



Amtrak Fact Sheet Fiscal Year 2022 State of Colorado

Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated four trains per day in Colorado, as part of the following routes:

- **Long Distance**
 - California Zephyr* (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)
 - Southwest Chief* (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)
- **State Supported**
 - Winter Park Express* (thrice weekly Denver-Winter Park Resort, winter only)

Stations Served

During FY 2022, Amtrak trains served the following locations in Colorado.

City (Code)	Ridership
Denver (Union Station) (DEN)	104,513
Fort Morgan (FMG)	2,019
Glenwood Springs (GSC)	32,519
Granby (GRA)	3,256
Grand Junction (GJT)	20,712
La Junta (LAJ)	4,799
Lamar (LMR)	915
Trinidad (TRI)	4,896
Winter Park (WPR)	16,958
Total Colorado Station Usage:	190,587

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Colorado with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	29%
<i>Southwest Chief</i>	BNSF, New Mexico DOT	28%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 107,905 members listing an address in Colorado. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Colorado, Amtrak spent \$21,355,499, broken down in the following locations:

City	Amount (\$)
Colorado Springs	243,663
Denver	12,863,474
La Junta	703,137
Lakewood	1,233,672
Littleton	403,315
Longmont	5,568,495
Vail	385,155

Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 65 Colorado residents. Total FY 2022 wages were \$1.92 billion, of which Colorado residents earned \$7,819,320.

Additional Information

The main routes that run through the state of Colorado include the *California Zephyr* and the *Southwest Chief*. In addition, an extensive network of Thruway Motorcoach services links communities, which have no direct rail access, to the Amtrak system.

New Service

Amtrak began new, seasonal service between Denver and Winter Park Resort in January 2017. The partnership with the Winter Park Resort has resulted in the Amtrak *Winter Park Express*. This seasonal, weekend service marks the return of the “Ski Train” to Colorado and provides a car-free transportation alternative to this world-class ski resort. For the first year (2017), weekend and holiday train service ran from January through March, for a total of 26 roundtrips. In 2019, the third year of operations, a service increase to 33 rounds trips was scheduled – including the first two Fridays of each month of January,

February, and March. For the fourth season in 2020, service was again increased to a total of 36 Round-trips with operations on all Fridays, Saturdays, and Sundays during the first two months of the year.

Station Improvements

Granby: Amtrak in FY 2023 will start construction to modify the station to ensure ADA compliance. This will include: an accessible route from the public right of way to the platform and parking area; ADA-compliant parking spaces with painted striping, signage, and bollards; a new platform with associated ramps, stairs, railings, and signage; and providing platform city identifier signs and ADA-required signage for parking.

Fort Morgan and Glenwood Springs: In 2019, Phase 1 of a two-phase project was completed by Amtrak to ensure that these stations were keeping up with ADA regulations. This included updating the entrances to the stations, along with the station's restrooms and parking areas. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2024. Changes include new platforms for the stations with associated ramps, stairs, railings, and signage.

