



## Amtrak Fact Sheet Fiscal Year 2021 State of Louisiana

### Amtrak Service & Ridership

At the end of FY 2021, Amtrak operated almost six trains per day in Louisiana, as part of the following routes:

- **Long Distance**

**City of New Orleans** (daily Chicago-Carbondale-Memphis-New Orleans)

**Crescent** (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

**Sunset Limited** (thrice weekly Los Angeles-Maricopa-El Paso-San Antonio-Houston-New Orleans-Orlando) [Currently suspended east of New Orleans]

### Stations Served

During FY 2021, Amtrak served the following locations in Louisiana.

City (Code)	Ridership
Hammond (HMD)	4,406
Lafayette (LFT)	3,155
Lake Charles (LCH)	2,721
New Iberia (NIB)	929
New Orleans (NOL)	70,092
Schriever (SCH)	678
Slidell (SDL)	1,861
<b>Total Louisiana Station Usage:</b>	<b>83,842</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Louisiana with each service’s host railroads and customer on-time performance (OTP) in FY 2021:

Service	Host Railroad (s)	FY21 OTP
<i>City of New Orleans</i>	Canadian National	85.0%
<i>Crescent</i>	Norfolk Southern	54.6%

Service	Host Railroad (s)	FY21 OTP
<i>Sunset Limited</i>	BNSF, Union Pacific	27.1%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

### Amtrak Guest Rewards

At the end of FY 2021, there were approximately 13.5 million members of Amtrak Guest Rewards (AGR), with 45,815 members listing an address in Louisiana. This is a 4.9% increase from FY 2020. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### Procurement

In FY 2021, Amtrak procured goods and services worth \$2.63 billion, and more than 99% of that figure was sourced from firms headquartered domestically. In Louisiana, Amtrak spent \$2,321,280, broken down in the following locations:

City	Amount (\$)
New Orleans	1,363,797
Reserve	435,441
Slidell	120,349

### Employment & Wages

At the end of FY 2021, Amtrak employed 17,055 people, including 191 Louisiana residents. Total FY 2021 wages were \$1.54 billion, of which Louisiana residents earned \$15,207,547.

### Additional Information

#### Bipartisan Infrastructure Law

Enacted in November 2021, the Infrastructure Investment and Jobs Act (IIJA), or “Bipartisan Infrastructure Law,” provides \$66 billion in guaranteed funding for intercity passenger and freight rail over the next five years. That includes \$22 billion in dedicated Amtrak funding – for fleet modernization, state-of-good-repair work, and other specified project types – and another \$44 billion for FRA-administered grants. This historic federal investment will rebuild crumbling infrastructure, improve accessibility onboard and at our stations, enable overdue service expansions, and transform U.S. passenger rail service.

#### Amtrak Connects US

In 2021, Amtrak released the Amtrak Connects US vision for growing America’s passenger rail system and meeting the needs of both fast-growing metro areas and other underserved communities. Our vision proposed 39 new routes, 25 enhanced routes, and 160 new stops to serve 20 million new riders across the United States. Since then, the Federal Railroad Administration has launched the Corridor Identification & Development Program to establish a pipeline of intercity passenger rail projects ready for federal investment and technical assistance.

Importantly, the Amtrak Connects US vision was only a starting point. Amtrak is ready to work with States and other eligible entities to begin or expand service anywhere – regardless of whether the route was included in the vision.

### **Major Facilities**

Amtrak's New Orleans maintenance facility services and performs light overhauls for Amfleet, Superliner, and Viewliner cars for National Network trains. This facility also performs running/ turn-around maintenance on all the long distance equipment and locomotives serving New Orleans from the following trains: *City of New Orleans*, *Crescent*, and *Sunset Limited*.

### **Station Improvements**

In 2017, Amtrak Engineering began the coach yard restoration. The project included extending most of the yard tracks back to their original, double-ended, full length.

**Hammond:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

**Lafayette:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2023.

**New Iberia:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

**Schriever:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

**Slidell:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2023.

### **Service Restoration Update**

The Gulf Coast expansion project between New Orleans and Mobile is an ongoing process before the Surface Transportation Board.

# AMTRAK ROUTES IN LOUISIANA

