

Amtrak Fact Sheet Fiscal Year 2018 **State of Iowa**

Amtrak Service & Ridership

Amtrak operates two National Network trains through Iowa:

- The *California Zephyr* (daily Chicago-Burlington-Omaha-Denver-Salt Lake City-Reno-San Francisco Bay Area)
- The Southwest Chief (daily Chicago-Fort Madison-Kansas City-Albuquerque-Flagstaff-Los Angeles)

During FY18 Amtrak served the following Iowa locations:

<u>City</u>	Boardings & Alightings	
<u>Burlington</u>	8,668	
Creston	3,745	
Fort Madison	5,891	
Mount Pleasant	12,584	
<u>Osceola</u>	16,188	
<u>Ottumwa</u>	11,043	
Total Iowa Station Usage:	58,119	

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains "preference" over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Iowa with each service's host railroads and on-time performance (OTP) in FY18:

Service	Host Railroads	FY18 OTP
California Zephyr	BNSF and Union Pacific	48.8%
Southwest Chief	BNSF and New Mexico Department of	47.0%
Southwest Chief	Transportation	

[&]quot;On-time performance" represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

Amtrak Guest Rewards

At the end of FY18, there were **29,247** members of the Amtrak Guest Rewards program in Iowa. This is a 13% increase from FY17.

Expansion Planning

Amtrak is a member of both the Iowa Rail Advisory Committee and the Iowa Passenger Rail Advisory Committee. The Passenger Rail Advisory Committee provides feedback on Iowa passenger rail issues and a forum for discussions about future service throughout the state.

Iowa DOT has completed a Service Development Plan calling for the phased development of passenger rail service connecting Omaha/Council Bluffs with Chicago via Des Moines, Iowa City, and the Quad Cities. No funding has been identified and any service is contingent upon Illinois developing the Chicago to Quad Cities portion of the route. Implementation of all phases would result in four roundtrips between Chicago and Council Bluffs/Omaha.

Station Improvements

<u>Burlington</u>: The City of Burlington in 2017 restored the Great Room of the historic depot used by Amtrak. The City secured an Iowa DOT Public Transportation Infrastructure grant for \$480,000 to rehabilitate the public portions of the depot. With the support of the local Friends of the Burlington Depot group, the community is moving forward with a vision for a reactivated civic space in the imposing Mid-Century Modern structure, to include a restaurant and intermodal transportation center. Amtrak is overseeing the design phase for a future investment to bring the two station boarding platforms into compliance with the Americans with Disabilities Act (ADA), including restoration of portions of the historic, concrete canopy.

Fort Madison: Amtrak is working with the City to relocate its **Southwest Chief** stop from an industrial area in the western part of the city back to the historic downtown station. The City has secured \$3.2 million in grants and commitments from several sources, including Iowa DOT, BNSF Railway, Amtrak, and the regional riverboat commission, to finance the relocation and necessary construction to accommodate the move. The historic Santa Fe depot, in use until 1968, and adjacent freight house have been elevated above the 500-year flood stage, the depot interior was renovated, and a new ADA-compliant passenger platform has been designed. The complex, recently designated as the Steve Ireland Transportation Center, is very close to the Mississippi River, separated by a park and the railroad. It also will remain the home of the North Lee County Historical Society. The City and Amtrak have signed a lease, which will allow construction to begin in 2019.

<u>Creston</u>: Amtrak commenced construction on improvements to the historic CB&Q depot structure, now used as Creston City Hall, to bring the facility's historic waiting room, doorways, restrooms, and pathway to train platform into compliance with the ADA (Americans with Disability Act) so that the facility can resume its historic role as the community's passenger rail station. Since, the 1960s, rail passengers have used a manufactured railroad crew office for

waiting. Construction will be complete first quarter 2019 with Amtrak passengers using the improvements at that time.

<u>Ottumwa:</u> Amtrak is overseeing the design phase for a future investment to bring the platform into ADA-compliance, including restoration of portions of the historic iron and wood canopy.

AMTRAK ROUTES IN IOWA

