



## Amtrak Fact Sheet Fiscal Year 2022 State of Georgia

### Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated eight trains per day in Georgia, as part of the following routes:

- **Long Distance**

**Crescent** (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

**Palmetto** (daily New York-Washington-Richmond-Charleston-Savannah)

**Silver Meteor** (daily New York-Washington-Richmond-Charleston-Savannah-Jacksonville-Miami)

**Silver Star** (daily New York-Washington-Richmond-Columbia-Savannah-Jacksonville-Tampa-Miami)

### Stations Served

During FY 2022, Amtrak trains served the following locations in Georgia.

| City (Code)                         | Ridership      |
|-------------------------------------|----------------|
| Atlanta (ATL)                       | 49,579         |
| Gainesville (GNS)                   | 3,320          |
| Jesup (JSP)                         | 5,959          |
| Savannah (SAV)                      | 48,796         |
| Toccoa (TCA)                        | 1,304          |
| <b>Total Georgia Station Usage:</b> | <b>108,958</b> |

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Georgia with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

| Service              | Host Railroad (s)   | FY22 OTP |
|----------------------|---|----------|
| <i>Crescent</i>      | Norfolk Southern  | 53%      |
| <i>Palmetto</i>      | CSX   | 68%      |
| <i>Silver Meteor</i> | CSX, Florida Central Rail Corridor, Florida DOT                   | 44%      |
| <i>Silver Star</i>   | CSX, Norfolk Southern, Florida Central Rail Corridor, Florida DOT | 26%      |

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

### Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 124,613 members listing an address in Georgia. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Georgia, Amtrak spent \$63,156,645, broken down in the following locations:

| City              | Amount (\$) |
|-------------------|-------------|
| Alpharetta        | 3,104,165   |
| Atlanta           | 92,303,457  |
| Bowdon            | 322,974     |
| Dawsonville       | 686,548     |
| Gainesville       | 29,923,700  |
| Norcross          | 341,723     |
| Peachtree City    | 299,490     |
| Peachtree Corners | 774,624     |
| Pooler            | 1,155,209   |
| Savannah          | 472,736     |
| Smyrna            | 380,427     |
| West Point        | 671,291     |

### Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 80 Georgia residents. Total FY 2022 wages were \$1.92 billion, of which Georgia residents earned \$9,973,770.

### Additional Information

#### Station Improvements

**Gainesville:** In 2015, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the entrances to the station, along with the station's restrooms and parking area. Construction on Phase 2 will begin in FY 2023. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

**Savannah:** In 2016, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the entrances to the station, along with the station's restrooms and parking area. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2025. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

**Toccoa:** In February 2021 construction finished on a new platform with associated ramps, stairs, railings, and signage for the station.

# AMTRAK ROUTES IN GEORGIA