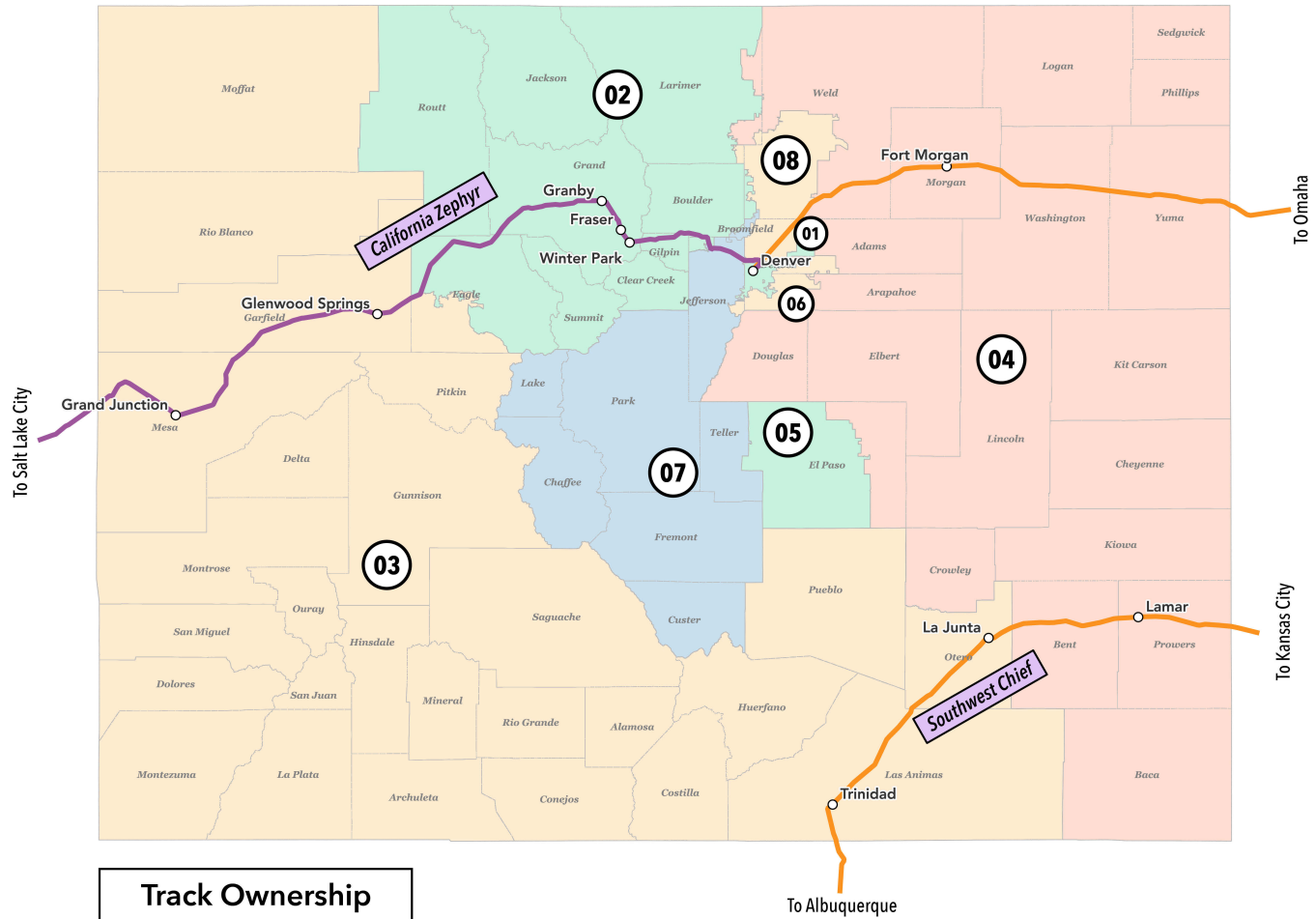
La Junta: In FY 2017, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the entrances to the station, along with the station's restrooms and parking area. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2024. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Lamar: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

Trinidad: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance, as well as the station's parking area. This project is projected to begin in FY 2023.

Winter Park Resort: With a funding partnership between Winter Park Resort/Interwest, Inc., the City of Denver, the City of Winter Park, and with a \$1.5 million grant from the Colorado Department of Transportation, the Winter Park Resort completed an ADA-compliant platform at the resort location just beyond the west portal of the Moffatt Tunnel. The \$4 million station project includes a heated platform, walkways to/from the resort, lighting, and signage. The Winter Park Ski Resort is the only ski destination with its own direct train service and platform in North America. This facility is used for the seasonal Winter Park Express service between Denver and the Winter Park Resort.

AMTRAK ROUTES IN COLORADO



Track Ownership

Amtrak	CSX
BNSF	NS
CN	UP
CPKC	Other

01 Congressional District

Route Name