



## Amtrak Fact Sheet Fiscal Year 2023 State of Colorado

### Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated four trains per day in Colorado, as part of the following routes:

- **Long Distance**  
*California Zephyr* (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)  
*Southwest Chief* (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)
- **Seasonal Service**  
*Winter Park Express* (thrice weekly Denver-Winter Park Resort, winter only)

### Stations Served

During FY 2023, Amtrak trains served the following locations in Colorado.

City (Code)	Ridership
Denver (Union Station) (DEN)	114,543
Fort Morgan (FMG)	2,356
Fraser-Winter Park (WIP)	8,008
Glenwood Springs (GSC)	35,311
Granby (GRA)	3,158
Grand Junction (GJT)	24,628
La Junta (LAJ)	5,402
Lamar (LMR)	1,138
Trinidad (TRI)	6,040
Winter Park (WPR)	16,209
<b>Total Colorado Station Usage:</b>	<b>216,793</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Colorado with each service’s host railroads and customer OTP in FY 2023

Service	Host Railroad (s)	FY23 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	33%
<i>Southwest Chief</i>	BNSF, New Mexico DOT	34%
<i>Winter Park Express</i> (Seasonal)	Union Pacific	81%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

### Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 121,412 members listing an address in Colorado. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

### Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Colorado, Amtrak spent \$56,645,184 broken down in the following locations:

City	Amount (\$)
Colorado Springs	738,477
Denver	28,225,643
Grand Junction	374,397
La Junta	681,935
Lakewood	16,578,512
Littleton	1,329,200
Longmont	7,704,937
Montrose	106,596
Pueblo	140,414
Thornton	210,800
Vail	125,000

### Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including 76 Colorado residents. Total FY 2023 wages were \$2.21 billion, of which Colorado residents earned \$8,674,629.

### Additional Information

The main routes that run through the state of Colorado are the *California Zephyr* and the *Southwest Chief*. In addition, an extensive network of Thruway Motorcoach services links communities, which have no direct rail access, to the Amtrak system.

## **Service Expansion and Improvements**

**Front Range:** Front Range Passenger Rail District received a Corridor Identification and Development Program (CIDP) award to fund planning for intercity passenger rail service between Fort Collins and Pueblo, CO.

Amtrak began seasonal service between Denver and Winter Park Resort in January 2017. The partnership with the Winter Park Resort has resulted in the *Amtrak Winter Park Express*. This seasonal, weekend service marks the return of the “Ski Train” to Colorado and provides a car-free transportation alternative to this world-class ski resort. For the first year (2017), weekend and holiday train service ran from January through March, for a total of 26 roundtrips. In 2019, the third year of operations, a service increase to 33 roundtrips was scheduled – including the first two Fridays of each month of January, February, and March. For the fourth season in 2020, service was again increased to a total of 36 round trips with operations on all Fridays, Saturdays, and Sundays during the first two months of the year.

## **Station Improvements**

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

**Granby:** In FY 2024, Amtrak will start construction to modify the station to ensure ADA compliance. This will include an accessible route from the public right-of-way to the platform and parking area; ADA-compliant parking spaces with painted striping, signage, and bollards; a new platform with associated ramps, stairs, railings, and signage; and providing platform city identifier signs and ADA-required signage for parking.

**Fort Morgan and Glenwood Springs:** In FY 2019, Phase 1 of a two-phase project was completed by Amtrak to ensure ADA compliance at both stations. This included updating the entrances, restrooms, and parking areas. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2025. Changes include new platforms for the stations with associated ramps, stairs, railings, and signage.

**La Junta:** In FY 2017, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the entrances, restrooms, and parking area. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2025. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

