



Amtrak Fact Sheet Fiscal Year 2023 State of California

Amtrak Service & Ridership

At the end of FY 2023, Amtrak operated 64 trains per day in California, as part of the following routes:

- **Long Distance**
 - California Zephyr** (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)
 - Coast Starlight** (daily Los Angeles-Oakland-San Francisco Bay Area-Sacramento-Eugene-Portland-Seattle)
 - Southwest Chief** (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)
 - Sunset Limited** (thrice weekly Los Angeles-Maricopa-El Paso-San Antonio-Houston-New Orleans-Orlando) [Currently suspended east of New Orleans]
 - Texas Eagle** (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the **Sunset Limited** to Los Angeles)
- **State Supported**
 - Capitol Corridor** (eleven roundtrips + 1 for a total of 23 trains daily San Jose-Oakland-Sacramento-Auburn)
 - Pacific Surfliner** (ten roundtrips daily San Diego-Los Angeles-Santa Barbara-San Luis Obispo)
 - San Joaquins** (six roundtrips daily Oakland/Sacramento-Fresno-Bakersfield)

Stations Served

During FY 2023, Amtrak trains served the following locations in California.

City (Code)	Ridership
Anaheim (ANA)	129,231
Antioch-Pittsburg (ACA)	27,985
Auburn (ARN)	10,905
Bakersfield (BFD)	658,266
Barstow (BAR)	3,855
Berkeley (BKY)	77,341
Burbank Airport (BUR)	46,470
Camarillo (CML)	40,346
Carpinteria (CPN)	20,980
Chatsworth (CWT)	38,353
Chico (CIC)	25,250
Colfax (COX)	5,214
Corcoran (COC)	17,915
Davis (DAV)	223,609
Dunsmuir (DUN)	3,507
Emeryville (EMY)	471,695

City (Code)	Ridership
Fairfield-Vacaville (FFV)	51,360
Fremont (Capitol Trains) (FMT)	29,124
Fresno (FNO)	278,603
Fullerton (FUL)	160,622
Glendale (GDL)	40,094
Goleta (GTA)	67,181
Grover Beach (GVB)	17,602
Guadalupe-Santa Maria (GUA)	10,099
Hanford (HNF)	128,786
Hayward (HAY)	27,477
Irvine (IRV)	353,971
Lodi (LOD)	5,145
Lompoc-Surf (LPS)	8,089
Los Angeles (LAX)	1,000,243
Madera (MDR)	23,438
Martinez (MTZ)	242,645
Merced (MCD)	120,583
Modesto (MOD)	89,101
Moorpark (MPK)	23,091
Needles (NDL)	5,826
Oakland (Coliseum/Airport) (OAC)	27,940
Oakland (Jack London Square) (OKJ)	199,354
Oceanside (OSD)	257,767
Ontario (ONA)	11,675
Oxnard (OXN)	81,236
Palm Springs (PSN)	1,687
Paso Robles (PRB)	14,301
Pomona (POS)	1,315
Redding (RDD)	7,008
Richmond (RIC)	154,239
Riverside (RIV)	24,163
Rocklin (RLN)	9,653
Roseville (RSV)	34,747
Sacramento (SAC)	740,697
Salinas (SNS)	31,962
San Bernardino (SNB)	16,403
San Clemente Pier (SNPF)	5,110
San Diego (Downtown) (SAN)	274,987
San Diego (Old Town) (OLT)	151,928
San Jose (SJC)	202,760
San Juan Capistrano (SNC)	74,995
San Luis Obispo (SLO)	109,784

City (Code)	Ridership
Santa Ana (SNA)	72,613
Santa Barbara (SBA)	325,490
Santa Clara (Great America) (GAC)	65,006
Santa Clara (Transit Center) (SCC)	28,238
Simi Valley (SIM)	29,971
Solana Beach (SOL)	89,369
Stockton (Robert J. Cabral Station) (SKT)	11,714
Stockton (San Joaquin St.) (SKN)	399,001
Suisun-Fairfield (SUI)	50,427
Truckee (TRU)	15,588
Turlock-Denair (TRK)	26,347
Van Nuys (VNC)	63,035
Ventura (VEC)	62,284
Victorville (VRV)	5,352
Wasco (WAC)	25,830
Total California Station Usage:	8,187,978

