



Amtrak Fact Sheet Fiscal Year 2020 State of Michigan

Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated seven trains per day in Michigan, as part of the following routes¹:

- **State Supported**
 - Blue Water** (daily Chicago-East Lansing-Port Huron)
 - Pere Marquette** (daily Chicago-Grand Rapids)
 - Wolverine** (three-times-daily Chicago-Detroit-Pontiac)

Stations Served

During FY 2020, Amtrak served the following locations in Michigan.

City (Code)	Ridership
Albion (ALI)	1,344
Ann Arbor (ARB)	77,886
Bangor (BAM)	2,014
Battle Creek (BTL)	21,026
Dearborn (DER)	36,622
Detroit (DET)	39,252
Dowagiac (DOA)	2,453
Durand (DRD)	6,863
East Lansing (LNS)	38,070
Flint (FLN)	15,926
Grand Rapids (GRR)	21,236
Holland (HOM)	17,524
Jackson (JXN)	11,741
Kalamazoo (KAL)	57,958
Lapeer (LPE)	4,940
New Buffalo (NBU)	11,328
Niles (NLS)	9,047
Pontiac (PNT)	8,139
Port Huron (PTH)	8,123
Royal Oak (ROY)	13,169
St. Joseph (SJM)	6,717
Troy (TRM)	17,928
Total Michigan Station Usage:	429,306

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each

¹ Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Michigan with each service’s host railroads and customer on-time performance (OTP) in FY 2020:

Service	Host Railroad(s)	FY20 OTP
<i>Blue Water</i>	Canadian National, Norfolk Southern, Amtrak Michigan DOT	58.6%
<i>Pere Marquette</i>	CSX, Norfolk Southern	68.4%
<i>Wolverine</i>	Canadian National, Norfolk Southern, Amtrak Michigan DOT	38.7%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 233,195 members listing an address in Michigan. This is a 10.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In Michigan, Amtrak spent \$9,099,542, including the following communities where Amtrak sourced \$100,000 or more in goods and services:

City	Amount (\$)
Ann Arbor	359,150
Brighton	133,643
Detroit	188,097
Escanaba	184,832
Grand Rapids	100,606
Highland Park	244,758
Jackson	233,856
Kalamazoo	1,178,038
Lansing	403,698
Leslie	498,983
Madison Heights	216,468
Owosso	113,393
Pontiac	341,634

City	Amount (\$)
Port Huron	1,199,016
Portage	161,710
Rockford	273,892
Roseville	737,788
Standish	1,072,920
Swartz Creek	193,305
Troy	211,800
Wyandotte	390,476
Wyoming	109,290

Employment & Wages

At the end of FY 2020, Amtrak employed 17,504 people, including 183 Michigan residents. Total FY 2020 wages were \$1.67 billion, of which Michigan residents earned \$17,156,051.

Section 209 Service

In the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432), Congress required, by October 2013, an equitable arrangement of cost sharing between Amtrak and state or public agency partners that provide funding for short-distance, intercity train services. Agreements were reached with all parties by the deadline, and the services continued to run without interruption.

Additional Information

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

AMTRAK ROUTES IN MICHIGAN

