



Amtrak in Florida Fiscal Year 2024



Amtrak is America's Railroad,[®] created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2024, the company's 22,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 32.8 million passengers. Amtrak's network includes 524 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Thruway routes offer connecting service to additional communities, typically via bus.

Service & Ridership

In FY 2024, Amtrak operated **6 intercity trains per day** on 3 permanent routes serving Florida, with **989,095 total passengers** boarding or alighting in the state.¹ Service was provided via the following routes:²

▪ Long-Distance Trains³

- **Auto Train** — Sanford (Orlando area) - Lorton (Washington, DC area) (1 round trip daily)
- **Silver Meteor** — Miami - Orlando - Jacksonville - Savannah - Charleston - Fayetteville - Richmond - Washington, DC - Baltimore - Philadelphia - New York (1 round trip daily)
- **Silver Star** — Miami - Tampa - Orlando - Jacksonville - Savannah - Columbia - Raleigh - Richmond - Washington, DC - Baltimore - Philadelphia - New York (1 round trip daily)⁴

Uniquely, the *Auto Train* transports both people and vehicles—enabling passengers to bring their cars to or from Florida without having to drive. (Motorcycles, small boats, jet skis, and other recreational vehicles can also be accommodated.) Passengers travel overnight and have the option of booking either first class sleeping compartments or coach class seats. In FY 24, this route carried 267,000 passengers as well as 150,000 vehicles.

Thruway Connections

Some Amtrak routes offer partner-operated **Thruway connecting service** and/or other interline connections to additional communities (including in Florida), via either bus or other modes of transportation. Many such services are sponsored by one or more of Amtrak's State-Supported partners, or by other public entities; these connections can be vitally important in certain markets. Tickets are purchasable through Amtrak; detailed, up-to-date information on available connections can be accessed via the booking tool on Amtrak.com.

¹ Total equals sum of all boardings and alightings at in-state stations.

² Not all stops shown. Note that certain frequencies may not serve every station listed.

³ *Sunset Limited* service is currently suspended east of New Orleans.

⁴ Effective Nov. 10, 2024, the *Silver Star* (New York - Miami) and *Capital Limited* (Chicago - Washington, DC) and are being temporarily combined into a new route, the *Floridian* (Chicago - DC - Miami), to accommodate regional capacity constraints created by a capital project in New York. The *Floridian* offers a single-seat connection between the Midwest and Florida, but does not serve *Silver Star* station stops north of Washington.



Stations

During FY 2024, Amtrak intercity trains made scheduled stops at 18 locations in Florida:

Station (Code)	Ridership (Ons + Offs)	Amtrak ADA Responsibility	Amtrak ADA Compliance	Amtrak ADA Investment ⁵
Deerfield Beach (DFB)	20,700	None	N/A	—
Deland (DLD)	17,777	Partial	FY 25	\$3,432,680
Delray Beach (DLB)	13,202	None	N/A	—
Fort Lauderdale (FTL)	42,586	None	N/A	—
Hollywood (HOL)	21,522	None	N/A	—
Jacksonville (JAX)	74,383	Sole	FY 26	\$5,322,644
Kissimmee (KIS)	34,145	None	N/A	—
Lakeland (LAK/LKL) ⁶	22,861	None	N/A	—
Miami (MIA)	76,474	Sole	FY 25	\$1,856,646
Okeechobee (OKE)	4,758	Sole	Complete	\$31,568
Orlando (ORL)	123,958	None	N/A	—
Palatka (PAK)	13,522	None	N/A	—
Sanford (<i>Auto Train</i>) (SFA)	265,818	Sole	Complete	\$5,152,608
Sebring (SBG)	16,718	Sole	Complete	\$6,584,142
Tampa (TPA)	144,298	Partial	Complete	\$11,674,401
West Palm Beach (WPB)	45,178	None	N/A	—
Winter Haven (WTH)	27,755	Sole	FY 25	\$4,403,461
Winter Park (WPK)	23,440	None	N/A	—
Total:	989,095	8/18	In Progress	\$38,458,151

Importantly, Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of \$1.8 billion in 385 communities nationwide, including a **\$38.5 million investment in Florida**. All Amtrak-responsible work is targeted for completion by the end of FY 2029.

Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: <https://www.greatamericanstations.com>.

⁵ "Amtrak ADA Investment" describes Amtrak's projected total investment in compliance work over the lifetime of ADASP.

⁶ The Lakeland Station has two station codes, reflecting the fact that *Silver Star* trains pass through that station twice per trip—once on the way into, and once on the way out of, Tampa.

Additional Footprint

Amtrak employees perform significant train equipment maintenance work in the Miami (Hialeah) and Orlando (Sanford) areas. More specifically, the **Hialeah Maintenance Facility** and **Sanford Auto Train Facility** carry out certain overhaul work, lifecycle preventive maintenance (LCPM), and other, lighter maintenance work on a combination of locomotives, passenger cars, and *Auto Train* auto racks. Both locations also host **maintenance-of-way facilities**.

Additionally, Amtrak maintains **crew bases** in Jacksonville, Miami, Orlando, and Sanford. The company also maintains **commissaries** in Miami and Sanford.

Host Railroads & On Time Performance

Outside the Boston-to-Washington, DC, Northeast Corridor (NEC), most Amtrak trains must travel over other “host” railroads’ tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are supposed to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in Florida, along with each route’s major in-state host railroad(s) and full-route customer on-time performance (C-OTP)⁷ in FY 2024:

Route	In-State Host(s)	C-OTP
<i>Auto Train</i>	Central Florida Rail Corridor, CSX	58.2%
<i>Silver Meteor</i>	Central Florida Rail Corridor, CSX, FDOT	46.9%
<i>Silver Star</i>	Central Florida Rail Corridor, CSX, FDOT	40.8%

Procurement

Amtrak’s procurements are subject to “Buy America”-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly \$4.5 billion for goods and services in FY 2024; 99% of that amount was spent domestically, and **\$81.2 million** went to vendors in Florida:

Community	Amount
Boca Raton	\$20,380,461
Lake Mary	\$15,243,127
Jacksonville	\$12,481,880

⁷ C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop, but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

Community	Amount
St. Petersburg	\$10,076,285
Doral	\$2,909,557
Orlando	\$2,860,651
Tallahassee	\$2,295,793
Parkland	\$2,214,280
Miami	\$2,177,612
Punta Gorda	\$1,724,556
Tampa	\$1,591,503
Fleming Island	\$1,063,813
Cape Canaveral	\$1,044,441
Sebring	\$718,406
Clearwater	\$496,667
Kissimmee	\$431,738
Pompano Beach	\$343,748
St. Augustine	\$322,463
Sanford	\$256,348
Coconut Creek	\$239,793
All Others < \$200k	\$2,356,033
Total FL Payments:	\$81,229,156

The single largest in-state payment category was **construction services**.

Employment & Compensation

At the end of FY 2024, **667 Amtrak employees** worked in Florida, and the company had paid out a total of **\$53,175,221 in base wages and salary** in-state. Nationwide, Amtrak employed more than 22,000 active workers; total base wages and salaries for the year exceeded \$2.1 billion.

Contract Commuter Services

While Amtrak’s core mission focuses on “intercity passenger rail mobility,” the company also provides commercial services to several commuter rail authorities (which provide local or regional service) under market-based contracts. In Florida, Amtrak maintains **SunRail** equipment for the Orlando-based **Central Florida Commuter Rail Commission (CFCRC)**.

Current Amtrak Routes in Florida

(Effective Nov. 2024, Silver Star is temporarily replaced by Chicago-Miami Floridian (not pictured), which merges Chicago-Washington Capitol Limited service with Silver Star service south of Washington.)

