



Amtrak Fact Sheet Fiscal Year 2022 State of Mississippi

Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated four trains per day in Mississippi, as part of the following routes:

- **Long Distance**
 - City of New Orleans* (daily Chicago-Carbondale-Memphis-New Orleans)
 - Crescent* (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

Stations Served

During FY 2022, Amtrak trains served the following locations in Mississippi.

City (Code)	Ridership
Brookhaven (BRH)	2,542
Greenwood (GWD)	9,293
Hattiesburg (HBG)	5,083
Hazlehurst (HAZ)	956
Jackson (JAN)	24,209
Laurel (LAU)	2,054
Marks (MKS)	2,904
McComb (MCB)	2,580
Meridian (MEI)	4,674
Picayune (PIC)	1,022
Yazoo City (YAZ)	2,290
Total Mississippi Station Usage:	57,607

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Mississippi with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>City of New Orleans</i>	Canadian National	60%
<i>Crescent</i>	Norfolk Southern	53%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 38,792 members listing an address in Mississippi. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Mississippi, Amtrak spent \$254,376, broken down in the following locations:

City	Amount (\$)
Jackson	193,375

Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 63 Mississippi residents. Total FY 2022 wages were \$1.92 billion, of which Mississippi residents earned \$6,133,778.

Additional Information

Station Improvements

Greenwood: In FY 2020 work began on ADA improvements that included a new 750’ platform, an 8” above the rail (ATR) platform, new paths of travel around the station, new lighting, and signage around the platform, and access to/from the waiting room in the historic Illinois Central Depot. Amtrak invested \$5.4 million into this project. The station had its grand re-opening and ribbon cutting ceremony on April 20, 2022.

Hattiesburg: Amtrak is currently in the design stages of modifying the station’s platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

Hazlehurst: In FY 2020 work began on ADA improvements that include a new shelter, 400’ platform and sidewalks accessing the station platform and shelter from public rights of way. These improvements were completed in September 2020.

Jackson: Amtrak is currently in the design stages of modifying the station’s platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2026.

Laurel: On September 30th, 2022, the new ADA compliant platform and path of travel were dedicated. The completed project included a new platform with associated ramps, railings, and signage for the station.

Marks: A new station facility opened in 2018. An ADA-compliant platform and shelter were built to support passenger service for the community.

McComb: In FY 2020 design work was finalized for ADA improvements that include a new 700' platform, as well as access to/from the waiting room in the historic Illinois Central Depot that also serves as the City's Railroad Museum. Construction is set to be completed in FY 2024.

Meridian: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, railings, and signage for the station. This project is projected to be completed in FY 2026.

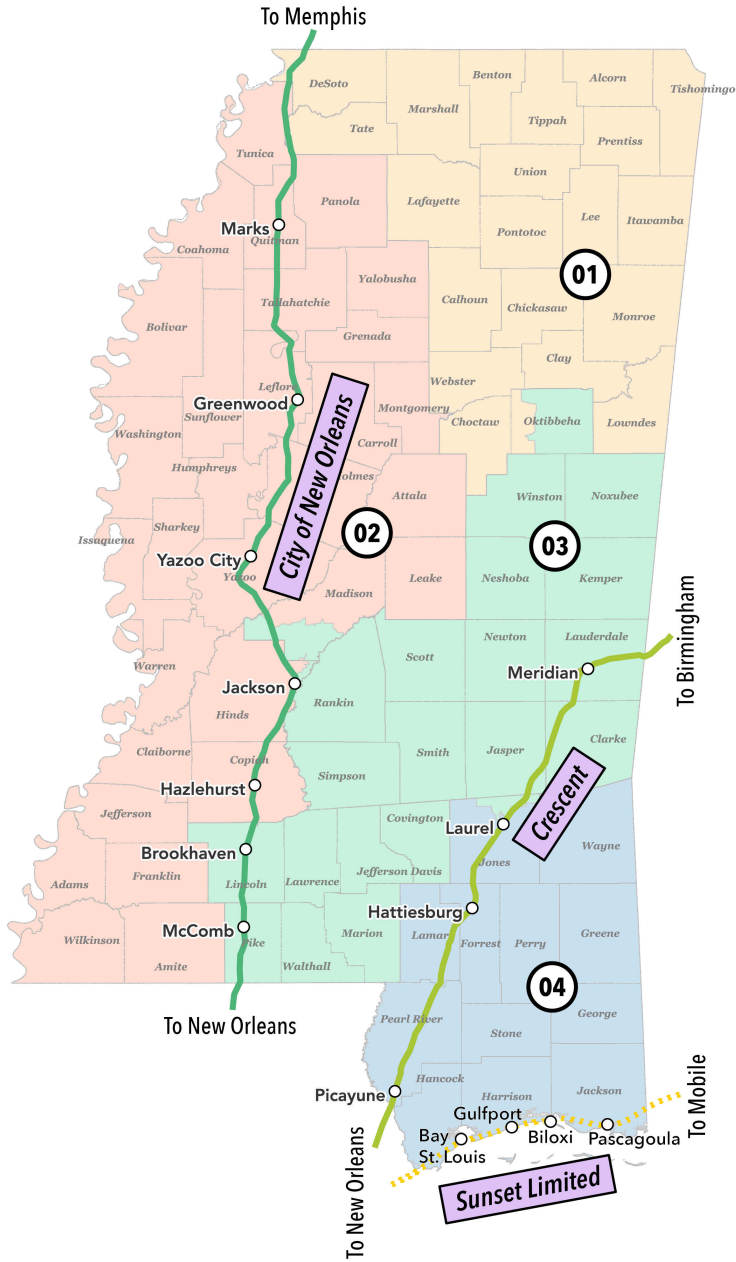
Picayune: In September 2020 work was completed on ADA improvements that included a new 400' platform and sidewalks accessing the Picayune Transportation Center, as well as ramps to the platform, stairs, railings, and signage.

Yazoo City: In 2021 Amtrak began construction to modify the station's platform to ensure ADA compliance. This project includes a new platform with associated ramps, stairs, railings, and signage for the station, as well as ADA accessible parking. It is projected to be completed in FY 2023.

Service Restoration Update

An agreement has been reached between the parties to allow for new, twice daily, corridor service between New Orleans, LA and Mobile, AL. A start date has not been set, as of this publication, but will be forthcoming.

AMTRAK ROUTES IN MISSISSIPPI



NOTE- Sunset Limited service east of New Orleans suspended 8/27/05

Track Ownership	
■ Amtrak	■ CSX
■ BNSF	■ NS
■ CN	■ UP
■ CPKC	■ Other

01 Congressional District

Route Name