



## Amtrak Fact Sheet Fiscal Year 2022 State of California

### Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated 65 trains per day in California, as part of the following routes:

- **Long Distance**

**California Zephyr** (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)

**Coast Starlight** (daily Los Angeles-Oakland-San Francisco Bay Area-Sacramento-Eugene-Portland-Seattle)

**Southwest Chief** (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)

**Sunset Limited** (thrice weekly Los Angeles-Maricopa-El Paso-San Antonio-Houston-New Orleans-Orlando) [Currently suspended east of New Orleans]

**Texas Eagle** (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the **Sunset Limited** to Los Angeles)

- **State Supported**

**Capitol Corridor** (nine roundtrips daily San Jose-Oakland-Sacramento-Auburn)

**Pacific Surfliner** (ten roundtrips daily San Diego-Los Angeles-Santa Barbara-San Luis Obispo)

**San Joaquins** (six roundtrips daily Oakland/Sacramento-Fresno-Bakersfield)

### Stations Served

During FY 2022, Amtrak trains served the following locations in California.

City (Code)	Ridership
Anaheim (ANA)	158,796
Antioch-Pittsburg (ACA)	24,262
Auburn (ARN)	5,357
Bakersfield (BFD)	314,684
Barstow (BAR)	1,959
Berkeley (BKY)	57,302
Burbank Airport (BUR)	43,671
Burbank (BBK)	2,218
Camarillo (CML)	31,862
Carpinteria (CPN)	15,883
Chatsworth (CWT)	38,654
Chico (CIC)	7,625
Colfax (COX)	3,753
Col. Allensworth Park (CNL)	470
Corcoran (COC)	14,964
Davis (DAV)	163,636
Dunsmuir (DUN)	3,496
Emeryville (EMY)	283,631
Fairfield-Vacaville (FFV)	39,248
Fremont (Capitol Trains) (FMT)	21,216

<b>City (Code)</b>	<b>Ridership</b>
Fresno (FNO)	221,781
Fullerton (FUL)	172,130
Glendale (GDL)	31,521
Goleta (GTA)	52,365
Grover Beach (GVB)	12,748
Guadalupe-Santa Maria (GUA)	9,744
Hanford (HNF)	97,628
Hayward (HAY)	20,641
Irvine (IRV)	180,103
Lodi (LOD)	1,584
Lompoc-Surf (LPS)	7,560
Los Angeles (LAX)	928,558
Madera (MDR)	19,014
Martinez (MTZ)	176,571
Merced (MCD)	94,304
Modesto (MOD)	76,286
Moorpark (MPK)	16,960
Needles (NDL)	4,667
Northridge (NRG)	3,936
Oakland (Coliseum/Airport) (OAC)	23,557
Oakland (Jack London Square) (OKJ)	154,266
Oceanside (OSD)	185,734
Ontario (ONA)	3,374
Oxnard (OXN)	59,653
Palm Springs (PSN)	2,224
Paso Robles (PRB)	8,197
Pomona (POS)	1,131
Redding (RDD)	6,625
Richmond (RIC)	114,929
Riverside (RIV)	6,947
Rocklin (RLN)	5,031
Roseville (RSV)	21,022
Sacramento (SAC)	456,647
Salinas (SNS)	16,160
San Bernardino (SNB)	6,855
San Clemente Pier (SNP)	14,107
San Diego (Downtown) (SAN)	443,091
San Diego (Old Town) (OLT)	253,617
San Francisco (SFC)	14,192
San Jose (SJC)	110,949
San Juan Capistrano (SNC)	117,526
San Luis Obispo (SLO)	75,279
Santa Ana (SNA)	95,854
Santa Barbara (SBA)	213,697
Santa Clara (Great America) (GAC)	39,593
Santa Clara (Transit Center) (SCC)	21,489

City (Code)	Ridership
Simi Valley (SIM)	26,689
Solana Beach (SOL)	176,089
Stockton (Channel St.) (SKT)	2,824
Stockton (San Joaquin St.) (SKN)	212,527
Suisun-Fairfield (SUI)	38,530
Truckee (TRU)	9,997
Turlock-Denair (TRK)	21,437
Van Nuys (VNC)	44,026
Ventura (VEC)	43,659
Victorville (VRV)	4,554
Wasco (WAC)	22,781
<b>Total California Station Usage:</b>	<b>6,435,647</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in California with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	29%
<i>Coast Starlight</i>	BNSF, Union Pacific, Southern California Regional Rail Authority	53%
<i>Southwest Chief</i>	BNSF, New Mexico DOT	28%
<i>Sunset Limited</i>	BNSF, Union Pacific	21%
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	49%
<i>Capitol Corridor</i>	Union Pacific	85%
<i>Pacific Surfliner</i>	BNSF, Union Pacific, Southern California Regional Rail Authority, San Diego Northern	80%
<i>San Joaquins</i>	BNSF, Union Pacific	74%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

### Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 1,675,724 members listing an address in California. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In California, Amtrak spent \$443,799,520, broken down in the following locations:

