



Amtrak Fact Sheet Fiscal Year 2021 State of Mississippi

Amtrak Service & Ridership

At the end of FY 2021, Amtrak operated four trains per day in Mississippi, as part of the following routes:

- **Long Distance**
 - City of New Orleans* (daily Chicago-Carbondale-Memphis-New Orleans)
 - Crescent* (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

Stations Served

During FY 2021, Amtrak served the following locations in Mississippi.

City (Code)	Ridership
Brookhaven (BRH)	2,037
Greenwood (GWD)	7,511
Hattiesburg (HBG)	3,580
Hazlehurst (HAZ)	816
Jackson (JAN)	19,917
Laurel (LAU)	1,474
Marks (MKS)	1,804
McComb (MCB)	1,906
Meridian (MEI)	3,478
Picayune (PIC)	867
Yazoo City (YAZ)	1,835
Total Mississippi Station Usage:	45,225

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Mississippi with each service’s host railroads and customer on-time performance (OTP) in FY 2021:

Service	Host Railroad (s)	FY21 OTP
<i>City of New Orleans</i>	Canadian National	85.0%

Service	Host Railroad (s)	FY21 OTP
<i>Crescent</i>	Norfolk Southern	54.6%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2021, there were approximately 13.5 million members of Amtrak Guest Rewards (AGR), with 32,023 members listing an address in Mississippi. This is a 4.5% increase from FY 2020. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2021, Amtrak procured goods and services worth \$2.63 billion, and more than 99% of that figure was sourced from firms headquartered domestically. In Mississippi, Amtrak spent \$359,032, broken down in the following location:

City	Amount (\$)
Jackson	255,904

Employment & Wages

At the end of FY 2021, Amtrak employed 17,055 people, including 52 Mississippi residents. Total FY 2021 wages were \$1.54 billion, of which Mississippi residents earned \$5,285,853.

Additional Information

Bipartisan Infrastructure Law

Enacted in November 2021, the Infrastructure Investment and Jobs Act (IIJA), or “Bipartisan Infrastructure Law,” provides \$66 billion in guaranteed funding for intercity passenger and freight rail over the next five years. That includes \$22 billion in dedicated Amtrak funding – for fleet modernization, state-of-good-repair work, and other specified project types – and another \$44 billion for FRA-administered grants. This historic federal investment will rebuild crumbling infrastructure, improve accessibility onboard and at our stations, enable overdue service expansions, and transform U.S. passenger rail service.

Amtrak Connects US

In 2021, Amtrak released the Amtrak Connects US vision for growing America’s passenger rail system and meeting the needs of both fast-growing metro areas and other underserved communities. Our vision proposed 39 new routes, 25 enhanced routes, and 160 new stops to serve 20 million new riders across the United States. Since then, the Federal Railroad Administration has launched the Corridor Identification & Development Program to establish a pipeline of intercity passenger rail projects ready for federal investment and technical assistance.

Importantly, the Amtrak Connects US vision was only a starting point. Amtrak is ready to work with States and other eligible entities to begin or expand service anywhere – regardless of whether the route was included in the vision.

Station Improvements

Greenwood: In FY 2020 work began on ADA improvements that included a new 750’ platform, an 8” above the rail (ATR) platform, new paths of travel around the station, new lighting and signage around the platform, and access to/from the waiting room in the historic Illinois Central Depot. Amtrak invested \$5.4 million into this project. The station had its grand re-opening and ribbon cutting ceremony on April 20, 2022.

Hattiesburg: Amtrak is currently in the design stages of modifying the station’s platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

Hazlehurst: In FY 2020 work began on ADA improvements that include a new shelter, 400’ platform and sidewalks accessing the station platform and shelter from public rights of way. These improvements were completed in September 2020.

Jackson: Amtrak is currently in the design stages of modifying the station’s platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2026.

Laurel: In 2021 Amtrak started construction to modify the station’s platform to ensure ADA compliance. This project includes a new platform with associated ramps, stairs, railings, and signage for the station. It is projected to be completed in FY 2022.

Marks: A new station facility opened in 2018. An ADA-compliant platform and shelter were built to support passenger service for the community.

Macomb: In FY 2020 design work was finalized for ADA improvements that include a new 700’ platform, as well as access to/from the waiting room in the historic Illinois Central Depot that also serves as the City’s Railroad Museum.

Meridian: Amtrak is currently in the design stages of modifying the station’s platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2026.

