



Amtrak Fact Sheet Fiscal Year 2020 State of Mississippi

Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated four trains per day in Mississippi, as part of the following routes¹:

- **Long Distance**

- City of New Orleans* (daily Chicago-Carbondale-Memphis-New Orleans)

- Crescent* (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

Stations Served

During FY 2020, Amtrak served the following locations in Mississippi.

City (Code)	Ridership
Brookhaven (BRH)	2,449
Greenwood (GWD)	8,385
Hattiesburg (HBG)	4,655
Hazlehurst (HAZ)	875
Jackson (JAN)	25,020
Laurel (LAU)	2,035
Marks (MKS)	1,871
McComb (MCB)	3,178
Meridian (MEI)	4,860
Picayune (PIC)	1,128
Yazoo City (YAZ)	2,130
Total Mississippi Station Usage:	56,586

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Mississippi with each service’s host railroads and customer on-time performance (OTP) in FY 2020:

¹ Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

Service	Host Railroad(s)	FY20 OTP
<i>City of New Orleans</i>	Canadian National	86.7%
<i>Crescent</i>	Norfolk Southern	46.2%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 30,636 members listing an address in Mississippi. This is a 9.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In Mississippi, Amtrak spent \$275,729, including the following community where Amtrak sourced \$100,000 or more in goods and services:

City	Amount (\$)
Jackson	206,798

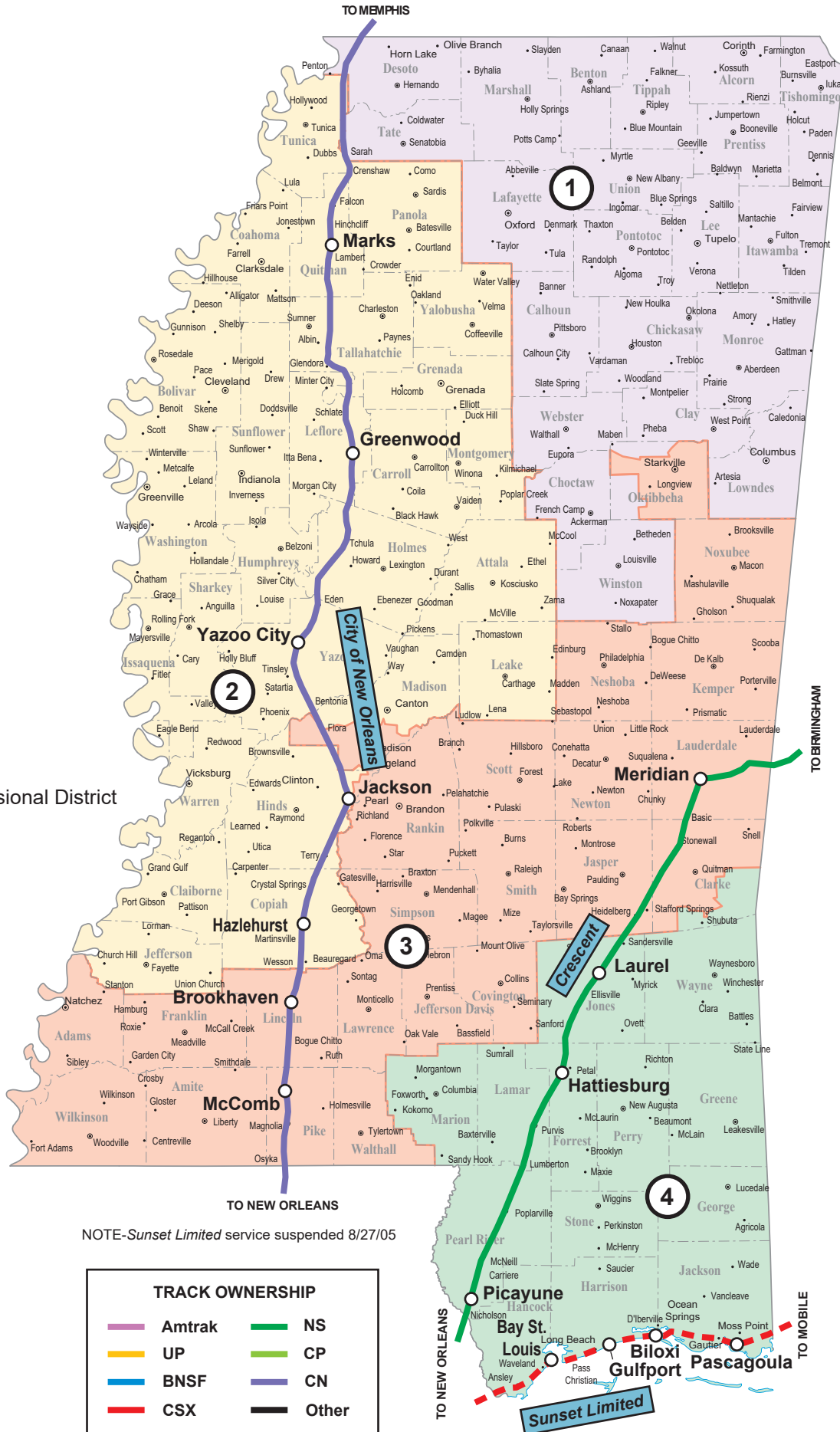
Employment & Wages

At the end of FY 2020, Amtrak employed 17,504 people, including 52 Mississippi residents. Total FY 2020 wages were \$1.67 billion, of which Mississippi residents earned \$5,285,853.

Additional Information

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

AMTRAK ROUTES IN MISSISSIPPI



NOTE-Sunset Limited service suspended 8/27/05