



## Amtrak Fact Sheet Fiscal Year 2022 State of Iowa

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### Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated four trains per day in Iowa, as part of the following routes:

- **Long Distance**

**California Zephyr** (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)

**Southwest Chief** (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)

### Stations Served

During FY 2022, Amtrak trains served the following locations in Iowa.

City (Code)	Ridership
Burlington (BRL)	4,998
Creston (CRN)	1,785
Fort Madison (FMD)	4,036
Mount Pleasant (MTP)	6,730
Osceola (OSC)	9,377
Ottumwa (OTM)	6,799
<b>Total Iowa Station Usage:</b>	<b>33,725</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Iowa with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	29%
<i>Southwest Chief</i>	BNSF, New Mexico DOT	28%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus,

if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

### Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 44,281 members listing an address in Iowa. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Iowa, Amtrak spent \$2,552,908, broken down in the following locations:

City	Amount (\$)
Davenport	157,891
Fort Madison	1,566,472
Lisbon	181,355
West Burlington	308,645

### Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including ten Iowa residents. Total FY 2022 wages were \$1.92 billion, of which Iowa residents earned \$1,110,805.

### Additional Information

#### Station Improvements

**Burlington:** The city of Burlington in 2017 restored the Great Room of the historic depot used by Amtrak. The city secured an Iowa DOT Public Transportation Infrastructure grant for \$480,000 to rehabilitate the public portions of the depot. With the support of the local Friends of the Burlington Depot group, the community is moving forward with a vision for a reactivated civic space in the imposing Mid-Century Modern structure, to include a restaurant and intermodal transportation center. Amtrak broke ground in summer 2022 on a complete platform and canopy reconstruction to bring the two station boarding platforms into compliance with the Americans with Disabilities Act (ADA). Amtrak is funding the \$12 million project.