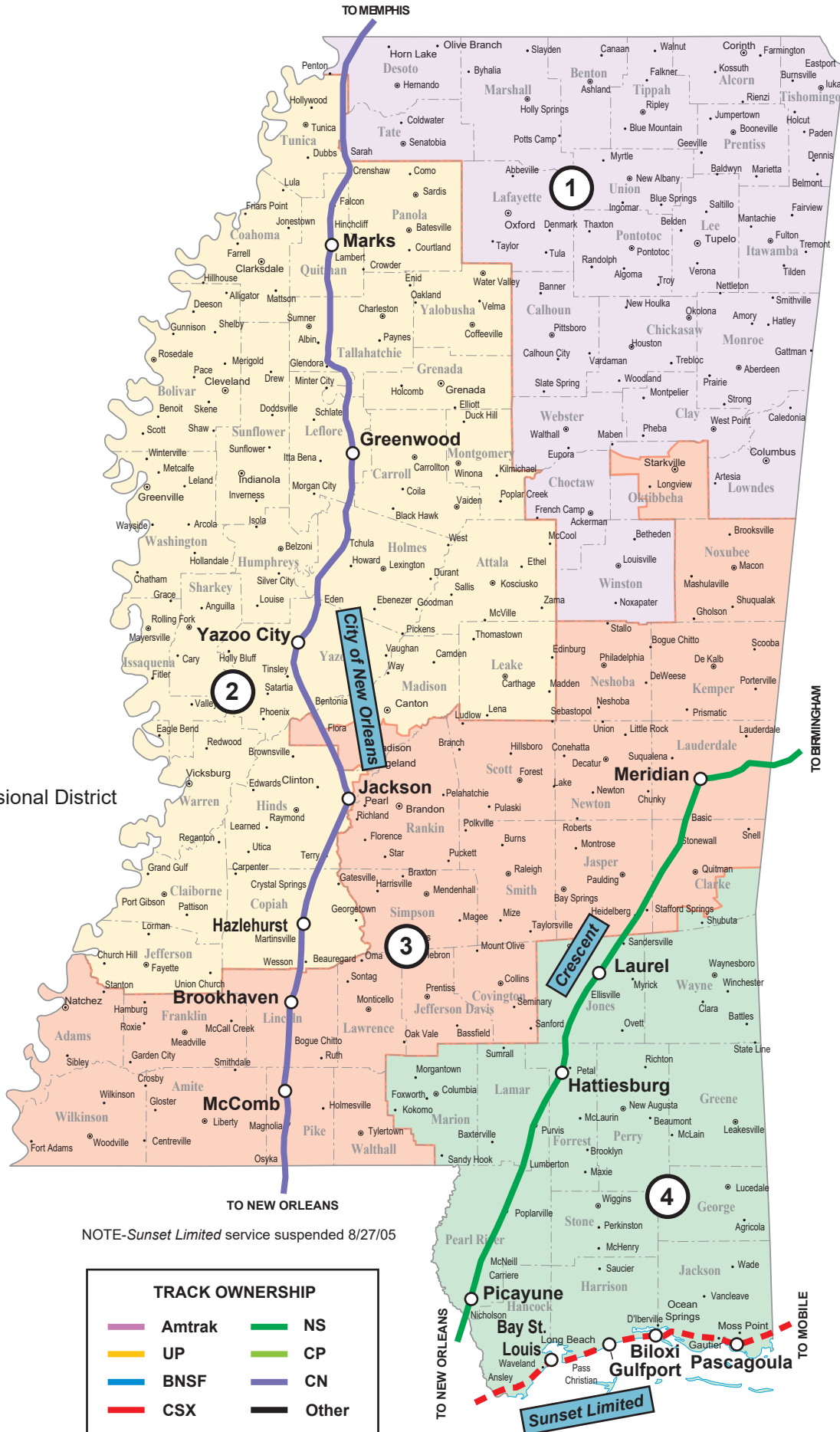
Picayune: In September 2020 work completed on ADA improvements that included a new 400’ platform and sidewalks accessing the Picayune Transportation Center, as well as ramps to the platform, stairs, railings, and signage.

Yazoo City: In 2021 Amtrak began construction to modify the station's platform to ensure ADA compliance. This project includes a new platform with associated ramps, stairs, railings, and signage for the station, as well as ADA accessible parking. It is projected to be completed in FY 2023.

Service Restoration Update









The Gulf Coast expansion project between New Orleans and Mobile is an ongoing process before the Surface Transportation Board.

AMTRAK ROUTES IN MISSISSIPPI



1 Congressional District

NOTE-Sunset Limited service suspended 8/27/05

TRACK OWNERSHIP	
	Amtrak
	UP
	BNSF
	CSX
	NS
	CP
	CN
	Other