



Amtrak Fact Sheet Fiscal Year 2023 State of Idaho

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated two trains per day in Idaho, as part of the following routes:

- **Long Distance**
Empire Builder (daily Chicago-St. Paul-Seattle/Portland)

Stations Served

During FY 2023, Amtrak trains served the following locations in Idaho.

City (Code)	Ridership
Sandpoint (SPT)	4,751
Total Idaho Station Usage:	4,751

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Idaho with each service’s host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>Empire Builder</i>	BNSF, Canadian Pacific Kansas City, Metra	51%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 21,088 members listing an address in Idaho. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Idaho, Amtrak spent \$1,868,170 broken down in the following locations:

City	Amount (\$)
Rexburg	1,530,134
Boise	246,741

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including three Idaho residents. Total FY 2023 wages were \$2.21 billion, of which Idaho residents earned \$309,018.

Additional Information

Amtrak provides a long-distance train, the *Empire Builder*, through the state of Idaho, stopping at Sandpoint with daily service heading west to Seattle and Portland and east to Chicago. In addition, Amtrak provides an extensive network of Thruway Motorcoach services to link communities that otherwise have no direct rail access to the Amtrak system.

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Sandpoint: In partnership with BNSF, Amtrak will bring the station into ADA compliance. This project includes a new platform, walkways, parking space, lighting, signage, and station interior updates. A temporary platform has been constructed, allowing BNSF to construct a third main line through the station with construction for the permanent platform set to start in FY 2024 with completion in FY 2026.

AMTRAK ROUTES IN IDAHO

