Amtrak supports bicycle-themed tourism in the communities along the route by allowing cyclists to travel farther, one way, on the trail, with the return trip made via Amtrak. *Missouri River Runner* service has become an integral component of many enjoyable two-wheeled trips across Missouri.

AMTRAK ROUTES IN MISSOURI