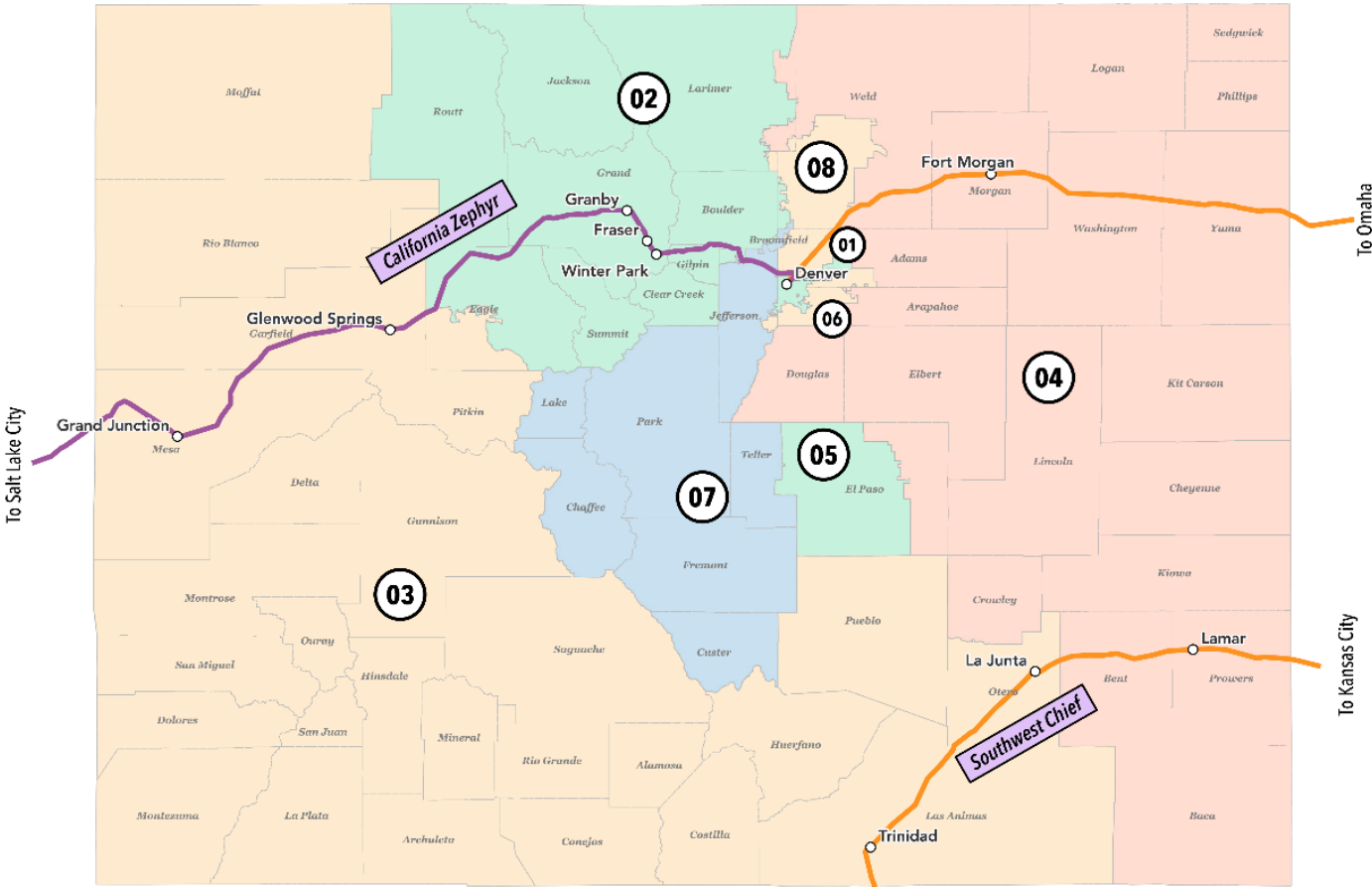
**Lamar:** In FY 2024 Amtrak completed the construction project to modify the station’s platform to ensure ADA compliance with updated platform text and signage.

**Trinidad:** Amtrak is currently in the design stages of modifying the station's platform and parking area to ensure ADA compliance. This project is projected to begin in FY 2025.

**Winter Park-Fraser:** Amtrak is currently in the design stages to construct a new platform, accessible walkways to the public right-of-way, ADA parking spaces and all lighting and signage for the platform and walkways. Construction will commence in FY 2024 and be completed in FY 2026.

**Winter Park Resort:** With a funding partnership between Winter Park Resort/Interwest, Inc., the City of Denver, the City of Winter Park, and with a \$1.5 million grant from the Colorado Department of Transportation, the Winter Park Resort completed an ADA-compliant platform at the resort location just beyond the west portal of the Moffatt Tunnel. The \$4 million station project included a heated platform, walkways to/from the resort, lighting, and signage. The Winter Park Ski Resort is the only ski destination with its own direct train service and platform in North America. This facility is used for the seasonal *Amtrak Winter Park Express* service between Denver and the Winter Park Resort.

# AMTRAK ROUTES IN COLORADO



Track Ownership	
<span style="color: blue;">█</span> Amtrak	<span style="color: yellow;">█</span> CSX
<span style="color: orange;">█</span> BNSF	<span style="color: green;">█</span> NS
<span style="color: green;">█</span> CN	<span style="color: purple;">█</span> UP
<span style="color: red;">█</span> CPKC	<span style="color: black;">█</span> Other

- 01 Congressional District
- Route Name