City	Amount (\$)
Alameda	344,703
Anaheim	12,847,910
Carlsbad	5,133,699
Carson	917,913
Chino	426,276
Chula Vista	443,225
City of Industry	310,266
Commerce	120,435
Compton	145,107
Concord	178,461
Corona	292,137
Costa Mesa	119,295
Covina	175,286
Diamond Springs	146,756
El Segundo	1,628,854
Elk Grove	480,425
Escondido	161,220
Folsom	118,219
Fremont	1,040,248
Glendale	7,786,989
Hayward	163,832
Huntington Beach	20,377,388
Indio	16,026,881
Irvine	2,509,152
La Mirada	721,966
La Puente	422,650
Livermore	670,868
Long Beach	131,413
Los Angeles	36,860,766
Merced	281,587
Mountain View	149,639
National City	435,013
Oakland	439,794
Oceanside	2,357,645
Orange	7,817,469
Oregon	512,901

Paramount	357,897
Pasadena	331,889
Pismo Beach	4,657,900
Rancho Cordova	2,654,127
Rancho Cucamonga	114,824
Redlands	401,849
Redwood City	1,444,855
Richmond	897,164
Riverside	2,229,208
Rocklin	1,938,972
Sacramento	267,891,551
San Carlos	604,940
San Diego	23,511,360
San Fernando	926,954
San Francisco	1,735,634
San Jacinto	121,132
San Jose	2,343,045
San Leandro	157,524
San Luis Obispo	156,680
San Mateo	2,746,219
Santa Ana	1,071,001
Santa Barbara	954,967
Santa Cruz	169,759
Santa Rosa	2,517,648
South San Francisco	2,699,477
Stockton	172,823
Sun Valley	2,798,509
Sunnyvale	1,264,053
Sylmar	455,399
Temecula	415,757
Torrance	150,836
Tustin	785,189
Visalia	133,594
Whittier	1,171,362

### Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 1,809 California residents. Total FY 2022 wages were \$1.92 billion, of which California residents earned \$175,959,691.

### Additional Information

The State of California provides capital and operating funds for three intercity corridors: the *Pacific Surfliner*, *Capitol Corridor*, and *San Joaquins*. In addition, an extensive network of Thruway Motorcoach services links communities, which have no direct rail access, to the Amtrak California system. Amtrak's corridors in California are some of the busiest outside of the Northeast Corridor. All routes include *Coast Starlight*, *Capitol Corridor*, *California Zephyr*, *San Joaquins*, *Pacific Surfliner*, *Southwest Chief*, and the *Sunset Limited*.

### **Contract Commuter Services**

Amtrak operates the Metrolink commuter service, which serves a five-county area in the Los Angeles Basin, with seven lines, 55 stations, and 40,000 weekday passengers. Amtrak provides all train and engine crews and management services. Besides the regularly scheduled trains, Amtrak operates special trains for summer beach travelers, for county fairs, and for sports and other special events.

### **Major Facilities**

California is home to two major maintenance facilities in Los Angeles and Oakland. The State of California owns a percentage of the Oakland facility. The \$24.5 million Los Angeles facility primarily services Superliners and *Pacific Surfliner* cars and meets many of the Leadership in Energy and Environmental Design's (LEED) standards for environmentally sustainable construction. The 71 million Oakland facility was built with Amtrak and state funding and services equipment used on the *California Zephyr*, *San Joaquins*, and *Capitol Corridor* routes.

### **Station Improvements**

**Barstow:** Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2025.

**Colfax, Lodi, Pomona, Truckee, and Victorville:** Amtrak has started construction on updating these station's platform to ensure ADA compliance. These projects will include new platforms for the stations with associated ramps, stairs, railings, and signage.

**Dunsmuir:** Amtrak is currently in the design stages of modifying this station's platforms to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to begin in FY 2023.

**Davis:** In 2016 Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the signage in the station to be ADA compliant. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2026. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

**Emeryville:** Amtrak is currently working on modifying the station's platform to ensure that it is ADA compliant. The project is set to be completed in FY 2025.

**Fairfield-Vacaville:** This new facility, where *Capitol Corridor* service began on November 13, 2017, consists of platforms with canopies, and a broad pedestrian and cyclist passageway underneath the tracks. Ample parking for cars and bikes is available.

**Fremont, Hayward, and Martinez:** In 2021, Amtrak started construction to modify these station's platforms to ensure ADA compliance. These projects include a new platform with associated ramps, stairs, railings, and signage for the station. It is projected they will be completed in FY 2023.

**Fullerton, Salinas, and Santa Clara:** Amtrak is currently in the design stages of modifying these station's platforms to ensure ADA compliance. Designs will include a new platform with associated ramps, stairs, railings, and signage for the station. These projects are projected to be completed in FY 2024.

**Richmond:** Amtrak is currently in the design stages of repairing existing platforms to ensure ADA compliance. This would also include a path of travel to public right of way. The project is set to start construction in FY 2025.

**Rocklin:** In 2018, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the signage in the station to be ADA compliant. Phase 2 is currently underway by Amtrak and is projected to finish in FY 2023. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

**San Juan Capistrano:** Amtrak is currently in the design stages of ensuring the station's waiting area meets ADA requirements, along with station signage. This project is projected to be completed in FY 2024.

## AMTRAK ROUTES IN CALIFORNIA

