



Amtrak Fact Sheet Fiscal Year 2023 Commonwealth of Kentucky

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated up to three trains per day in Kentucky, as part of the following routes:

- **Long Distance**

- **Cardinal** (thrice weekly New York-Washington-Charlottesville-Charleston-Cincinnati-Indianapolis-Chicago)

- **City of New Orleans** (daily Chicago-Carbondale-Memphis-New Orleans)

Stations Served

During FY 2023, Amtrak trains served the following locations in Kentucky.

City (Code)	Ridership
Ashland (AKY)	1,579
Fulton (FTN)	4,214
Maysville (MAY)	2,111
South Shore-South Portsmouth (SPM)	870
Total Kentucky Station Usage:	8,774

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Kentucky with each service’s host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>Cardinal</i>	CSX, Norfolk Southern, Buckingham Branch Railroad	58%
<i>City of New Orleans</i>	Canadian National	75%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 28,394 members listing an address in Kentucky. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Kentucky, Amtrak spent \$8,867,402 broken down in the following locations:

City	Amount (\$)
Hebron	361,991
Highland Heights	827,924
Lexington	639,992
Louisville	6,461,488
Nicholasville	477,302

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including four Kentucky residents. Total FY 2023 wages were \$2.21 billion, of which Kentucky residents earned \$403,717.

Additional Information

Service Expansion and Improvements

Louisville-Indianapolis: The Kentuckiana Regional Planning and Development Agency received a federal Corridor Identification and Development Program (CIDP) grant for Louisville-Indianapolis rail service.

Daily *Cardinal* Service: Amtrak received a CIDP grant for daily frequencies on its *Cardinal* service between New York and Chicago, which stops in Ashland, South Shore, and Maysville, KY.

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Fulton: Amtrak is completing the design of a modern, ADA compliant, passenger station with parking and enhanced lighting to replace this obsolete facility. An ADA-accessible route from the public right-of-way to the platform and parking will be added as well. Construction should begin in FY 2025.

Maysville: In FY 2016, Amtrak completed a project to address ADA non-compliance in the station building including station entrances, waiting room and restroom improvements, parking, and connection to the public right-of-way. A second phase project to replace the platform is currently in procurement.

South Shore-South Portsmouth: Amtrak completed construction in September 2023 to address non-ADA-compliant station components. These include an accessible route from the public right-of-way to the parking, station, and platform, modifying station entrances and restrooms to meet ADA requirements, and adding platform city identifier signs for the station and parking.

AMTRAK ROUTES IN KENTUCKY

Track Ownership	
█ Amtrak	█ CSX
█ BNSF	█ NS
█ CN	█ UP
█ CPKC	█ Other

① Congressional District

▭ Route Name

