



## Amtrak Fact Sheet Fiscal Year 2020 State of Missouri

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### Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated twelve trains per day in Missouri, as part of the following routes<sup>1</sup>:

- **Long Distance**  
*Texas Eagle* (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the *Sunset Limited* to Los Angeles)
- **State Supported**  
*Lincoln* (four-times-daily Chicago-Springfield-St. Louis)  
*Missouri River Runner* (two daily round trips St. Louis-Jefferson City-Kansas City)

### Stations Served

During FY 2020, Amtrak served the following locations in Missouri.

City (Code)	Ridership
Arcadia (ACD)	788
Hermann (HEM)	11,790
Independence (IDP)	3,489
Jefferson City (JEF)	20,616
Kansas City Union Station (KCY)	82,580
Kirkwood (KWD)	24,650
La Plata (LAP)	6,184
Lee's Summit (LEE)	13,979
Poplar Bluff (PBF)	3,301
Sedalia (SED)	4,612
St. Louis (STL)	174,773
Warrensburg (WAR)	6,135
Washington (WAH)	7,191
<b>Total Missouri Station Usage:</b>	<b>360,088</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains "preference" over

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<sup>1</sup> Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Missouri with each service's host railroads and customer on-time performance (OTP) in FY 2020:

<b>Service</b>	<b>Host Railroad(s)</b>	<b>FY20 OTP</b>
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	42.3%
<i>Lincoln</i>	Canadian National, Union Pacific	81.8%
<i>Missouri River Runner</i>	Union Pacific	71.6%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

### **Amtrak Guest Rewards**

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 128,228 members listing an address in Missouri. This is a 12.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### **Procurement**

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In Missouri, Amtrak spent \$40,308,916, including the following communities where Amtrak sourced \$100,000 or more in goods and services:

<b>City</b>	<b>Amount (\$)</b>
Chesterfield	159,168
Crystal City	234,127
Grain Valley	5,764,415
Independence	464,951
Kansas City	3,967,995
North Kansas City	2,690,157
O'Fallon	148,917
Riverside	400,302
Springfield	125,778
St. Joseph	3,114,038
St. Louis	22,951,660

### **Employment & Wages**

At the end of FY 2020, Amtrak employed 17,504 people, including 77 Missouri residents. Total FY 2020 wages were \$1.67 billion, of which Missouri residents earned \$7,387,917.

### **Section 209 Service**

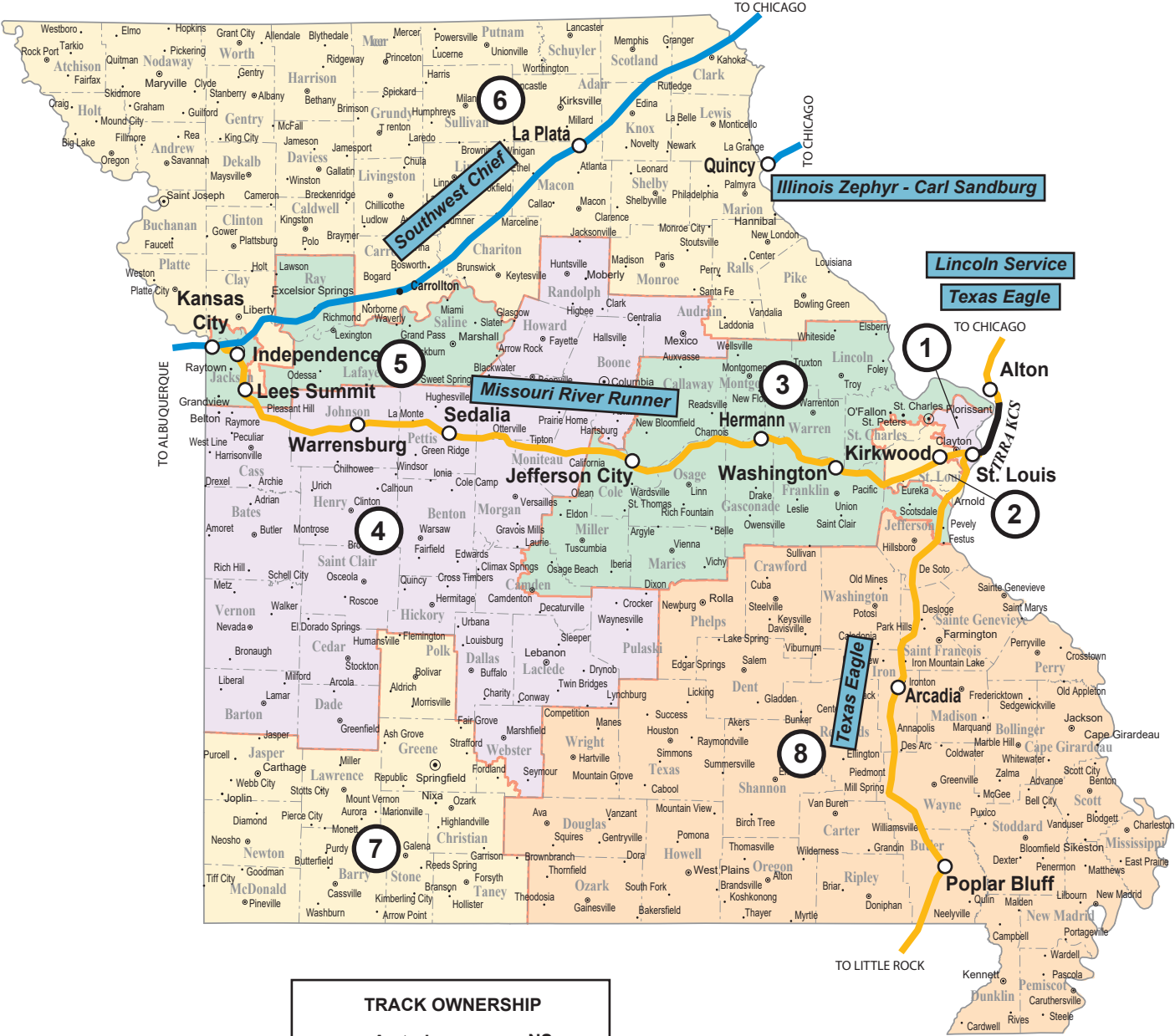
In the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432), Congress required, by October 2013, an equitable arrangement of cost sharing between Amtrak and state or public agency

partners that provide funding for short-distance, intercity train services. Agreements were reached with all parties by the deadline, and the services continued to run without interruption.

#### **Additional Information**

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

# AMTRAK ROUTES IN MISSOURI



1 Congressional District