



Amtrak Fact Sheet Fiscal Year 2022 State of Minnesota

Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated two trains per day in Minnesota, as part of the following routes:

- **Long Distance**
Empire Builder (daily Chicago-St. Paul-Seattle/Portland)

Stations Served

During FY 2022, Amtrak trains served the following locations in Minnesota.

City (Code)	Ridership
Detroit Lakes (DLK)	3,123
Red Wing (RDW)	4,878
St. Cloud (SCD)	6,156
St. Paul-Minneapolis (MSP)	59,815
Staples (SPL)	5,363
Winona (WIN)	9,282
Total Minnesota Station Usage:	88,617

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Minnesota with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>Empire Builder</i>	BNSF, Canadian Pacific, Metra	48%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 88,831 members listing an address in Minnesota. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Minnesota, Amtrak spent \$21,600,871, broken down in the following locations:

City	Amount (\$)
Eden Prairie	112,362
Hamel	14,807,852
Minneapolis	4,336,345
Plymouth	121,448
Rogers	765,620
Saint Paul	1,003,067

Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 33 Minnesota residents. Total FY 2022 wages were \$1.92 billion, of which Minnesota residents earned \$3,314,746.

Additional Information

Station Improvements

Amtrak has begun the design phase for a new ADA-compliant passenger boarding platform at Winona in coordination with track upgrades necessary to accommodate additional train frequencies as part of the TCMC project.

Staples: Amtrak has FY 2023 plans to modify the station to ensure ADA compliance. This will include providing an accessible route from the public right of way to the platform, constructing a new platform with associated ramps, stairs, railings, and signage, and providing platform city identifier signs.

Expansion Planning and Service Improvements

Additional Chicago-Twin Cities Service (TCMC): The TCMC project has been awarded a Restoration and Enhancement grant to support the first three years of operating funding and a Consolidated Rail Infrastructure and Safety Improvement grant for \$31.7 million to complete infrastructure improvements on the host railroad. Amtrak and the states of Minnesota and Wisconsin each contributed to reach the \$53 million capital cost. Service will begin in FY 2023.

Northern Lights Express: A joint powers board of counties between Minneapolis and Duluth continue to spearhead an effort to establish intercity passenger rail between the two cities. The Minneapolis-Duluth/Superior Passenger Rail Alliance was successful at securing Federal grants and Minnesota state bonds to pay for environmental studies and preliminary engineering for the Northern Lights Express (NLX). The Federal government issued a Finding of No Significant Impact, or FONSI, paving the way for design to

begin on the project once funding is secured. As proposed, NLX service would operate on 152 miles of existing railroad right-of-way with four daily roundtrips at speeds up to 90 miles per hour with an end-to-end trip time of approximately 2.5 hours. Amtrak has been retained by the Minnesota Department of Transportation to provide advice on advancing this project and continues to provide outreach support to policymakers and the public to build support.

Both routes were included in the Amtrak Connects US vision for service expansion.

AMTRAK ROUTES IN MINNESOTA

