



Amtrak Fact Sheet Fiscal Year 2021 State of California

Amtrak Service & Ridership

At the end of FY 2021, Amtrak operated over 69 trains per day in California, as part of the following routes:

- **Long Distance**

California Zephyr (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)

Coast Starlight (daily Los Angeles-Oakland-San Francisco Bay Area-Sacramento-Eugene-Portland-Seattle)

Southwest Chief (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)

Sunset Limited (thrice weekly Los Angeles-Maricopa-El Paso-San Antonio-Houston-New Orleans-Orlando) [Currently suspended east of New Orleans]

Texas Eagle (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the **Sunset Limited** to Los Angeles)

- **State Supported**

Capitol Corridor (San Jose-Oakland-Sacramento-Auburn)

Pacific Surfliner (San Diego-Los Angeles-Santa Barbara-San Luis Obispo)

San Joaquins (Oakland/Sacramento-Fresno-Bakersfield, motorcoach connections to Los Angeles)

Stations Served

During FY 2021, Amtrak served the following locations in California.

City (Code)	Ridership
Anaheim (ANA)	71,651
Antioch-Pittsburg (ACA)	19,035
Auburn (ARN)	1,587
Bakersfield (BFD)	196,791
Barstow (BAR)	1,567
Berkeley (BKY)	25,999
Burbank Airport (BUR)	20,653
Camarillo (CML)	11,807
Carpinteria (CPN)	9,242
Chatsworth (CWT)	17,752
Chico (CIC)	3,383
Colfax (COX)	2,034
Corcoran (COC)	9,951
Davis (DAV)	70,194
Dunsmuir (DUN)	2,160
Emeryville (EMY)	164,264
Fairfield-Vacaville (FFV)	28,245
Fremont (Capitol Trains) (FMT)	9,341
Fresno (FNO)	136,415
Fullerton (FUL)	86,618

City (Code)	Ridership
Glendale (GDL)	13,227
Goleta (GTA)	19,947
Grover Beach (GVB)	6,446
Guadalupe-Santa Maria (GUA)	5,148
Hanford (HNF)	60,573
Hayward (HAY)	10,328
Irvine (IRV)	108,774
Lompoc-Surf (LPS)	3,712
Los Angeles (LAX)	466,417
Madera (MDR)	11,819
Martinez (MTZ)	124,389
Merced (MCD)	48,737
Modesto (MOD)	51,281
Moorpark (MPK)	1,050
Napa (NAP)	6
Needles (NDL)	3,633
Oakland (Coliseum/Airport) (OAC)	17,233
Oakland (Jack London Sq.) (OKJ)	97,880
Oceanside (OSD)	106,892
Ontario (ONA)	2,926
Oxnard (OXN)	36,307
Palm Springs (PSN)	1,171
Paso Robles (PRB)	3,923
Petaluma (PTC)	1
Placerville (PCV)	66
Pomona (POS)	1,052
Redding (RDD)	4,382
Richmond (RIC)	60,116
Riverside (Downtown) (RIV)	4,926
Rocklin (RLN)	2,113
Rohnert Park (RPC)	3
Roseville (RSV)	7,976
Sacramento (SAC)	255,183
Salinas (Amtrak Station) (SNS)	7,379
San Bernardino (SNB)	3,883
San Clemente Pier (SNP)	7,563
San Diego (Downtown) (SAN)	235,775
San Diego (Old Town) (OLT)	113,163
San Jose (SJC)	51,848
San Juan Capistrano (SNC)	71,260
San Luis Obispo (SLO)	30,449
Santa Ana (SNA)	50,733
Santa Barbara (SBA)	123,317
Santa Clara (Great America) (GAC)	19,970
Santa Clara (Transit Center) (SCC)	6,350
Santa Rosa (SRC)	17
Simi Valley (SIM)	16,690

City (Code)	Ridership
Solana Beach (SOL)	94,621
Solvang (SLV)	1
South Lake Tahoe (SLT)	473
Stockton (ACE - Channel St.) (SKT)	1
Stockton (San Joaquin St.) (SKN)	156,622
Suisun-Fairfield (SUI)	30,771
Truckee (TRU)	5,747
Turlock-Denair (TRK)	12,378
Vallejo (VAL)	3
Van Nuys (VNC)	22,171
Ventura (VEC)	23,357
Victorville (VRV)	2,584
Wasco (WAC)	13,916
Total California Station Usage:	3,527,368

