



# Amtrak Fact Sheet Fiscal Year 2018 *Commonwealth of Kentucky*

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## Amtrak Service & Ridership

Amtrak operates two National Network trains through Kentucky:

- The **Cardinal** (tri-weekly Chicago-Indianapolis-Cincinnati-Ashland-Charleston-Charlottesville-Washington-New York)
- The **City of New Orleans** (daily Chicago-Fulton-Memphis-Jackson-New Orleans)

During FY18 Amtrak served the following Kentucky locations:

<u>City</u>	<u>Boardings &amp; Alightings</u>
<a href="#">Ashland</a>	2,157
<a href="#">Fulton</a>	3,431
<a href="#">Maysville</a>	2,024
<a href="#">South Shore-South Portsmouth</a>	875
<b>Total Kentucky Station Usage:</b>	<b>8,487</b>

## Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Kentucky with each service’s host railroads and on-time performance (OTP) in FY18:

Service	Host Railroads	FY18 OTP
<b>Cardinal</b>	CSX, Norfolk Southern, and Buckingham Branch Railroad	<b>53.5%</b>
<b>City of New Orleans</b>	Canadian National	<b>45.8%</b>

“On-time performance” represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

## **Amtrak Guest Rewards**

At the end of FY18, there were **15,705** members of the Amtrak Guest Rewards program in Kentucky. This is a 13% increase from FY17.

## **Stations**

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

In FY18, Amtrak completed construction on doorway, path of travel, signage and restrooms at the Maysville station to bring those elements into compliance with ADA.

Amtrak completed an assessment on the Fulton station to determine the extent of accessibility deficiencies. Deliverable for each station is an assessment report documenting ADA noncompliance and accessibility deficiencies found at the location. Results of the assessment will be used in future project phases to develop a scope of work for design documents and construction activities to bring those areas of the station for which Amtrak has ADA responsibility into compliance.

At South Shore-South Portsmouth, Amtrak performed design activities to address the non-ADA compliant components for which Amtrak has ADA responsibility, an accessible route from the public right of way to the parking, station, and platform, modifying station entrances, and restrooms to meet ADA requirements, and platform city identifier signs and ADA required signage for station and parking. Construction is anticipated in FY19.