*Amtrak also made special stops at
Col. Allensworth Park (CNL)* 776

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On-Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on-time performance (OTP) on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in California with each service’s host railroads and customer OTP in FY 2023:

Service	Host Railroad (s)	FY23 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	33%
<i>Coast Starlight</i>	BNSF, Union Pacific, Southern California Regional Rail Authority	58%
<i>Southwest Chief</i>	BNSF, New Mexico DOT	34%
<i>Sunset Limited</i>	BNSF, Union Pacific	44%

<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	60%
<i>Capitol Corridor</i>	Union Pacific	85%
<i>Pacific Surfliner</i>	BNSF, Union Pacific, Southern California Regional Rail Authority, San Diego Northern	85%
<i>San Joaquins</i>	BNSF, Union Pacific	66%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within 10 minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2023, there were approximately 16.7 million members of *Amtrak Guest Rewards* (AGR), with 1,874,607 members listing an address in California. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

In FY 2023, Amtrak procured goods and services worth \$3.71 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In California, Amtrak spent \$569,037,619 broken down in the following locations:

City	Amount (\$)
Alameda	321,025
Anaheim	10,573,082
Antioch	190,775
Carlsbad	2,726,254
Carson	1,060,064
Chino	279,587
Chula Vista	171,550
City of Industry	665,590
Commerce	104,122
Concord	162,420
Corona	3,269,297
Costa Mesa	541,668
Dale City	304,364
Diamond Springs	238,426
El Segundo	1,342,568
Elk Grove	480,945
Emeryville	157,643
Fremont	1,192,262
Gardena	209,134
Glendale	6,261,776
Hayward	100,257

Huntington Beach	18,771,391
Indio	12,787,733
Irvine	3,084,887
La Mirada	538,664
La Puente	422,650
Livermore	932,546
Long Beach	1,955,636
Los Angeles	34,989,341
Manteca	226,202
Menlo Park	333,861
Merced	315,512
Monterey Park	1,124,096
Mountain View	144,020
National City	4,342,910
Oakland	118,970
Oceanside	1,680,462
Orange	9,814,950
Oregon	512,901
Paramount	683,898
Pasadena	428,609
Pismo Beach	6,222,648
Rancho Cordova	547,203
Rancho Cucamonga	102,599
Redlands	680,097
Redwood City	2,150,599
Richmond	1,173,587
Riverside	2,171,924
Rocklin	1,648,833
Sacramento	379,903,208
San Carlos	283,677
San Diego	25,323,089
San Fernando	748,580
San Francisco	1,643,249
San Jose	2,514,309
San Leandro	162,141
San Luis Obispo	137,654
San Mateo	2,133,972
Santa Ana	1,435,861
Santa Barbara	970,761
Santa Cruz	178,084
Santa Fe Springs	239,188
Santa Monica	107,880
Santa Rosa	2,394,303
South San Francisco	1,929,033
Stockton	274,494
Sun Valley	5,441,552
Sunnyvale	1,177,000
Sylmar	290,000

Temecula	174,500
Torrance	350,823
Tustin	764,293
Whittier	447,801
Woodland Hills	207,483

Employment & Wages

At the end of FY 2023, Amtrak employed 22,642 people, including 2,056 California residents. Total FY 2023 wages were \$2.21 billion, of which California residents earned \$185,233,855.

Additional Information

The State of California provides capital and operating funds for three intercity corridors: the *Pacific Surfliner*, *Capitol Corridor*, and *San Joaquins*. In addition, an extensive network of Thruway Motorcoach services links communities, which have no direct rail access, to the Amtrak California system. The state supported corridors in California are some of the busiest corridors outside of the Northeast Corridor (Washington-New York-Boston).

Service Expansion and Improvements

Daily *Sunset Limited*: Amtrak has received a Corridor Identification and Development Program (CIDP) award for daily *Sunset Limited* service between Los Angeles and New Orleans.