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in California with each service’s host railroads and customer on-time performance (OTP) in FY 2021:

Service	Host Railroad (s)	FY21 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	37.6%
<i>Coast Starlight</i>	BNSF, Union Pacific, Southern California Regional Rail Authority	56.8%
<i>Southwest Chief</i>	BNSF, New Mexico DOT	36.3%
<i>Sunset Limited</i>	BNSF, Union Pacific	27.1%
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	52.0%
<i>Capitol Corridor</i>	Union Pacific	91.2%
<i>Pacific Surfliner</i>	BNSF, Union Pacific, Southern California Regional Rail Authority, San Diego Northern	86.1%
<i>San Joaquins</i>	BNSF, Union Pacific	82.2%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2021, there were approximately 13.5 million members of Amtrak Guest Rewards (AGR), with 1,267,668 members listing an address in California. This is a 3.4% increase from FY 2020. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2021, Amtrak procured goods and services worth \$2.63 billion, and more than 99% of that figure was sourced from firms headquartered domestically. In California, Amtrak spent \$338,516,162, broken down in the following locations:

City	Amount (\$)
Alameda	177,462
Anaheim	7,859,848
Azusa	112,683
Carlsbad	1,684,316
Carson	744,969
Chino	145,004
Chula Vista	197,368
Corona	384,091
Costa Mesa	399,494
El Segundo	1,094,550
Elk Grove	448,582
Escondido	103,592
Folsom	573,993
Fremont	438,911
Glendale	6,848,701
Grass Valley	506,031
Huntington Beach	9,333,019
Indio	18,737,749
Irvine	1,415,821
Long Beach	194,359
Los Angeles	6,942,468
Merced	293,521
National City	178,695
Oakland	426,368
Orange	4,113,040
Paramount	174,419
Pasadena	259,709
Pismo Beach	2,983,918
Rancho Cordova	1,035,092
Redlands	269,345
Redwood City	1,287,753
Richmond	815,275
Riverside	1,026,284
Rocklin	1,176,295
Sacramento	238,013,320
San Carlos	282,222

City	Amount (\$)
San Diego	3,182,705
San Fernando	723,039
San Francisco	2,203,438
San Jose	1,591,606
San Leandro	141,450
San Mateo	483,057
Santa Ana	924,576
Santa Barbara	846,344
Santa Cruz	163,885
Santa Rosa	1,964,059
South San Francisco	2,141,424
Stockton	212,512
Sun Valley	1,531,271
Sunnyvale	951,745
Sylmar	176,099
Torrance	304,981
Whittier	1,051,127
Woodland Hills	259,000

Employment & Wages

At the end of FY 2021, Amtrak employed 17,055 people, including 1,842 California residents. Total FY 2021 wages were \$1.54 billion, of which California residents earned \$161,770,256.

Section 209 Service

In the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432), Congress required, by October 2013, an equitable arrangement of cost sharing between Amtrak and state or public agency partners that provide funding for short-distance, intercity train services. Agreements were reached with all parties by the deadline, and the services continued to run without interruption.

Additional Information

The State of California provides capital and operating funds for three intercity corridors: the *Pacific Surfliner*, *Capitol Corridor*, and *San Joaquins*. In addition, an extensive network of Thruway Motorcoach services links communities, which have no direct rail access, to the Amtrak California system. Amtrak's corridors in California are some of the busiest outside of the Northeast Corridor. All routes include *Coast Starlight*, *Capitols*, *California Zephyr*, *San Joaquins*, *Pacific Surfliner*, *Southwest Chief*, and the *Sunset Limited*.

Bipartisan Infrastructure Law

Enacted in November 2021, the Infrastructure Investment and Jobs Act (IIJA), or "Bipartisan Infrastructure Law," provides \$66 billion in guaranteed funding for intercity passenger and freight rail over the next five years. That includes \$22 billion in dedicated Amtrak funding – for fleet modernization, state-of-good-repair work, and other specified project types – and another \$44 billion for FRA-administered grants. This historic federal investment will rebuild crumbling infrastructure, improve accessibility onboard and at our stations, enable overdue service expansions, and transform U.S. passenger rail service.

