



Amtrak Fact Sheet Fiscal Year 2022 Commonwealth of Kentucky

Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated almost three trains per day in Kentucky, as part of the following routes:

- **Long Distance**

Cardinal (thrice weekly New York-Washington-Charlottesville-Charleston-Cincinnati-Indianapolis-Chicago)

City of New Orleans (daily Chicago-Carbondale-Memphis-New Orleans)

Stations Served

During FY 2022, Amtrak trains served the following locations in Kentucky.

City (Code)	Ridership
Ashland (AKY)	1,350
Fulton (FTN)	2,511
Maysville (MAY)	1,527
South Shore-S. Portsmouth (SPM)	732
Total Kentucky Station Usage:	6,120

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Kentucky with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>Cardinal</i>	CSX, Norfolk Southern, Buckingham Branch Railroad	48%
<i>City of New Orleans</i>	Canadian National	60%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus,

if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 25,390 members listing an address in Kentucky. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Kentucky, Amtrak spent \$7,643,182, broken down in the following locations:

City	Amount (\$)
Hebron	665,546
Highland Heights	649,946
Lexington	420,688
Louisville	5,793,423

Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including three Kentucky residents. Total FY 2022 wages were \$1.92 billion, of which Kentucky residents earned \$284,740.

Additional Information

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Fulton: Amtrak is completing the design of a modern, ADA compliant, passenger station with parking and enhanced lighting to replace this obsolete facility. An ADA-accessible route from public right of way to the platform and parking will be added as well. Construction should begin in FY 2023.

South Shore-South Portsmouth: Amtrak completed construction to address the non-ADA-compliant components, an accessible route from the public right of way to the parking, station, and platform, modifying station entrances, and restrooms to meet ADA requirements, and platform city identifier signs for station and parking.

AMTRAK ROUTES IN KENTUCKY