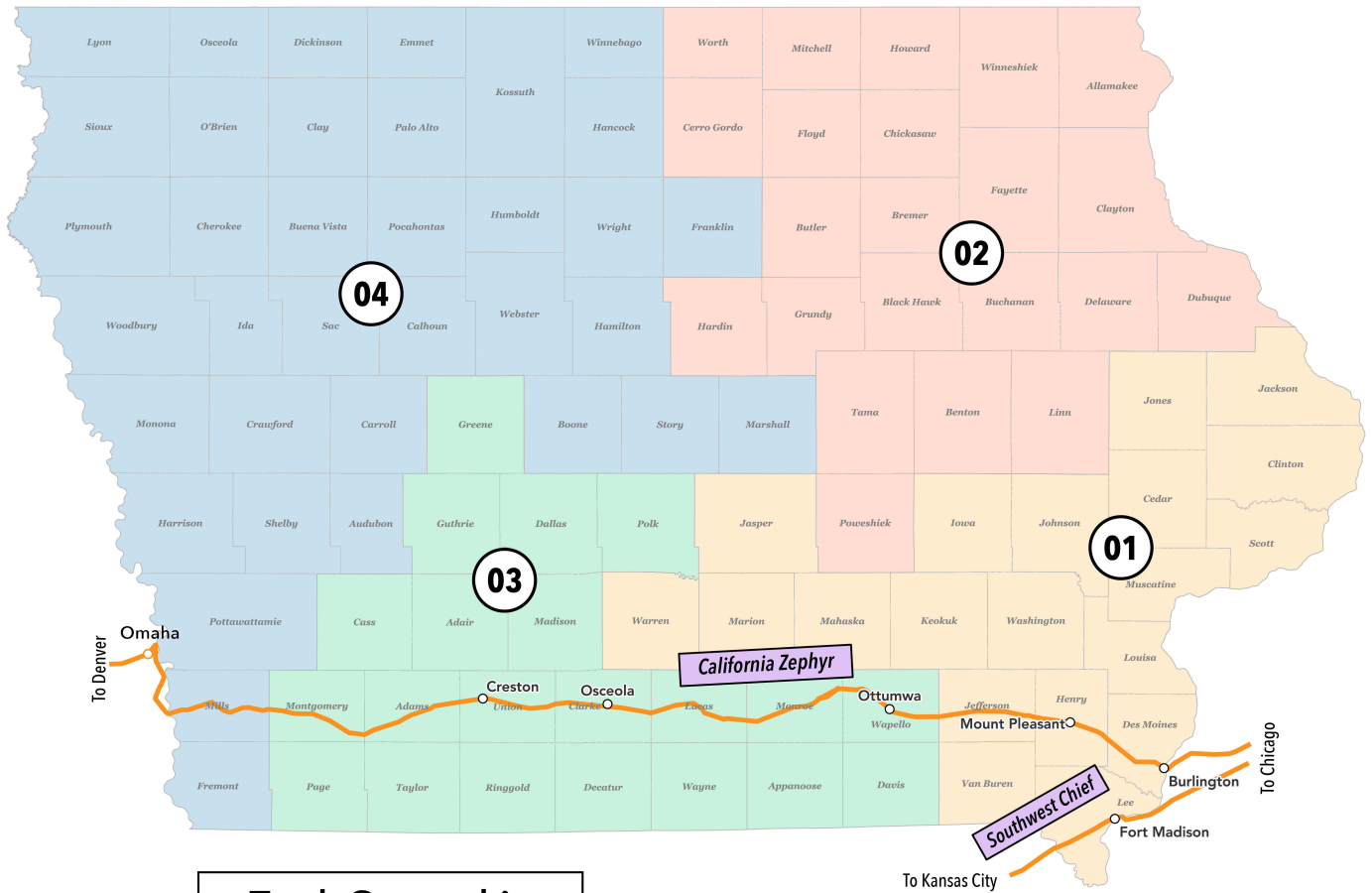
**Fort Madison:** Amtrak joined the city in a celebration opening the historic Santa Fe depot, restored after a multi-year fundraising and design effort to replace the Amtrak station in an industrial area of the west side of town. The city secured \$3.2 million in grants and commitments from several sources, including Iowa DOT, BNSF Railway, Amtrak, and the regional riverboat commission, to finance the relocation and necessary construction to accommodate the move. The historic Santa Fe depot, in use until 1968 and adjacent freight house have been elevated above the 500-year flood stage, the depot interior was renovated, and a new ADA-compliant passenger platform was constructed. The complex, designated as the Steve Ireland Transportation Center, is very close to the Mississippi River, separated by a park and the railroad. It also will remain the home of the North Lee County Historical Society.

**Creston:** Amtrak completed construction on improvements to the historic CB&Q Depot structure, now used as Creston City Hall, to bring the facility's historic waiting room, doorways, restrooms, and pathway to train platform into compliance with the ADA (Americans with Disability Act). The Depot is listed on the National Register of Historic Places and has resumed its historic role as the community's passenger rail station. Rail passengers had waited for trains in a 1960s, modular, manufactured building, used by freight railroad crews. Amtrak and Creston local officials and residents celebrated the historic depot's return as a railroad station during the community's summer 2019 sesquicentennial celebration.

**Osceola:** Amtrak plans to modify the station to ensure ADA compliance in FY 2023. This will include providing an accessible route from the public right of way to the platform, constructing a new platform with associated ramps, stairs, railings, and signage, and providing platform city identifier signs.

**Ottumwa:** Amtrak has completed the design for a historically respectful replacement of the two 1940s-era station boarding platforms, to bring them into compliance with the Americans with Disabilities Act (ADA). Amtrak broke ground in summer 2022. Amtrak has offered design assistance and guidance as the community begins conceptualizing a new multi-modal ground transportation center at the historic CB&Q Railroad depot, present site of Amtrak service.

# AMTRAK ROUTES IN IOWA



Track Ownership			
<span style="color: blue;">—</span>	Amtrak	<span style="color: yellow;">—</span>	CSX
<span style="color: orange;">—</span>	BNSF	<span style="color: lightgreen;">—</span>	NS
<span style="color: green;">—</span>	CN	<span style="color: purple;">—</span>	UP
<span style="color: red;">—</span>	CPKC	<span style="color: black;">—</span>	Other

01 Congressional District

Route Name