Caltrans has received the following CIDP awards:

- San Joaquin Valley Corridor (extension to Chico/Redding)
- LOSSAN Rail Corridor (San Ysidro extension)
- Coachella Valley (New state supported route)
- Capitol Corridor (extension to San Francisco, Salinas, Novato, CA, and to Reno/Sparks, NV)
- California High-Speed Rail Authority (San Francisco to Los Angeles/Anaheim)
- Central Coast (New service between San Jose and San Luis Obispo)
- High Desert Intercity High-Speed Rail Corridor

Contract Commuter Services

Amtrak operates the Metrolink commuter service, which serves a five-county area in the Los Angeles Basin, with seven lines, 55 stations, and 40,000 weekday passengers. Amtrak provides all train and engine crews and management services. Besides the regularly scheduled trains, Amtrak operates special trains for summer beach travelers, county fairs, sports, and other special events.

Major Facilities

California is home to a major Amtrak maintenance facility in Los Angeles. The Los Angeles facility primarily services *Superliner* and *Pacific Surfliner* cars and meets many of the Leadership in Energy and Environmental Design's (LEED) standards for environmentally sustainable construction. In FY 2023, the Oakland facility, built with Amtrak and state funding, serviced equipment used on the *California Zephyr*, *San Joaquins*, and *Capitol Corridor* routes.

Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Barstow: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2026.

Colfax, Lodi and Pomona: Amtrak is completing designs for these stations to ensure ADA compliance. These projects will include new platforms for the stations with associated ramps, stairs, railings, and signage.

Dunsmuir: Amtrak has commenced construction to modify this station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is underway and will be completed in FY 2025.

Davis: In 2016 Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the signage in the station to be ADA compliant. Phase 2 will soon be underway by Amtrak and is projected to be finished in FY 2026. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Emeryville: Amtrak is currently working on modifying the station's platform to ensure that it is ADA compliant. The project is set to be completed in FY 2026.

Fremont and Martinez: In 2023, Amtrak completed construction to modify these stations' platforms to ensure ADA compliance. These projects included two new platforms at Fremont with associated ramps, stairs, railings, and signage for the station and updated platforms at Martinez, plus lighting, signage, and a new ADA compliant ticket counter.

Fullerton: Amtrak is currently in procurement for the construction contract to modify this station's platforms, ensuring ADA compliance. The project will include new platforms with associated ramps, stairs, railings, and signage for the station. The project is projected to be completed in FY 2025

Hayward: In 2024, Amtrak completed construction to modify the station's platforms to ensure ADA compliance. The project included two new platforms with associated ramps, stairs, railings, and signage for the station.

Los Angeles: Amtrak is currently in the design stages to update the baggage claim and lost property and the bus boarding area to ensure ADA compliance. The project is projected to be completed in FY 2025.

Ontario: In 2023, Amtrak completed minor work on ramps from the public drop off zone to the platform and signage installation to make the station ADA compliant.

Palm Springs: Palm Springs station is in the construction phase to update the platform, lighting, and signage to ensure ADA compliance. The project will also include improving access to the parking lot and adding a new passenger shelter. The work is projected to be completed in FY 2024.

Richmond: Amtrak is currently in construction to repair the existing platform to ensure ADA compliance. This would also include a path of travel to the public right-of-way and new stairs to the platform. The project commenced in FY 2023 and will be completed in FY 2025.

Rocklin: In 2018, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the signage in the station to be ADA compliant. Phase 2 is currently underway by Amtrak and is projected to finish in FY 2025. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Salinas, and Santa Clara: Amtrak is currently in the design stages of modifying these stations' platforms to ensure ADA compliance. Designs will include new platforms with associated ramps, stairs, railings, and signage for the station. These projects are scheduled to be completed in FY 2025.

San Juan Capistrano: Amtrak is currently in the design stages of ensuring the station's waiting area meets ADA requirements, along with station signage. This project is projected to be completed in FY 2026.

Truckee: Amtrak is currently in the design stages to provide a new platform, accessible walkways to the public right-of-way and all lighting and signage for the platform and walkways. Construction will commence in FY 2024 and be completed in FY 2026.

Victorville: Amtrak is currently in the design stages to provide a new platform, ADA compliant parking spaces, accessible walkways to the public right-of-way and all lighting and signage for the platform and walkways. Construction will commence in FY 2024 and be completed in FY 2026.

