



Amtrak in Indiana Fiscal Year 2024



Amtrak is America's Railroad,[®] created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2024, the company's 22,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 32.8 million passengers. Amtrak's network includes 524 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Thruway routes offer connecting service to additional communities, typically via bus.

Service & Ridership

In FY 2024, Amtrak operated an average of **11 intercity trains per day** on 4 permanent routes serving Indiana, with **88,412 total passengers** boarding or alighting in the state.¹ Service was provided via the following routes:²

- **State-Supported Trains**

- ***Wolverine*** — Chicago - Hammond-Whiting - New Buffalo - Kalamazoo - Ann Arbor - Dearborn - Detroit - Pontiac (*3 round trips daily*)

- **Long-Distance Trains**

- ***Capitol Limited*** — Chicago - South Bend - Elkhart - Waterloo - Toledo - Cleveland - Pittsburgh - Washington, DC (*1 round trip daily*)³
- ***Cardinal*** — Chicago - Lafayette - Indianapolis - Cincinnati - Charleston - Charlottesville - Washington, DC - Baltimore - Philadelphia - New York (*3 round trips weekly*)
- ***Lake Shore Limited*** — Chicago - South Bend - Elkhart - Waterloo - Toledo - Cleveland - Buffalo - Albany - New York / Boston (*1 round trip daily*)

As a **State-Supported route**, the *Wolverine* is operated in partnership with the Michigan Department of Transportation (MDOT). Outside the Boston-to-Washington Northeast Corridor (NEC), Section 209 of the Passenger Rail Investment and Improvement Act (PRIIA) requires that short- and middle-distance Amtrak routes (i.e., those less than 750 miles in length) be State-Supported; in other words, sponsoring partners fund the majority of those routes' costs and make decisions about schedule, frequency, and other aspects of service. In FY 2024, MDOT funded a total of \$4.6 million in operating payments for the *Wolverine*, helping support a total ridership on that route⁴ of 425,832.

¹ Total equals sum of all boardings and alightings at in-state stations.

² Not all stops shown. Note that certain frequencies may not serve every station listed.

³ Effective Nov. 10, 2024, the *Capitol Limited* (Chicago - Washington, DC) and *Silver Star* (New York - Miami) are being temporarily combined into a new route, the *Floridian* (Chicago - DC - Miami), to accommodate regional capacity constraints created by a capital project in New York. The *Floridian* offers a single-seat connection between the Midwest and Florida, but does not serve *Silver Star* station stops north of Washington.

⁴ Unlike state- / station-specific ridership, total *route* ridership equals sum of all boardings and alightings divided by two.



Thruway Connections

Some Amtrak routes offer partner-operated **Thruway connecting service** and/or other interline connections to additional communities (including in Indiana), via either bus or other modes of transportation. Many such services are sponsored by one or more of Amtrak's State-Supported partners, or by other public entities; these connections can be vitally important in certain markets. Tickets are purchasable through Amtrak; detailed, up-to-date information on available connections can be accessed via the booking tool on Amtrak.com.

Stations

During FY 2024, Amtrak intercity trains made scheduled stops at 10 locations in Indiana:

| Station (Code) | Ridership (Ons + Offs) | Amtrak ADA Responsibility | Amtrak ADA Compliance | Amtrak ADA Investment ⁵ |
|-----------------------|---------------------------|------------------------------|--------------------------|---------------------------------------|
| Connersville (COI) | 618 | Partial | Complete | \$2,301,813 |
| Crawfordsville (CRF) | 1,794 | Sole | Complete | \$2,791,869 |
| Dyer (DYE) | 1,164 | Sole | Complete | \$4,053,880 |
| Elkhart (EKH) | 19,320 | Partial | FY 28 | \$4,776,476 |
| Hammond-Whiting (HMI) | 4,257 | Sole | Complete | \$3,767,069 |
| Indianapolis (IND) | 12,121 | None | N/A | — |
| Lafayette (LAF) | 5,029 | Partial | FY 27 | \$2,279,508 |
| Rensselaer (REN) | 459 | Sole | Complete | \$1,729,501 |
| South Bend (SOB) | 22,769 | Partial | FY 29 | \$7,118,306 |
| Waterloo (WTI) | 20,881 | Partial | FY 27 | \$1,983,466 |
| Total: | 88,412 | 9/10 | In Progress | \$30,801,888 |

Importantly, Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of \$1.8 billion in 385 communities nationwide, including a **\$30.8 million investment in Indiana**. All Amtrak-responsible work is targeted for completion by the end of FY 2029.

Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: <https://www.greatamericanstations.com>.

⁵ "Amtrak ADA Investment" describes Amtrak's projected total investment in compliance work over the lifetime of ADASP.

Additional Footprint

The Indianapolis area is home to Amtrak's **Beech Grove Shops**, where more than 500 employees perform full-scale rebuilds, overhauls, and more routine maintenance work on Amtrak train equipment—primarily locomotives, non-powered cab cars (NPCUs), and passenger cars used outside the Northeast.⁶ The Beech Grove Shops also produce more than 230 essential train components, such as couplers, that are used across Amtrak's network. (Many of these components are unique, and not available from any other source.)

Located less than a mile from the Beech Grove Shops, the 180,000-square-foot **Indianapolis Distribution Center** (IDC) is Amtrak's largest material and supply facility. The IDC provides more than 16,000 distinct items, from train parts to toilet paper, to Amtrak facilities across the country.

Additionally, Amtrak maintains a **crew base** in Indianapolis.

Amtrak also owns a significant portion of the **Michigan Line**, a rail corridor linking Porter, Indiana, with Dearborn, Michigan. More specifically, Amtrak owns the 96-route-mile segment stretching from Porter to Kalamazoo; due to significant investments in the 2000s and 2010s, these tracks now allow the *Wolverine* to reach top speeds of up to 110 miles per hour in Indiana. (Additional trains that do not serve Indiana also benefit.)

Host Railroads & On Time Performance

Outside the NEC, most Amtrak trains must travel over other “host” railroads’ tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are supposed to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in Indiana, along with each route's major in-state host railroad(s) and full-route customer on-time performance (C-OTP)⁷ in FY 2024:

| Route | In-State Host(s) | C-OTP |
|-------------------------------|--------------------------|-------|
| <i>State-Supported</i> | | |
| <i>Wolverine</i> | Amtrak, Norfolk Southern | 69.6% |
| <i>Long-Distance</i> | | |
| <i>Capitol Limited</i> | Norfolk Southern | 71.3% |
| <i>Cardinal</i> | CSX | 57.5% |
| <i>Lake Shore Limited</i> | Norfolk Southern | 76.3% |

⁶ (Recently, work at Beech Grove has helped enable Amtrak to restore dozens of idled cars to service in the face of consistently high customer demand; over the course of FY 24, the active equipment pool grew by a net of more than 40 cars.)

⁷ C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop, but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

Procurement

Amtrak's procurements are subject to "Buy America"-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly \$4.5 billion for goods and services in FY 2024; 99% of that amount was spent domestically, and **\$23.5 million** went to vendors in Indiana:

| Community | Amount |
|---------------------------|---------------------|
| Indianapolis | \$12,507,119 |
| Elkhart | \$3,512,109 |
| Beech Grove | \$1,856,855 |
| Bloomington | \$1,743,380 |
| South Bend | \$1,088,460 |
| Highland | \$368,824 |
| Carmel | \$349,784 |
| Seymour | \$332,521 |
| Evansville | \$266,681 |
| Greenwood | \$166,191 |
| Lafayette | \$139,790 |
| Avon | \$109,648 |
| Plainfield | \$97,555 |
| Merrillville | \$93,632 |
| Gary | \$83,188 |
| Clear Creek | \$72,864 |
| Bluffton | \$65,645 |
| New Albany | \$57,416 |
| Jeffersonville | \$55,193 |
| Burns Harbor | \$52,766 |
| All Others < \$50K | \$479,374 |
| Total IN Payments: | \$23,498,994 |

The single largest in-state payment category was **construction services**.

Employment & Compensation

At the end of FY 2024, **603 Amtrak employees** worked in Indiana, and the company had paid out a total of **\$49,553,250 in base wages and salary** in-state. Nationwide, Amtrak employed more than 22,000 active workers; total base wages and salaries for the year exceeded \$2.1 billion.

Current Amtrak Routes in Indiana