Amtrak Connects US

In 2021, Amtrak released the Amtrak Connects US vision for growing America's passenger rail system and meeting the needs of both fast-growing metro areas and other underserved communities. Our vision proposed 39 new routes, 25 enhanced routes, and 160 new stops to serve 20 million new riders across the United States. Since then, the Federal Railroad Administration has launched the Corridor Identification & Development Program to establish a pipeline of intercity passenger rail projects ready for federal investment and technical assistance.

Importantly, the Amtrak Connects US vision was only a starting point. Amtrak is ready to work with States and other eligible entities to begin or expand service anywhere—regardless of whether the route was included in the vision.

Contract Commuter Services

Amtrak operates the Metrolink commuter service, which serves a five-county area in the Los Angeles Basin, with seven lines, 55 stations, and 40,000 weekday passengers. Amtrak provides all train and engine crews and management services. Besides the regularly scheduled trains, Amtrak operates special trains for summer beach travelers, for county fairs, and for sports and other special events.

Major Facilities

California is home to two major maintenance facilities in Los Angeles and Oakland. Both were opened in the early 2000s and are owned by Amtrak. The \$24.5 million Los Angeles facility primarily services Superliners and Pacific Surfliner cars and meets many of the Leadership in Energy and Environmental Design's (LEED) standards for environmentally sustainable construction. The \$71 million Oakland facility was built with Amtrak and state funding and services equipment used on the *California Zephyr*, *San Joaquin*, and *Capitol Corridor* routes.

Station Improvements

Barstow: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2025.

Colfax: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to begin in FY 2023.

Davis: In 2016, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the signage in the station to be ADA compliant. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2026. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Dunsmuir: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to begin in FY 2023.

Emeryville: Amtrak is currently working on modifying the station's platform to ensure that it is ADA compliant. The project is set to be completed in FY 2025.

Fairfield-Vacaville: This new facility, where *Capitol Corridor* service began on November 13, 2017, consists of platforms with canopies, and a broad pedestrian and cyclist passageway underneath the tracks. Ample parking for cars and bikes is available.

Fremont: In 2021, Amtrak started construction to modify the station's platform to ensure ADA compliance. This project includes a new platform with associated ramps, stairs, railings, and signage for the station. It is projected to be completed in FY 2023.

Fullerton: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

Hayward: In 2021, Amtrak started construction to modify the station's platform to ensure ADA compliance. This project includes a new platform with associated ramps, stairs, railings, and signage for the station. It is projected to be completed in FY 2023.

Lodi: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to begin in FY 2023.

Martinez: In 2021 Amtrak started construction to repair existing platforms at the station to ensure ADA compliance. This project also includes a path of travel to public right of way. It is projected to be completed in FY 2023.

Palm Springs: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This project is projected to begin in FY 2023.

Pomona: Amtrak is currently in the design stages of repairing existing platforms to ensure ADA compliance. This would also include a path of travel to public right of way. The project is projected to begin in FY 2023.

Richmond: Amtrak is currently in the design stages of repairing existing platforms to ensure ADA compliance. This would also include a path of travel to public right of way. The project is projected to finish its design stage in FY 2022.

Rocklin: In 2018, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the signage in the station to be ADA compliant. Phase 2 is currently underway by Amtrak and is projected to finish in FY 2023. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Sacramento: In 2014, the City of Sacramento broke ground on Phase 2 of the Sacramento Valley Station Improvements project. Some of the work includes the architectural restoration and rehabilitation of the grand historic depot, installation of new mechanical, plumbing, electrical, and communications

systems and the relocation of Amtrak ticketing and baggage facilities. Funding for Phase 2 was made available through a \$15 million TIGER grant which was matched by local funding. Phase 2 of the project was completed in summer 2016. In 2022, the city received the TIRCP grant.

Salinas: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

San Juan Capistrano: Amtrak is currently in the design stages of ensuring the station's waiting area meets ADA requirements, along with station signage. This project is projected to be completed in FY 2024.

Santa Clara: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

Truckee: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to begin in FY 2023.

Victorville: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to begin in FY 2023.

AMTRAK ROUTES IN CALIFORNIA

